



84B

V8D



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7/07/2018 07:18:59

Reference	SSM73995
Models	Range Rover / L405 Range Rover Sport / L494
Title	Dynamic Response high pressure pipe fluid leak
Category	Chassis
Last modified	03-Aug-2018 00:00:00
Symptom	304000 Suspension System
Attachments	Picture 1.JPG

Content**Issue:**

Customer reports red warning lamp illuminated with a message
 "SUSPENSION FAULT"
 "STOP SAFELY"
 "STOP ENGINE"

Cause:

Dynamic Response high pressure pipe has a fluid leak due to hose material rupture.

Action:

Submit an ePQR with the following information

1. Provide close up photographs that identify where the leak is coming from, and the whole pipe to show which connection is leaking
2. Provide a photograph showing the Test Passed time and date label (not part number label). This is located next to the part number label – see picture attached
3. Any other information and observations as to why this leak has occurred
4. Replace appropriate part and hold ready for part return request (PRR)

Technicians - Please rate this SSM and provide comments so that future communications can be improved.

1 = Poor – Basic information provided – The SSM does not help me resolve the customer concern.

3 = Average – Adequate information provided – The SSM partially helps me resolve the customer concern.

5 = Excellent – All required information provided to resolve the customer concern.