



CR163 – New layout of rear turn indicator cables on number plate holder

Multistrada 1260 Model Year 2018 (all model versions)
Technical Service Bulletin SRV-TSB-18-016

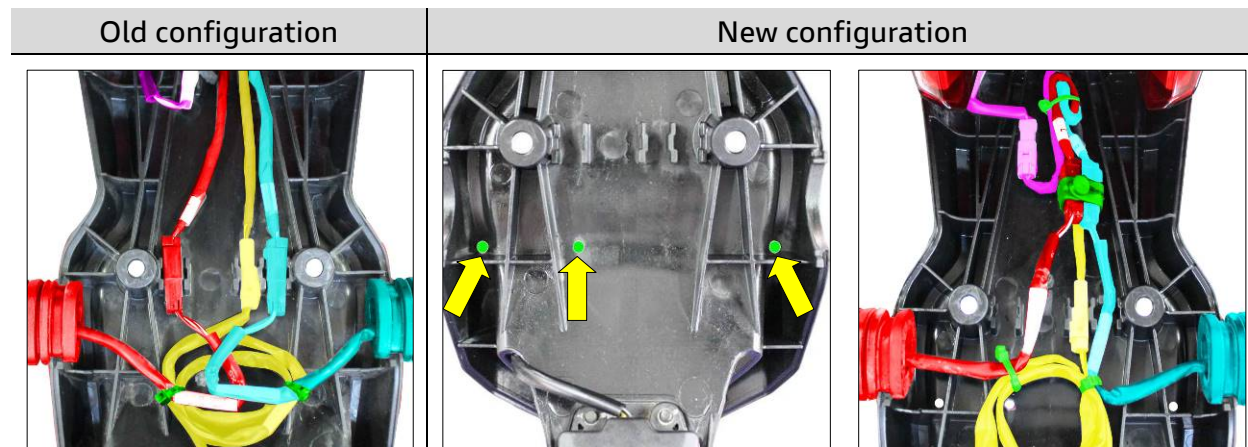
Date: October 9, 2018
To: Dealer Principal, General Manager, Service Manager, North American Dealer Network
From: Richard Kenton, Technical Director
Eric Bradley, Technical Training and Publications Manager

Dear Dealers,

We received isolated claims concerning moisture building up inside the rear turn indicators. It is possible that water may seep through the copper wires of the turn indicator cables. This is only an aesthetic issue and does not impair the function of the system.



To prevent this issue, it is necessary to drill 3 holes Ø 4 mm on the lower number plate holder to help water drainage out of the number plate holder and reposition the rear turn indicator cables on the lower number plate holder to avoid contact of connectors with water.





CR163 – New layout of rear turn indicator cables on number plate holder

Multistrada 1260 Model Year 2018 (all model versions)
Technical Service Bulletin SRV-TSB-18-016

Application

You can find the precise list of the VIN numbers involved in CR163 on the DCS, in sections:

VIN HISTORY		You can consult the single frame number.
CAMPAIGNS		You can consult the VIN list provided with the campaign

MULTISTRADA 1260 SPORT RED 2018 CAL DMH					
VIN #		ENGINE #	AEKJ0 XXX	WTY END DATE	03/31/2020
END CUSTOMER		MANUFACT DATE	12/05/2017	INVOICE	03/19/2018
WARRANTY TYPE	Standard Warranty	WTY START DATE	04/01/2018	LAST MILEAGE	6332 MI

ATTENTION: YOU HAVE 1 PENDING RECALL CAMPAIGNS

N	TYPE	ID NUMBER	REPAIR DATE	DEFECT	CAUSAL PART	DEALER	MILEAGE
1	CAMPAIGN	CR163		SRV-TSB-18-016 Rear turn indicator cable repositioning		VIEW APPLY	

Customer Impact

All bikes in dealer stock ('to be registered' or 'already registered') and awaiting delivery to final customers will require this inspection during pre-delivery operations, before delivery to the final customer. All bikes already delivered to final customers must undergo this inspection and below procedures at the next service appointment. Note: this is not a safety recall.

Parts Distribution

The parts to perform this campaign are standard consumables and should be ordered as stock orders to replenish existing supply as needed

Warranty Reimbursement

Reimbursement for work associated with this Workshop Campaign will be made through the regular warranty claim procedure using the "**Vehicle History**" section of the DCS. The warranty claim is pre-filled and is identified as CR163.

You will be reimbursed for minutes of labor time labor units) that includes:

- A. Vehicle reception
- B. Drilling 3 holes Ø 4 mm on the lower number plate holder
- C. Repositioning rear turn indicator cables
- D. Soft cleaning of the motorcycle
- E. The cost of the 3 self-locking ties and the button tie L.39mm



CR163 – New layout of rear turn indicator cables on number plate holder

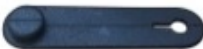
Multistrada 1260 Model Year 2018 (all model versions)
Technical Service Bulletin SRV-TSB-18-016

Table of Contents

	Page
Introduction	1
Application	2
Customer Impact	2
Parts Distribution	2
Warranty Reimbursement	2
Spare Parts	3
Service Solution	4

Spare Parts

The components to be used for this update are:

Part no.	Description	Photo	Quantity (pcs)
74140381A	Small self-locking tie		3
74110551A	Button tie L.39 mm		1

Service Solution

Ducati North America
www.ducati.com

448 E. Middlefield Road
Mountain View, CA 94043
Tel. +1 650 933 9899

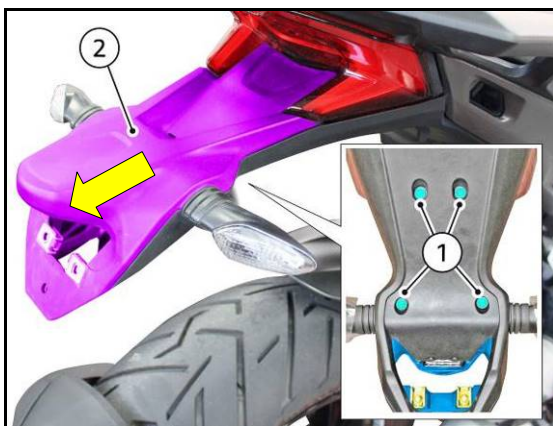


CR163 – New layout of rear turn indicator cables on number plate holder

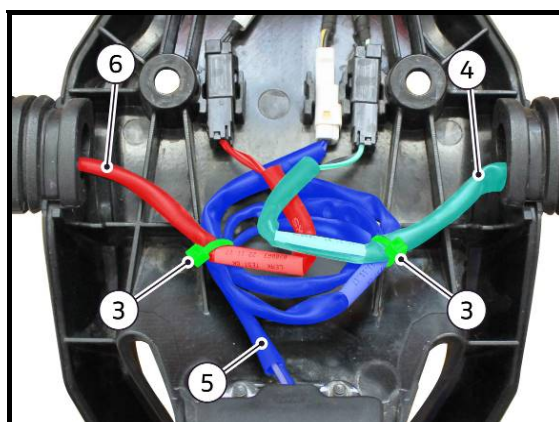
Multistrada 1260 Model Year 2018 (all model versions)
Technical Service Bulletin SRV-TSB-18-016

The procedure below must be complied with for all the motorcycles affected by this Workshop Campaign:

1. Remove the number plate and the number plate holder (See Sec.7: "Chassis - Tail light - Number plate holder" of the Workshop Manual)
2. Remove the 4 **M5x12 screws (1)** securing the **upper number plate holder (2)** to the lower number plate holder
3. Slide out the **upper number plate holder (2)**



4. Remove the **self-locking tie (3)** joining **RH turn indicator cable (4)** to **number plate light cable (5)** and the **self-locking tie (3)** joining **LH turn indicator cable (6)** to **number plate light cable (5)**

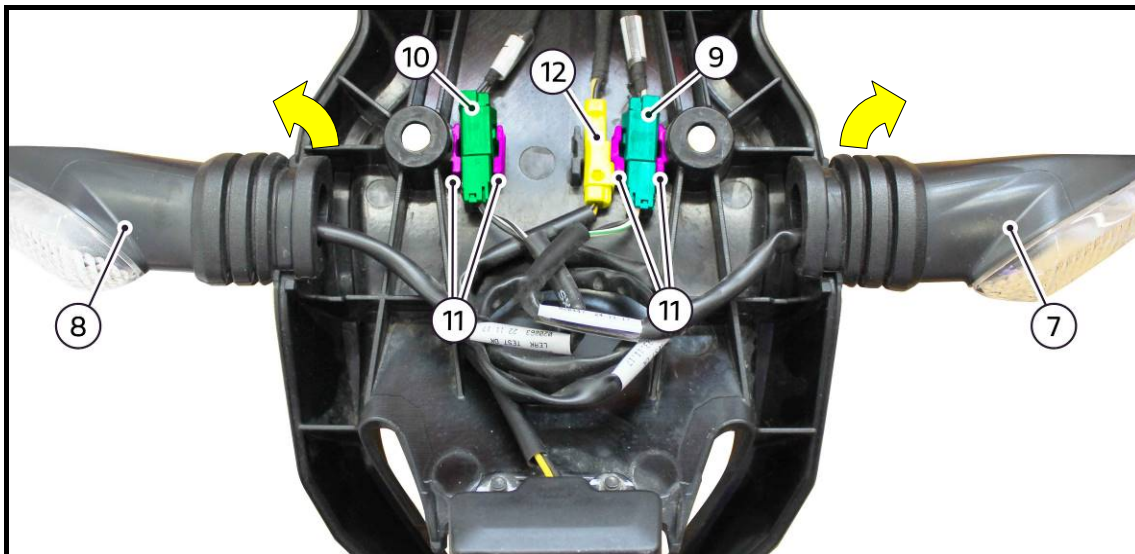




CR163 – New layout of rear turn indicator cables on number plate holder

Multistrada 1260 Model Year 2018 (all model versions)
Technical Service Bulletin SRV-TSB-18-016

5. Slide out the **RH turn indicator (7)** and **LH turn indicator (8)** from their housings on the lower number plate holder
6. Slide out **connectors (9)** and **(10)**, respectively of RH and LH turn indicators, from their relevant **retainers (11)** on lower number plate holder, without disconnecting them
7. Disconnect **number plate light connector (12)**



8. Remove all cables from the lower number plate holder and clean the work area with a cloth



CR163 – New layout of rear turn indicator cables on number plate holder

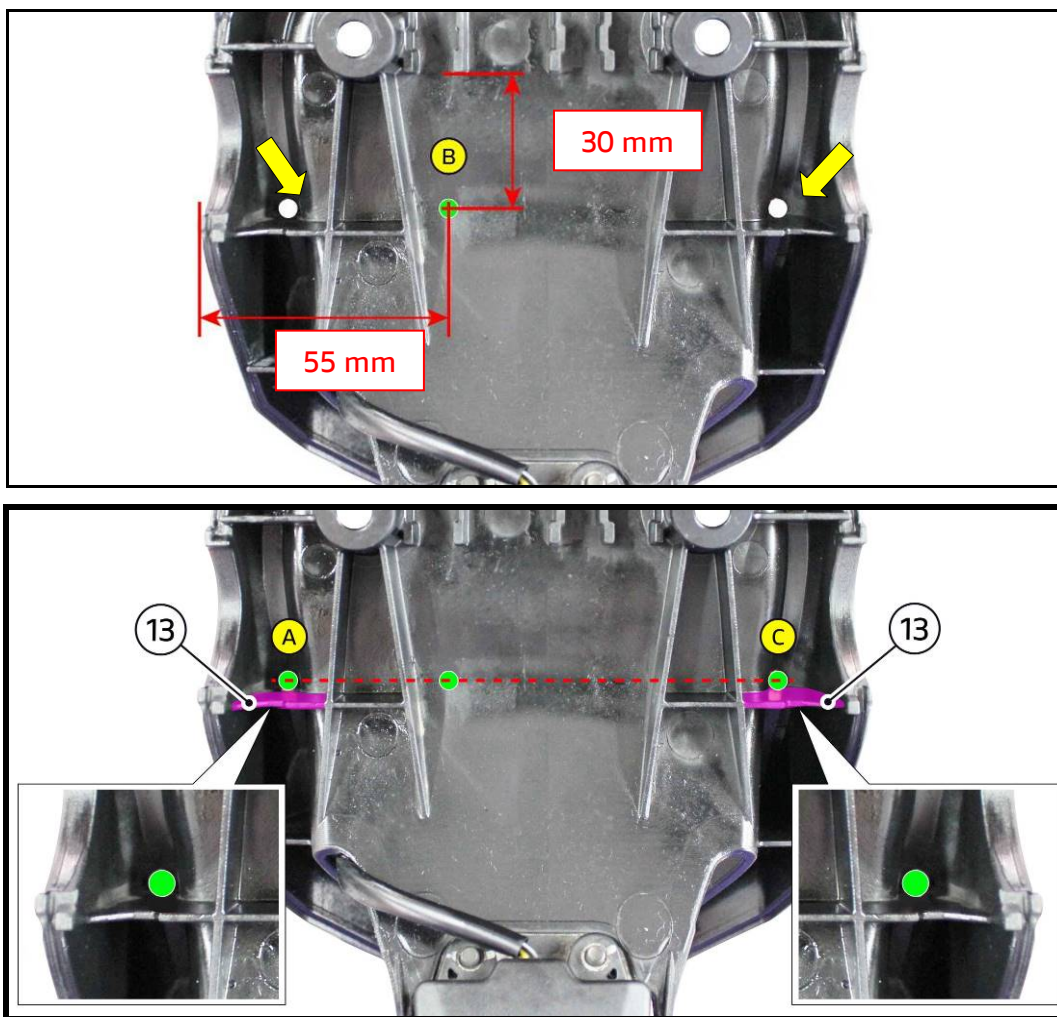
Multistrada 1260 Model Year 2018 (all model versions)
Technical Service Bulletin SRV-TSB-18-016

9. Using a $\varnothing$ 4 mm drill, drill **3 holes (A), (B) and (C)** at the points indicated in the figure.



NOTE

The **holes (A) and (C)** must be drilled at the **ribs (13)** and at the groove on lower number plate holder, as shown below



NOTE

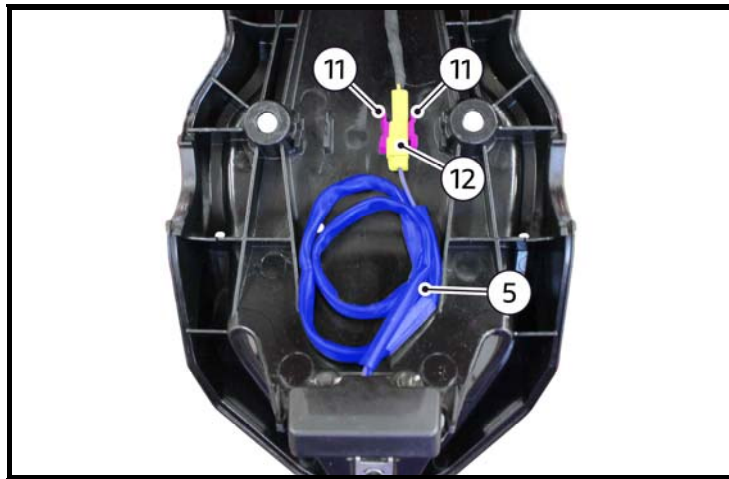
Clean the lower and upper surface of the number plate holder from any residues and ensure that the drain holes you drilled are not blocked.



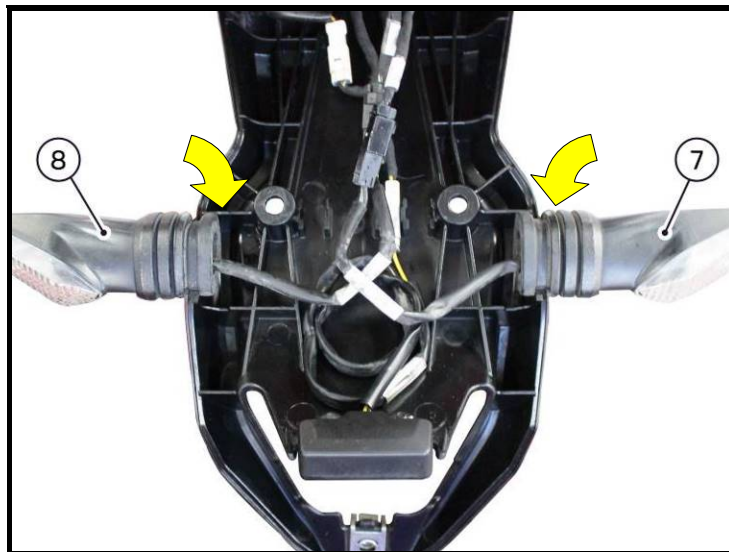
CR163 – New layout of rear turn indicator cables on number plate holder

Multistrada 1260 Model Year 2018 (all model versions)
Technical Service Bulletin SRV-TSB-18-016

10. Fold the **number plate light cable (5)** on itself (twice), and connect the **connector (12)** to the relevant connector of number plate holder light wiring branch
11. Position **connector (12)** between **retainers (11)** on lower number plate holder as shown in the figure.



12. Fit the **RH turn indicator (7)** and **LH turn indicator (8)** in their housings on the lower number plate holder and position them as shown in the figure

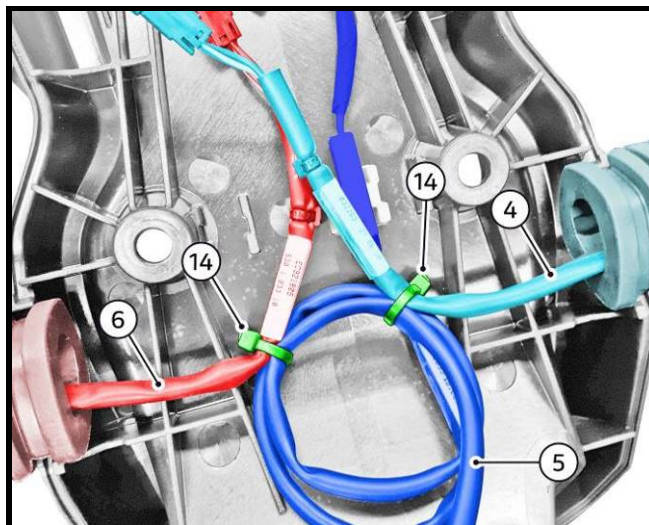




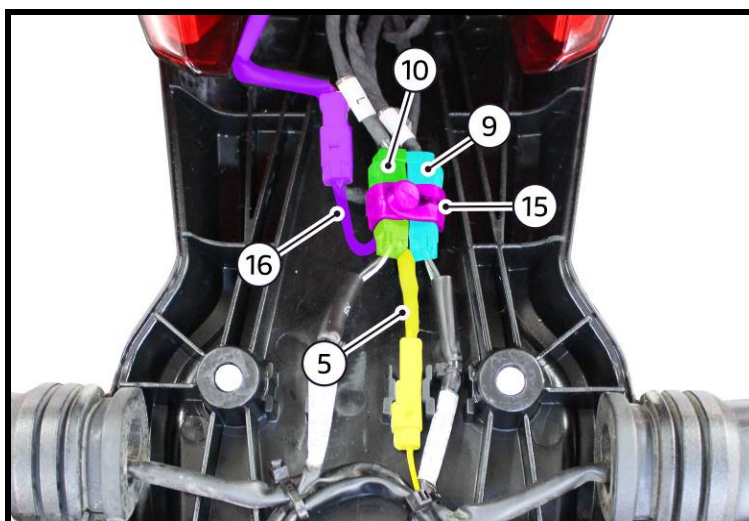
CR163 – New layout of rear turn indicator cables on number plate holder

Multistrada 1260 Model Year 2018 (all model versions)
Technical Service Bulletin SRV-TSB-18-016

13. Tie together the RH turn indicator cable (4) to number plate light cable (5) using a small self-locking tie (14), and then the LH turn indicator cable (6) to number plate light cable (5) using a small self-locking tie (14) in the position shown.



14. Use a button tie (15) L.39 mm, and tie together connectors (9) and (10) of the RH and LH turn indicators respectively, the number plate light wiring branch (5) and the tail light wiring branch (16) as shown in the figure.





CR163 – New layout of rear turn indicator cables on number plate holder

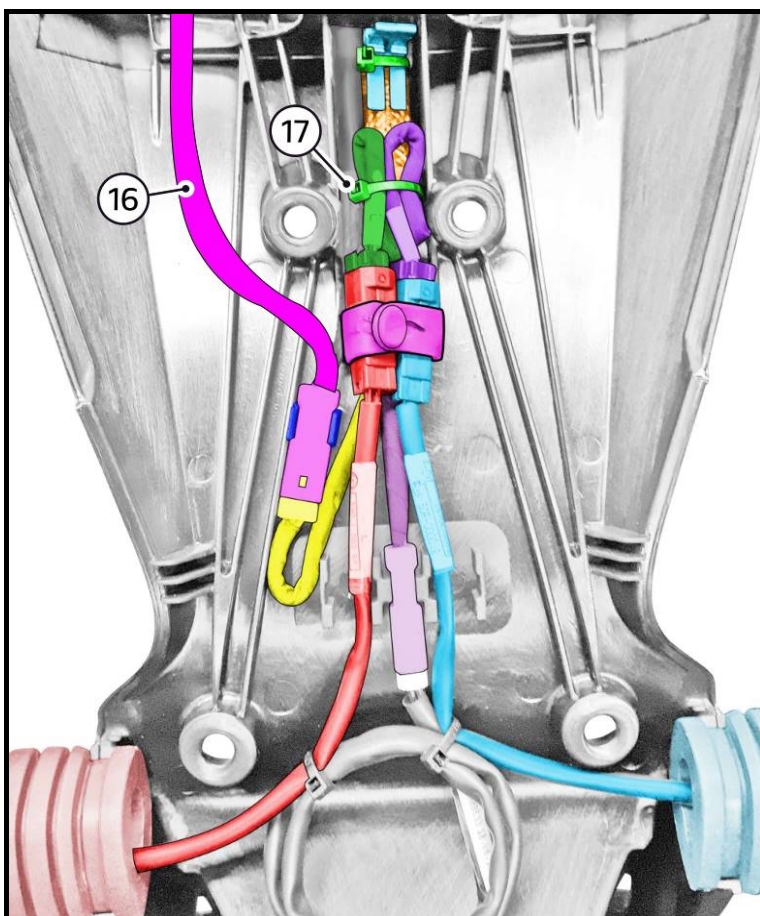
Multistrada 1260 Model Year 2018 (all model versions)
Technical Service Bulletin SRV-TSB-18-016

15. Tie any excess cable length of RH and LH turn indicators wiring branch to the main branch of the rear wiring using a **small self-locking tie (17)** as shown in the figure.



WARNING

Check proper routing of the **tail light wiring branch (16)** inside the lower number plate holder to avoid damaging the cable while installing the upper number plate holder. Repairs to harness damage due to improper installation will not be covered by warranty





CR163 – New layout of rear turn indicator cables on number plate holder

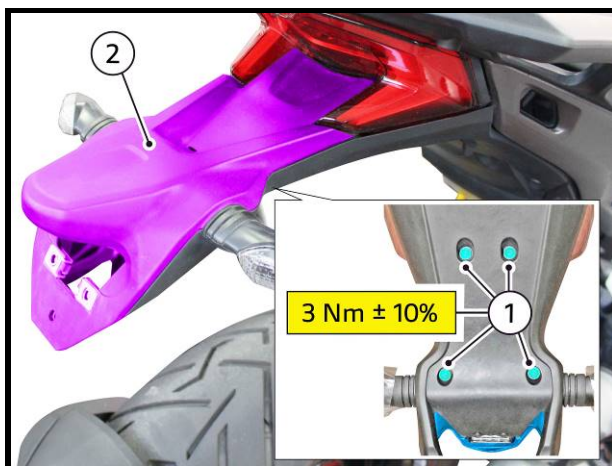
Multistrada 1260 Model Year 2018 (all model versions)
Technical Service Bulletin SRV-TSB-18-016

16. Fit the **upper number plate holder (2)** to the lower number plate holder and fasten them by starting the **4 M5x12 screws (1)**
17. Tighten the **4 screws M5x12 (1)** to **Nm $\pm$ 10%**



WARNING

During tightening, make sure that cables are not squeezed between upper number plate holder and poppets of lower number plate holder. Repairs to harness damage due to improper installation will not be covered by warranty



18. Install the number plate and the number plate holder (See Sec.7: "Chassis - Tail light - Number plate holder" of the Workshop Manual)
19. Check proper operation of the RH and LH turn indicators, number plate light and tail light.

For information or clarification of this service bulletin
Please contact your regional service area manager