



Preliminary Information

PIC6338A Service Parts Restriction - ZR1 Carbon Fiber Body Parts and Ground Effects

Models

Brand:	Model:	Model Years:	VIN:		Engine:	Transmissions:
			from	to		
Chevrolet	Corvette ZR1	2019	All	All	LT5	All

Involved Region or Country	North America, Japan, Saudi Arabia
Condition	The new 2019 Corvette ZR1 is General Motors quickest, fastest, and most capable vehicle ever produced. In order to help achieve such levels of performance, the vehicle's design and manufacturing processes utilize many lightweight materials throughout the vehicle. This aides in reducing the overall mass of the vehicle. Traditional vehicles use parts and components made of steel, aluminum, and plastic. The Corvette ZR1 also employs extensive use of carbon fiber throughout its construction. This material is very strong and very lightweight, making it an ideal material to use.
Cause	Due to the limited parts availability for these exterior carbon fiber ZR1 body parts, GM has placed a parts restriction on the following items: hoods, front splitters (lower air dam), splitter extensions (end caps), fender vents, rocker moldings (RPO ZLZ only), engine covers, and rear spoilers (both street and track versions).

Correction:

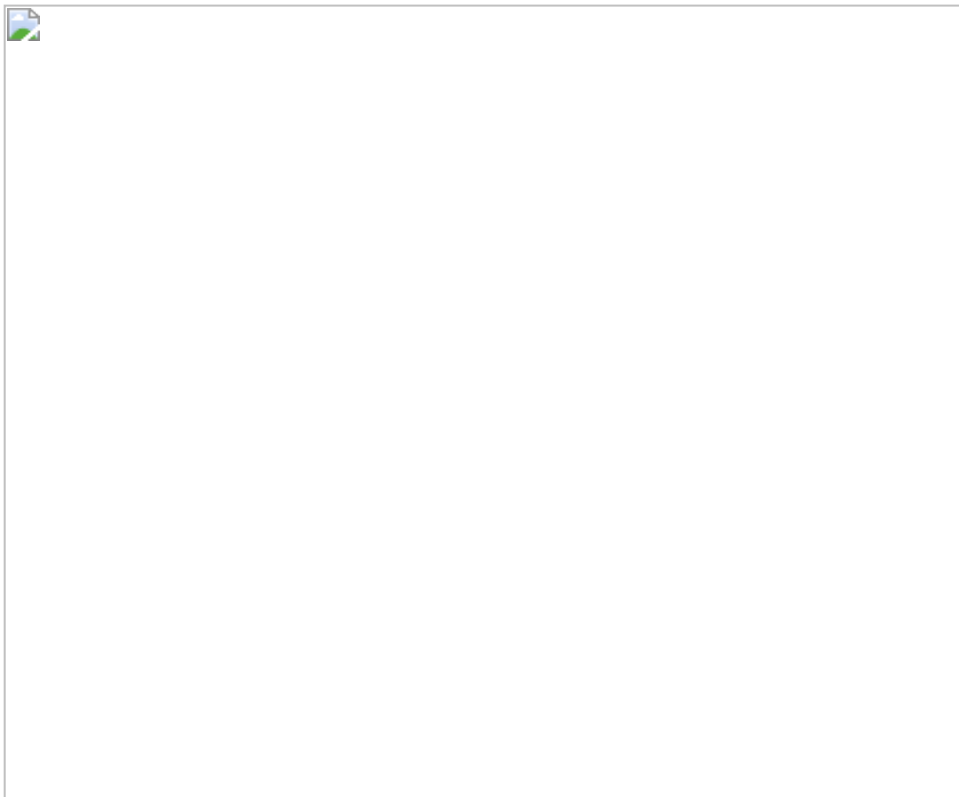
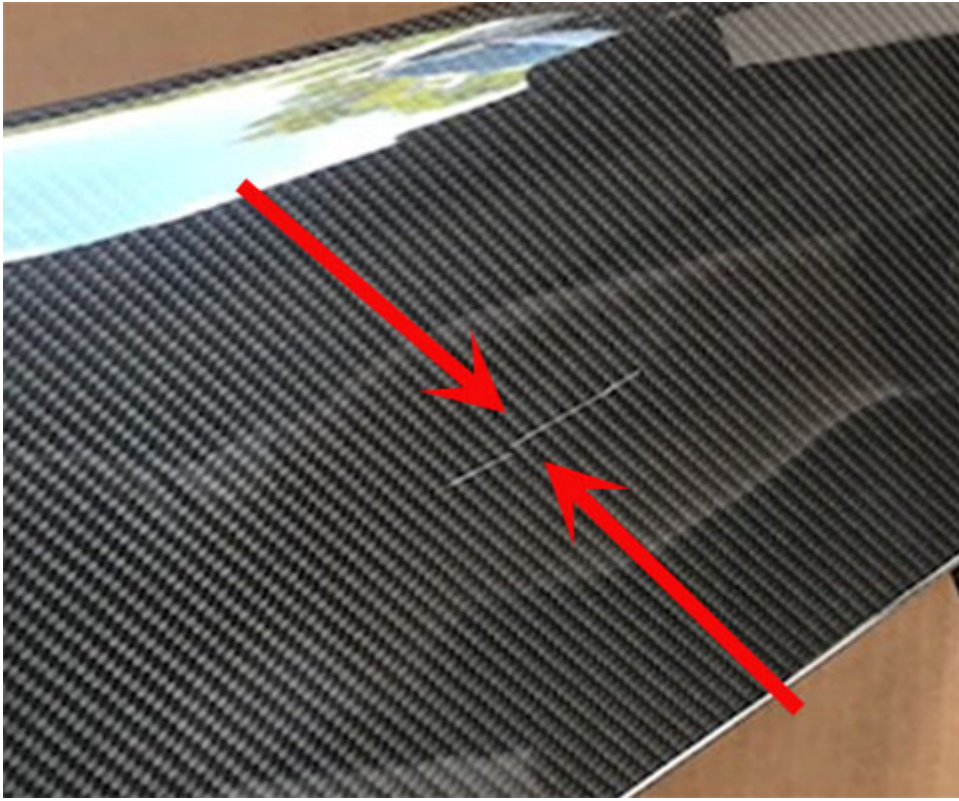
If the PDI technician should note damage to the ground effects or determine that part(s) are missing after opening the box, please review the instruction sheet that can be found inside the box. The contact for missing or damaged parts would be Alex Vibbert. His phone number is 270-392-7301 and his e-mail address is avibbert@android-ind.com

Include all of this information in an e-mail. Attach the photos of the damaged part to the e-mail and put "Carbon Fiber Parts Restriction" in the subject line of the e-mail. Then, send it to the Corvette Brand Quality Manager, Jeff Strausser. His e-mail address is jeff.strausser@gm.com Once the part request has been approved. A SPAC case will be generated to ship the requested part.

NOTE: GM does NOT support customer's requests to purchase ZR1 carbon fiber parts / panels over the counter for the purpose of installing them on non-ZR1 Corvettes. Dealership personnel will be responsible to verify the part that the customer is requesting was originally installed on his / her ZR1.

Important: Extreme care should be taken when removing the bubble wrap used to protect the carbon fiber parts. The use of razor blades, box cutters and/or pointed scissors is not recommended. Rounded nosed, or safety scissors would be the best tool to remove the bubble wrap. Parts damaged by using the incorrect tool will be the dealership's responsibility to repair or replace. Here is an example of how a razor blade can easily damage a part

during the unpacking process.



Version History

Version	2
Modified	8/17/2018 - Created 10/04/2018 - Updated the special "Note" instructions.



GENERAL MOTORS