



Preliminary Information

PIT5633A Power Folding Mirror(s) Does Not Stop at the Correct Location / Do Not Move / Make Grinding Noise / or Will Fold Completely Forward

Models

Brand:	Model:	Model Years:	VIN:		Engine:	Transmissions:
			from	to		
Chevrolet	Silverado 1500 (New Model)	2019	All	All	All	All
GMC	Sierra 1500 (New Model)	2019	All	All	All	All

Involved Region or Country	North America
Additional Options (RPO)	DEZ- Power Folding Mirrors
Condition	Some customers may comment that the power folding mirror(s): - Do not stop at the correct location - Do not move and make a grinding noise - Fold completely forward.
Cause	This concern could be caused by an issue with the mirror head pivot stop/detent. This concern is more likely to occur if the mirrors are power folded in while going through a car wash.

Correction:

Perform the reset procedure shown during the October 2018 Emerging Issues show course #10218.10V in "What's Hot For Trucks" segment.

Engineering is working on an updated mirror pivot detent. Until the new design mirrors are available, it is recommend to leave the mirrors deployed while going through a car wash. The pivot detent is less likely to lose index if the mirrors are in the deployed position.

Note: Replacement mirrors currently do NOT have the updated pivot detent design and there is no benefit in replacing the mirror(s) at this time.

When the new mirror design is available this PI will be converted into a bulletin.

Warranty Information

Labor Operation	Description	Labor Time
2081048	Perform Outside Rearview Mirror Pivot Stop Reset - 1 Mirror	0.4
Add Time	If Needed, Perform Outside Rearview Mirror Pivot Stop Reset - 2nd Mirror	0.4

Version History

Version	2
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Modified

9/28/2018 - Created

10/23/2018- Superseded to update the title, condition, correction, and warranty sections.



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