



# Preliminary Information

## PIT4945G Diagnostic Tip - Unable to Learn RKE Transmitters

### Models

Brand:	Model:	Model Years:	VIN:		Engine:	Transmissions:
			from	to		
Buick	Lacrosse	2010 - 2018	All	All	All	All
Buick	Regal	2011 - 2018	All	All	All	All
Buick	Verano	2012 - 2017	All	All	All	All
Buick	Encore	2013 - 2018	All	All	All	All
Cadillac	SRX	2010 - 2016	All	All	All	All
Cadillac	ATS	2013 - 2018	All	All	All	All
Cadillac	XTS	2013 - 2018	All	All	All	All
Cadillac	ELR	2014 - 2016	All	All	All	All
Chevrolet	Equinox	2010 - 2018	All	All	All	All
Chevrolet	Camaro	2010 - 2018	All	All	All	All
Chevrolet	Cruze	2011 - 2018	All	All	All	All
Chevrolet	Volt	2011 - 2018	All	All	All	All
Chevrolet	Orlando	2012 - 2018	All	All	All	All
Chevrolet	Sonic	2011 - 2018	All	All	All	All
Chevrolet	Malibu	2013 - 2018	All	All	All	All
Chevrolet	Spark	2013 - 2018	All	All	All	All
Chevrolet	Trax	2013 - 2018	All	All	All	All
GMC	Terrain	2010 - 2018	All	All	All	All

### Supersession Statement

This PI was superseded to update model list. Please discard PIT4945F.

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

### Condition / Concern

A dealer may comment that they are unable to program fobs to the vehicle. They may receive error messages when trying to learn the transmitter to the vehicle.

### Recommendations / Instructions

Verify the fob/transmitter being programmed is a new unit and has not been programmed to another vehicle previously. Once the transmitter has been programmed to a vehicle, you cannot successfully reprogram that same transmitter to another vehicle.

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.



GENERAL MOTORS

© 2018 General Motors. All Rights Reserved.