



Preliminary Information

PIT5637 Diagnostic Tip - Camera Unavailable Message

Models

Brand:	Model:	Model Years:	VIN:		Engine:	Transmissions:
			from	to		
Chevrolet	Silverado 2500/3500	2018 - 2019	All	All	All	All
GMC	Sierra 2500/3500	2018 - 2019	All	All	All	All

Involved Region or Country	North America
Additional Options (RPO)	ZW9 - Box Delete and IOB - Radio
Condition	A customer may comment that the radio display shows a picture of a camera / video icon with a slash going through it, when shifted to reverse and the vehicle is not equipped with RPO UVC Rear Vision Camera.
Cause	Per FMVSS 111, the radio cannot be reconfigured to eliminate an image when placed in reverse like previous model years. (Box Delete vehicles only)



Correction:

This image is to inform the driver that a rear camera is not available on the vehicle. No repair is needed as this is normal operation. Rear Vision Camera kits can be purchased at authorized GM dealerships under RPO RWR.

Note: This information will be released in a bulletin in the near future.

Version History

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Version	1
Modified	Created on 10/19/18



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