

Product Update Notice

Date: August 15, 2018

Units Affected: AC18, AC23, AC26, AC28, AC30, AC35, AC38, AC40, AC45

Boom Grease and Slide Pad Improvement

Altec is committed to providing our customers with safe and reliable products from initial delivery throughout the useful life of the machine.

Altec Boom Grease

Altec is now providing a new type of boom grease to reduce the condition known as boom stick-slip. Altec Boom Grease is the preferred grease for use on Altec crane booms. Altec Boom Grease will be able to be ordered in three container sizes and supplied through the normal parts ordering process. Unit maintenance manuals also list the part numbers for the different container sizes.

990575215	14 oz Tube Altec Boom Grease
990575209	14 oz Tube Altec Boom Grease - Box of 12 tubes
990551455	22 lb Pail Altec Boom Grease

In addition to better performance, Altec Boom Grease extends the boom lubrication interval from once per week to once per month for boom sliding components. The decrease in the greasing frequency reduces the unit downtime for maintenance as well as the annual grease usage. Unit maintenance manuals have been updated to reflect the change in lubrication interval.

Slide Pad Change

The slide pads have changed the material of the plug inserts used in affected units' slide pads, from PTFE to a new low-friction material (refer to Figure 1). The combination of Altec Boom Grease, new slide pads, and a new boom paint formula greatly reduces boom stick-slip.

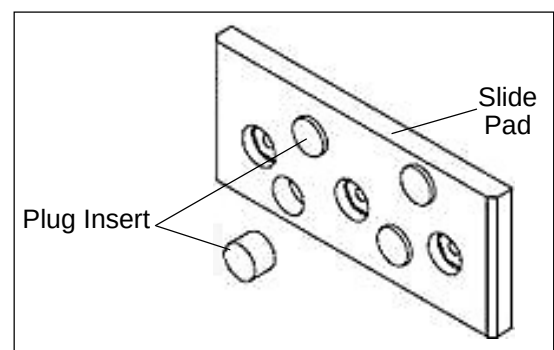


Figure 1 — Slide Pad Plug Insert

Trouble Shooting Boom Chatter

The Troubleshooting Guides found in maintenance manuals provide steps to correct boom chatter on affected units. The Troubleshooting Guide now lists slide pad plug insert replacement and Altec Boom Grease application as methods for helping to correct boom chatter.

Units in the Field

The changes listed are available for units in the field through the normal parts ordering system. Units that have boom chatter can change to the slide pad plugs and Altec Grease. Updated parts can be installed at the regularly scheduled preventive maintenance interval. Altec Service will remove old grease and apply Altec Boom Grease to any units they service in the field or in a service center. Slide pad plug inserts will be replaced as necessary. Call 1-877-GO ALTEC (1-877-462-5832) to schedule an Altec mobile service technician for the repair.

This update is not covered under the Altec Warranty Policy.