

Reference	SSM73984
Models	F-PACE / X761
Title	Transmission Oil Cooler Pipe - Fluid Leak and/or Thermostat Failure
Category	Engine
Last modified	24-Jul-2018 00:00:00
Symptom	401000 Oil System Concerns
Attachments	Photo1.jpg Photo2.jpg

Content

Please use the format structure below when creating any new SSM Issue:

Investigations are currently ongoing into specific failures of the Transmission Oil Cooler Pipes (Part number T4A15334) installed in Jaguar F-Pace 2017 and 2018 Model Year vehicles.

Action:

Any failure identified as a result of the following is to be reported within an EPQR with supporting photographic evidence and the parts retained for collection. Please do not attempt to repair the pipes or investigate the failure further by removing the heat shrink around the thermostat.

- Fluid leak at the connection with the transmission due to a fracture of the hose (photo 1 refers).
- Fluid leak at the connection with the thermostat (photo 2 refers).
- Transmission shut down event identified as a result of the unit overheating due to the thermostat within the oil cooler pipes not opening or partially opening.

Technicians - Please rate this SSM and provide comments so that future communications can be improved.

1 = Poor – Basic information provided – The SSM does not help me resolve the customer concern.

3 = Average – Adequate information provided – The SSM partially helps me resolve the customer concern.

5 = Excellent – All required information provided to resolve the customer concern.