H125 UPS5618-4BNAS1

TECHNICAL BULLETIN

19 JUL 2018

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NOTE: The information in Technical Bulletins is intended for use by trained, professional Technicians with the knowledge, tools, and equipment required to do the job properly and safely. It informs these Technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by 'do-it-yourselfers'. If you are not a Retailer, do not assume that a condition described affects your vehicle. Contact an authorized Jaguar service facility to determine whether this bulletin applies to a specific vehicle.

INFORMATION

SECTION:

205-02: Rear Drive Axle/Differential

SUBJECT/CONCERN:

Update Prior to Sale: Rear Differential Issue

AFFECTED VEHICLE RANGE:

MODEL:	MODEL YEAR:	VIN:	ASSEMBLY PLANT:	APPLICABILITY:
F-PACE (X761)	2018	326779	Solihull	INGENIUM I4 2.0L Petrol
F-PACE (X761)	2018	327652	Solihull	INGENIUM I4 2.0L Petrol

MARKETS:

CANADA

CONDITION SUMMARY:

SITUATION:

An issue has been identified on certain vehicles within the listed Affected Vehicle Range which may have a rear differential pinion gear that has been manufactured away from specification and could lead to failure of the rear differential.

ACTION:

Retailers are required to **HOLD** affected new vehicles that are within your control and refrain from releasing the vehicles for **new vehicle sale** pending completion of the Workshop Procedure detailed in this Technical Bulletin. Unsold vehicles should have this performed as part of the Pre-Delivery Inspection (PDI) process but **must** have it completed prior to vehicle handover to the customer.

PARTS:

NOTE:

Order only the expected percentage demand of parts identified.

DESCRIPTION	PART NO./SUNDRY CODE	QTY./VALUE	EXPECTED PERCENTAGE DEMAND
Rear differential	T4A3289	1	100
Vent	JDE26814	1	100
Retaining clip	C2D2757	2	100
Driveshaft bolt	C2D2087	6	100
Rear upper arm bolt	T2H5903	2	100
Rear upper arm nut	C2Z2224	2	100
Integral link bolt	C2P11385	4	100
Integral link nut	JDE12541	4	100
Toe link to knuckle bolt	T2H16285	2	100
Toe link to knuckle nut	C2Z2224	2	100
Shock absorber to wheel knuckle bolt	T2H2202	2	100
Shock absorber to wheel knuckle nut	T2H3507	2	100
Rear lower control arm bolt	T2H3774	2	100
Rear lower control arm nut	T2H3176	2	100
Rear halfshaft nut	C2P12731	2	100
Castrol BOT 750B	C2P25272	1	100
Oil filler plug	T2H13852	1	100

DESCRIPTION	PART NO./SUNDRY CODE	QTY./VALUE	EXPECTED PERCENTAGE DEMAND
Clamp - exhaust	T4A6806	1	100

SPECIAL TOOLS:

Refer to TOPIx Workshop Manual/Workshop Procedure for any required special tools.

WARRANTY:

NOTE:

Use the Jaguar Land Rover claims submission system to make sure that a vehicle is affected by this program prior to undertaking any rework action.

At the time of confirming a booking for vehicle repair, make sure that **all** outstanding Recall and Service Actions are identified to make sure the correct parts are available and adequate workshop time is allocated for repairs to be completed at one visit.

Warranty claims must be submitted quoting the Program Code and the relevant Option Code; this will result in payment of the stated time. The SRO and parts information is included for information only. The Option Code(s) that allows for the drive in/drive out allowance may only be claimed if the vehicle is brought back into the workshop for this action alone to be undertaken.

Repair procedures are under constant review and therefore times / prices are subject to change; those quoted here must be taken as guidance only. Use the Jaguar Land Rover claims submission system to obtain the latest repair time.

This program is valid for a limited time only. Warranty claims with a repair date prior to the **29 May 2019** closure date must be submitted or payment within 30 calendar days of completion of the repair.

PROGRAM CODE	OPTION CODE	DESCRIPTION	SRO	TIME (HOURS)	PARTS/SUNDRY CODE	QTY./VALUE
H125	A	Differential assembly - Rear - Renew	51.25.13	2.7	T4A3289	1
					JDE26814	1
					C2D2757	2
					C2D2087	6
					T2H5903	2
					C2Z2224	2
					C2P11385	4
					JDE12541	4
					T2H16285	2
					C2Z2224	2
					T2H2202	2
					T2H3507	2
					T2H3774	2
					T2H3176	2
					C2P12731	2
					T2H13852	1
					C2P25272	1
					T4A6806	1
H125	B	Differential assembly - Rear - Renew	51.25.13	2.7	T4A3289	1
					JDE26814	1
					C2D2757	2
					C2D2087	6
					T2H5903	2
					C2Z2224	2
					C2P11385	4
					JDE12541	4
					T2H16285	2
					C2Z2224	2
					T2H2202	2
					T2H3507	2
					T2H3774	2
					T2H3176	2
					C2P12731	2
					T2H13852	1
					C2P25272	1
					T4A6806	1
		Drive in/drive out	10.10.10	0.2	-	-

Normal Warranty policies and procedures apply.

WORKSHOP PROCEDURE:

1. Replace the rear differential (see TOPIx Workshop Manual section 205-02: Rear Drive Axle/Differential - Differential).