

All Diesel Vehicles	Customers may report “Incorrect DEF Quality, white smoke from the exhaust, and/or greying of the exhaust tips.	These symptoms may be paired with DTC P2BA9, P20EE, P2BAF and/or P2BAE stored in the PCM. Ensure that a successful regen has been carried out. Perform all checks as outlined by TOPIx. Check for clogging of the SCR Catalyst, SCR Mixer plate and signs of excessive crystallization on the injector. Should you find the SCR Catalyst obstructed after a regen, take clear pictures of the mixer,SCR cat & DEF injector as well as pictures of any subsequent damage found.Please submit an EPQR with the pictures & parts manager information should this issue be resolved at your retailer or a TA if additional support is required.	Under Investigation
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