

N218NAS1

TECHNICAL BULLETIN

20 JUN 2018



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NOTE: The information in Technical Bulletins is intended for use by trained, professional Technicians with the knowledge, tools, and equipment required to do the job properly and safely. It informs these Technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by 'do-it-yourselfers'. If you are not a Retailer, do not assume that a condition described affects your vehicle. Contact an authorized Land Rover service facility to determine whether this bulletin applies to a specific vehicle.

INFORMATION

SECTION:

501-25C: Body Repairs - Water Leaks

SUBJECT/CONCERN:

Service Action: D-Pillar Sealant Missing

AFFECTED VEHICLE RANGE:

MODEL:	MODEL YEAR:	VIN:	ASSEMBLY PLANT:
Range Rover Velar (LY)	2018	771972-772293	Solihull

MARKETS:

NORTH AMERICA

CONDITION SUMMARY:

SITUATION:

An issue has been identified on certain Land Rover vehicles within the listed Affected Vehicle Range where, in certain adverse weather conditions, water ingress may occur in the D-Pillar area.

ACTION:

Retailers are required to **HOLD** affected new vehicles that are within your control and refrain from releasing the vehicles for **new vehicle sale** pending completion of the Workshop Procedure detailed in this Technical Bulletin. Unsold vehicles should have this performed as part of the Pre-Delivery Inspection (PDI) process but **must** have it completed prior to vehicle handover to the customer.

Affected vehicles already in the hands of customers should be updated at the next available opportunity.

PARTS:

NOTE:

Order only the expected percentage demand of parts identified.

DESCRIPTION	PART NO./SUNDRY CODE*	QTY./VALUE*	EXPECTED PERCENTAGE DEMAND
Loctite 595 Sealant	ZZZ001	\$7.80	100

* - an allowance of \$7.80 USD or local equivalent has been provided to cover the cost of the sealant.

SPECIAL TOOLS:

Refer to TOPIx Workshop Manual/Workshop Procedure for any required special tools.

WARRANTY:

NOTE:

Use the Jaguar Land Rover claims submission system to make sure that a vehicle is affected by this program prior to undertaking any rework action.

At the time of confirming a booking for vehicle repair, make sure that **all** open Recall and Service Actions are identified to make sure the correct parts are available and adequate workshop time is allocated for repairs to be completed at one visit.

Warranty claims must be submitted quoting the Program Code and the relevant Option Code; this will result in payment of the stated time. The SRO and parts information is included for information only. The Option Code(s) that allows for the drive in/drive out allowance may only be claimed if the vehicle is brought back into the workshop for this action alone to be undertaken.

Repair procedures are under constant review and therefore times / prices are subject to change; those quoted here must be taken as guidance only. Use the Jaguar Land Rover claims submission system to obtain the latest repair time.

This program is valid for a limited time only. Warranty claims with a repair date prior to the **30 June 2020** closure date must be submitted or payment within 30 calendar days of completion of the repair.

PROGRAM CODE	OPTION CODE	DESCRIPTION	SRO	TIME (HOURS)	PARTS/SUNDRY CODE*	QTY./VALUE*
N218	B	D-Pillar apply sealant	76.11.90.04	0.2	ZZZ001	\$7.80
N218	C	D-Pillar apply sealant Drive In/Drive Out	76.11.90.04 02.02.02	0.2 0.2	ZZZ001 -	\$7.80 -

Normal Warranty policies and procedures apply.

* - an allowance of \$7.80 USD or local equivalent has been provided to cover the cost of the sealant.

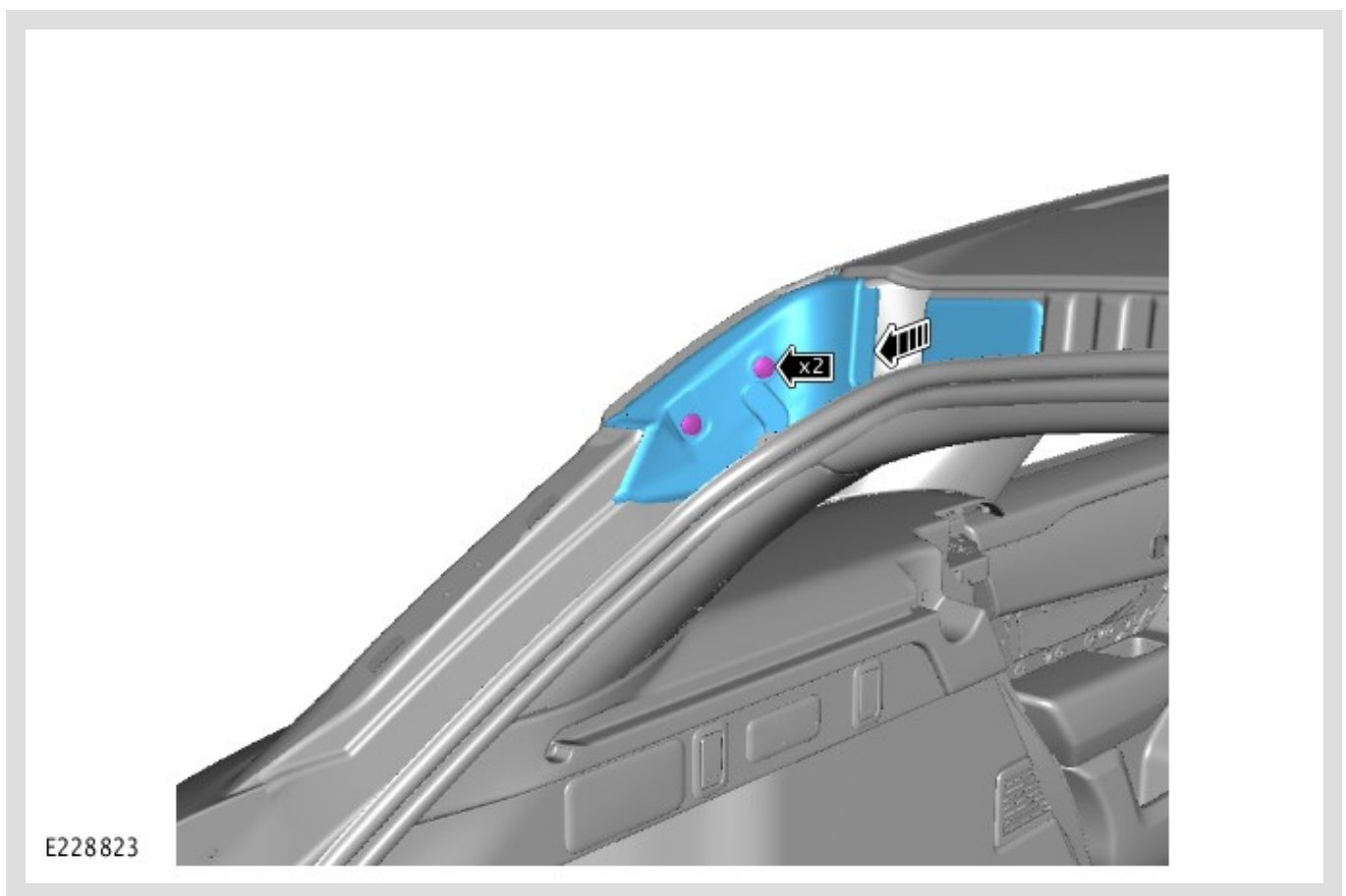
WORKSHOP PROCEDURE:

 NOTE:

Some components shown removed for clarity.

- 1 Remove left D-Pillar exterior finisher (see TOPIx Workshop Manual section 501-08: Exterior Trim and Ornamentation - Removal and Installation - Rear Quarter Panel Moulding).

2



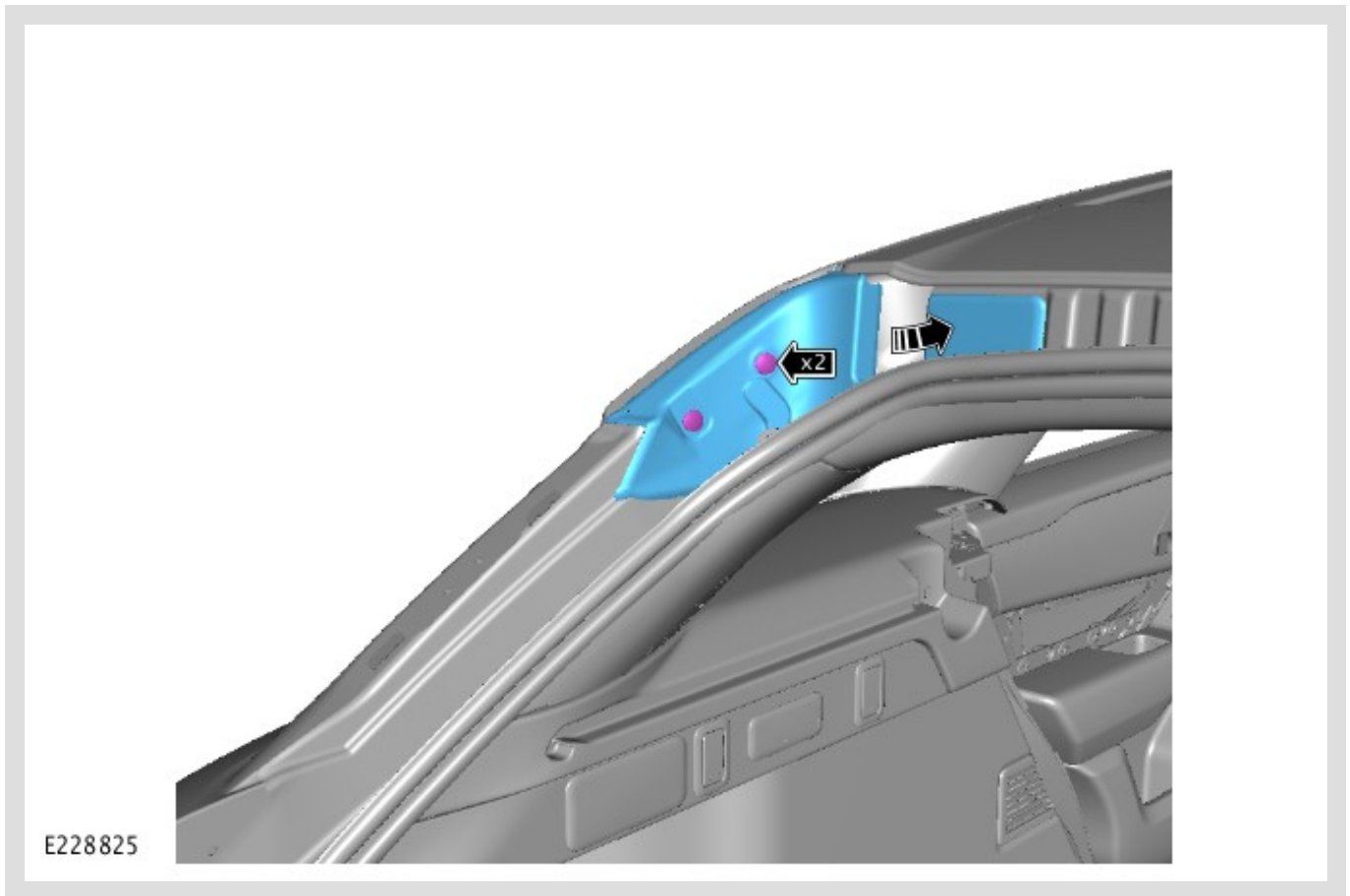
Remove the trim.

3



Apply sealant to the area as shown.

4



Install the trim.

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- 5 Install the left D-Pillar exterior finisher (see TOPIx Workshop Manual section 501-08: Exterior Trim and Ornamentation - Removal and Installation - Rear Quarter Panel Moulding).