

XCL	SIM card activation issues	There has been some confusion recently who retailers should contact for support when they have SIM card activation issues. The correct process would be for the retailer to contact the CRC. Activation issues are considered non technical and should not be raised to the Technical Helpline. Please have the VIN and the ICCID off the SIM card ready at the time of the call to the CRC and a detailed description of what the issue the customer is having. The CRC can be reached at the following numbers: T: US: Land Rover 1-800-637-6837 or Jaguar 1-800-452-4827, Option 9, Ext. 1309024 T: Canada: Land Rover 1-800-346-3493 or Jaguar 1-800-668-6257, Option 9, Ext. 1309024	
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