

Reference	SSM73912
Models	Discovery / L462 Range Rover / L405 Range Rover Sport / L494
Title	Front Brake Vibration/Judder - 18MY only
Category	Chassis
Last modified	12-Jun-2018 00:00:00
Symptom	301000 Service Brake System

Content**Issue:**

Customer reports that there is a vibration/judder when the footbrake is applied

Cause:

Land Rover are currently analysing reports

Action:

If a customer reports the above concern please submit an ePQR with the following information:

- Are the wheels fitted to the vehicle the original wheels that were supplied from the factory ie. Not painted or aftermarket wheels etc.
- Detail the run out data for both front brake discs with the wheels fitted, using procedure **204-00: Suspension System – General Information: Front Brake Disc and wheel hub run out check – with wheel on**
- Once wheel has been removed is there any evidence of hot spotting or heat rings on the disc.
- How does customer feel the vibration, eg. through the steering / seat / or brake pedal or combinations
- Does issue occur whilst brake are cold i.e present from start up, or after a period of driving i.e brakes likely to be warm / hot.
- Attach pictures of the wheels and pictures of the condition of the discs and pads if necessary

Replace both front brake discs, and pads if necessary, and test to see if the concern has been rectified

Technicians - Please rate this SSM and provide comments so that future communications can be improved.

1 = Poor – Basic information provided – The SSM does not help me resolve the customer concern.

3 = Average – Adequate information provided – The SSM partially

helps me resolve the customer concern.

5 = Excellent – All required information provided to resolve the customer concern.