

ATTENTION:
 GENERAL MANAGER
 PARTS MANAGER
 CLAIMS PERSONNEL
 SERVICE MANAGER

IMPORTANT - All Service Personnel Should Read and Initial in the boxes provided, right.

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QUALITY DRIVEN® SERVICE

SERVICE INFORMATION BULLETIN

APPLICABILITY: 2017-18MY Crosstrek w/ CVT
 2017-18MY Forester w/ CVT
 2017-18MY WRX w/ CVT

NUMBER: 16-116-18

DATE: 09/21/18

SUBJECT: New Select Lever Component Parts Information

INTRODUCTION:

This Service Information bulletin provides details about revised CVT select lever (shifter) components. The shape of the lock plate and output of the shift lock solenoid have been changed.

PRODUCTION CHANGE INFORMATION:

These new components were incorporated into production during the VIN ranges listed below:

- **Crosstrek:** HG334849 to end of 2017MY production
- **Forester:** HG322467 to JH494276
- **WRX:** HG011707 to J8819543

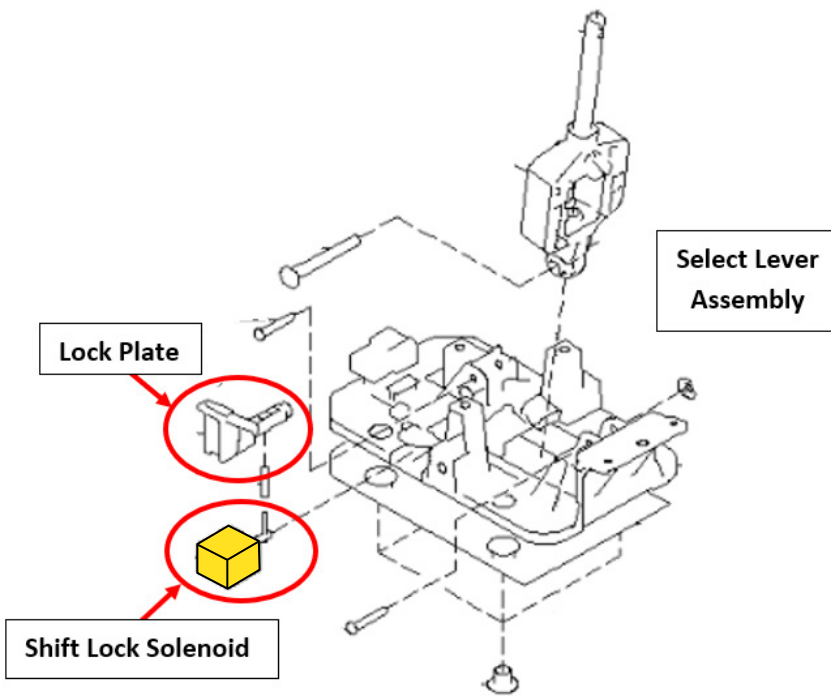
PART INFORMATION:

Description	Part Number
SOLENOID UNIT-SHIFT LOCK, RH	35173FL000
LOCK PLATE COMPLETE	35142FL000

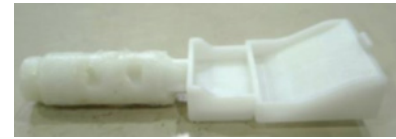
The **NEW** shift lock solenoid case is **YELLOW**.
 (The original part had a blue case.)

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OLD Style Lock Plate



NEW Style Lock Plate

IMPORTANT NOTES:

- Be advised, during the “phase-in” period for these 2 components, a new style lock plate may have been used in production with either a new or old style shift lock solenoid.
- During the “phase-in” period an old style lock plate was only used in production with old style shift lock solenoid.
- The old style and new style parts described in this bulletin are NOT interchangeable.
- When ordering replacement parts, always order the most up-to-date part number for the VIN being repaired.
- If inspection of a vehicle within the VIN ranges supplied above reveals old-style parts, when replacement is required, they should be replaced with the same old-style parts.

SERVICE PROCEDURE / INFORMATION:

REMINDER: Customer satisfaction and retention starts with performing quality repairs. The service procedures for replacement of the lock plate and shift lock solenoid are unchanged. Always refer to the applicable Service Manual and review all requirements of the repair being performed. The Service Manual procedures contain information critical to performing an effective repair the first time and every time. This includes but is not limited to: important SAFETY precautions, proper inspection criteria, necessary special tools, required processes and related one-time-use parts needed for a complete and lasting repair.

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IMPORTANT REMINDERS:

- SOA strongly discourages the printing and/or local storage of service information as previously released information and electronic publications may be updated at any time.
- Always check for any open recalls or campaigns anytime a vehicle is in for servicing.
- Always refer to STIS for the latest service information before performing any repairs.