

Reference	SSM73993
Models	XE / X760
Title	Fuse removal required when updating modules on the high speed CAN network
Category	Diagnostic Software Hardware
Last modified	30-Jul-2018 00:00:00
Symptom	000101 Diagnostic Concerns
Content	<p>Issue: Reports have been received that when attempting to update control modules that are on the High Speed CAN network, SDD can fail to complete the software download and displays a on screen message 'A failure occurred - Error Code A02 = TX Timeout'.</p> <p>Cause: It has been identified that the Tyre Pressure Monitoring System (TPMS) module is causing network interference on the High Speed CAN Network, this prevents SDD from completing the software download successfully.</p> <p>Action: If the Vehicle Identification Number (VIN) is prior to GA903998 complete the instructions detailed below before programming any control modules that are on the High Speed CAN network.</p> <ol style="list-style-type: none"> 1. Locate the Passenger compartment fuse box, located on the right-side 'A' pillar, below the fascia and remove fuse 32 which is 5A if fitted. 2. Program the required control module as New or Existing. 3. When the programming is completed replace fuse 32. 4. Complete vehicle - Clear all stored diagnostic trouble codes <p>Technicians - Please rate this SSM and provide comments so that future communications can be improved.</p> <p>1 = Poor – Basic information provided – The SSM does not help me resolve the customer concern.</p> <p>3 = Average – Adequate information provided – The SSM partially</p>

helps me resolve the customer concern.

5 = Excellent – All required information provided to resolve the customer concern.