

Reference	SSM73994
Models	F-PACE / X761
Title	X761 19MY passive keys do not operate after a successful PDI using Pathfinder
Category	Diagnostic Software Hardware
Last modified	27-Jul-2018 00:00:00
Symptom	000101 Diagnostic Concerns
Content	<p><u>Issue:</u> The retailer may notice that the vehicle can not be locked or unlocked after a successful Pre Delivery Inspection (PDI) has been completed using Pathfinder. The retailer may also notice that the passive start functions does not work.</p> <p><u>Cause:</u> The routine to enable the passive keys is not being completed within the PDI application.</p> <p><u>Action:</u></p> <ol style="list-style-type: none">1. Open the ECU diagnostics menu2. Open the Remote Function Actuator (RFA) menu.3. Open the ECU functions menu.4. Run the application 'Passive Entry / Passive start enable.5. Check the operation of the keys. <p>If these instructions do not rectify the concern, submit a Technical Assistance (TA).</p> <p>Technicians - Please rate this SSM and provide comments so that future communications can be improved.</p> <p>1 = Poor – Basic information provided – The SSM does not help me resolve the customer concern.</p> <p>3 = Average – Adequate information provided – The SSM partially helps me resolve the customer concern.</p>

5 = Excellent – All required information provided to resolve the customer concern.