

<b>Reference</b>	SSM73973
<b>Models</b>	I-PACE / X590 (F61609 → F60001)
<b>Title</b>	19 MY X590 I-Pace Whistle Noise from front end area
<b>Category</b>	Noise Vibration
<b>Last modified</b>	20-Jul-2018 00:00:00
<b>Symptom</b>	701000 Windnoise
<b>Attachments</b>	SSM Attachment_X590 Whistle Noise.pdf

**Content****Issue:**

The customer may experience a whistle noise subjectively from the instrument panel area which originates at the front end of the car. Noise is evident only at speeds of above 130KPH / 80MPH.

**Affected Vehicle VIN Range**

SADHB2R14K1F60001 to SADHA2B19K1F61609 – X590 I-Pace

**Cause:**

It has been found that a step on the bumper trim to the Front End Carrier (FEC) duct is very sensitive for introducing a whistle noise.

**Action:**

1. Open the hood and remove the front stowage compartment per TOPIx procedure 501-02 – up to step 12.
2. Insert a trim stick 260 mm from the centre to the left in the gap between the duct and the edge of the bumper (see Figure 1)
3. Clean the gap with some cleaning cloth over a length of about 600 mm in the centre area.
4. Install an open cell seal strip (510mm X 14mm X 10mm) Part No. T4K8298 into the gap.
5. Start with the installation of the seal at the trim stick with the adhesive facing up, the backing paper just partially pulled off (see Figure 2)
6. Continue to install the seal along the gap pulling off the backing paper simultaneously until the full length is in place.
7. Remove the trim stick and press the bumper edge against the FEC duct over the entire length to get the seal settled in the gap. (see Figure 3)
8. Install the front stowage compartment per TOPIx procedure 501-02.

Part Number – T4K8298

SRO Number - 76.16.89.01 – Install foam seal to hood latch panel –  
0.40 hrs

Technicians - Please rate this SSM and provide comments so that  
future communications can be improved.

1 = Poor – Basic information provided – The SSM does not help me  
resolve the customer concern.

3 = Average – Adequate information provided – The SSM partially  
helps me resolve the customer concern.

5 = Excellent – All required information provided to resolve the  
customer concern.