

<b>Reference</b>	SSM73963
<b>Models</b>	I-PACE / X590
<b>Title</b>	X590 IPACE: Body side moulding and badge delamination
<b>Category</b>	Body
<b>Last modified</b>	20-Jul-2018 00:00:00
<b>Symptom</b>	108000 Ext. Trim/Accessories
<b>Attachments</b>	1example delam 3.png 1example of delam 2018-07-11.jpg 1example2 delam.jpg

**Content**Issue:

Reports of delamination of the Jaguar logo and fender badge on the lower body side moulding - see example photographs attached.

Cause:

Under investigation

Action:

Should this issue be observed on any X590 iPace vehicles:  
As an interim measure do not prepare or clean vehicles using 'jet-washing equipment' or 'aggressive' cleaning and polishing materials. Please submit a quality report (EPQR) with a photograph of the logo or badge and the part number located on the rear of the part.  
JLR is working to provide replacement parts of guaranteed quality which will be supplied as they become available.

This SSM will be updated regularly to advise of status and next actions.

Technicians - Please rate this SSM and provide comments so that future communications can be improved.

1 = Poor – Basic information provided – The SSM does not help me resolve the customer concern.

3 = Average – Adequate information provided – The SSM partially helps me resolve the customer concern.

5 = Excellent – All required information provided to resolve the customer concern.