



JTB00539NAS3

TECHNICAL BULLETIN

16 AUG 2018

© Jaguar Land Rover North America, LLC

NOTE: The information in Technical Bulletins is intended for use by trained, professional Technicians with the knowledge, tools, and equipment required to do the job properly and safely. It informs these Technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by 'do-it-yourselfers'. If you are not a Retailer, do not assume that a condition described affects your vehicle. Contact an authorized Jaguar service facility to determine whether this bulletin applies to a specific vehicle.

INFORMATION

This reissue replaces all previous versions. Please destroy all previous versions.

Changes are highlighted in blue

SECTION:

501-12

SUBJECT/CONCERN:

'Rattle' Noise From Front Overhead Console

AFFECTED VEHICLE RANGE:

MODEL:	MODEL YEAR:	VIN:
XJ Range (X351)	2016-2017	V92474-W05397

MARKETS:

NORTH AMERICA

CONDITION SUMMARY:**SITUATION:**

A rattle noise from the front overhead console may be evident.

CAUSE:

This may be caused by a front overhead console tolerance issue.

ACTION:

Should a Customer express this concern, follow the Service Instruction below.

PARTS: **NOTE:**

An allowance of \$1.55 USD has been allocated for the felt sheet, to be sourced from the Squeaks & Rattles kit, and must be claimed using ZZZ001.

PART NUMBER	DESCRIPTION	QUANTITY
ZZZ001	0.5 mm felt sheet	\$1.55 USD

TOOLS:

Refer to Workshop Manual for any required special tools.

WARRANTY: **NOTE:**

*Add the trim color code of part used when submitting the causal part number.

NOTES:

- Repair procedures are under constant review, and therefore times are subject to change; those quoted here must be taken as guidance only. Always refer to JLR claims submission system to obtain the latest repair time.
- The JLR Claims Submission System requires the use of causal part numbers. Labor only claims must show the causal part number with a quantity of zero.

DESCRIPTION	SRO	TIME (HOURS)	CONDITION CODE	CAUSAL PART
Front overhead console - Modify	76.13.95	0.3	33	C2D50956XXX*

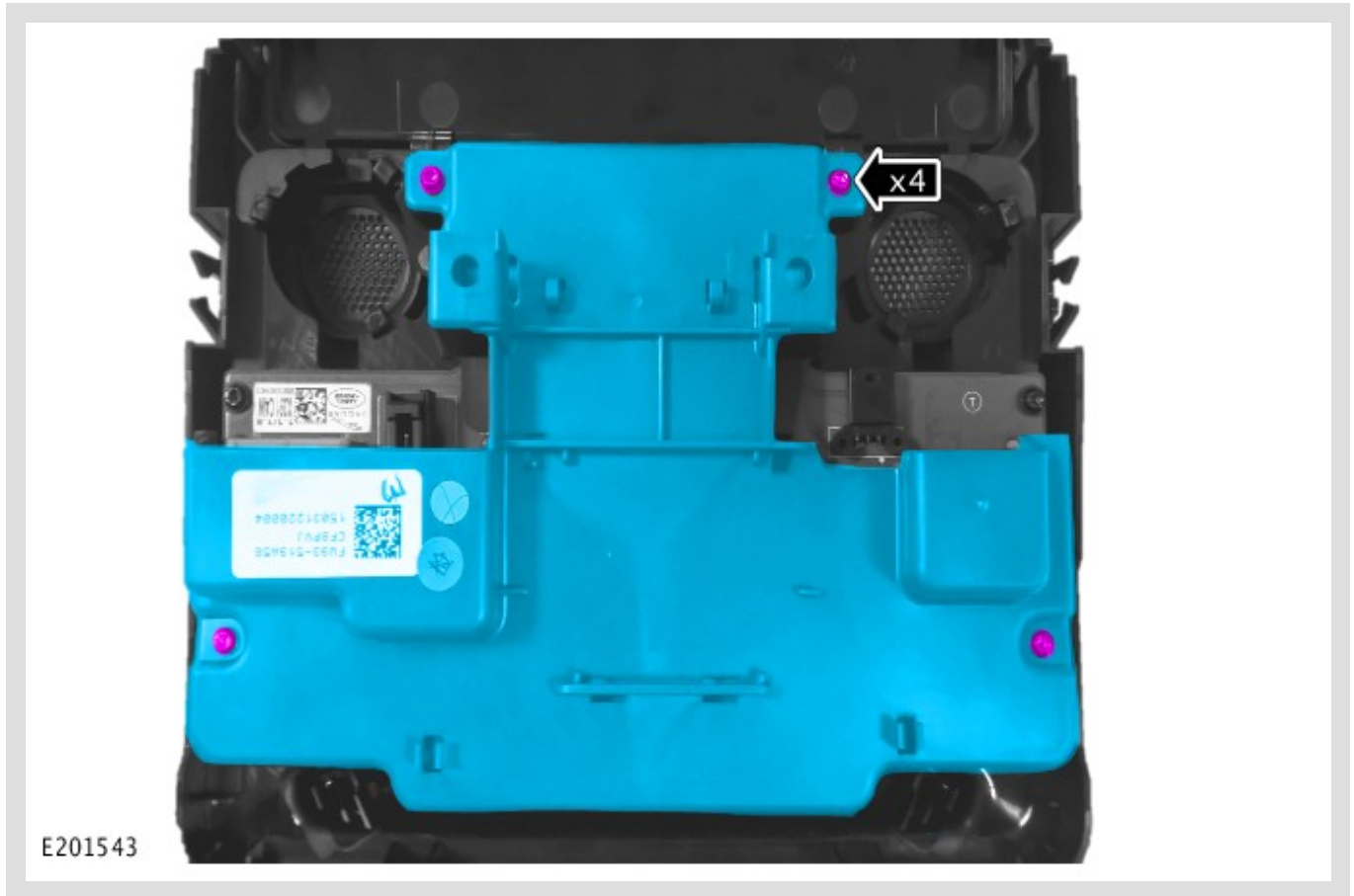
NOTE:

Normal Warranty procedures apply.

SERVICE INSTRUCTION:

- Remove the front overhead console (see TOPIx Workshop Manual section 501-12: Instrument Panel and Console - Overhead Console).

2

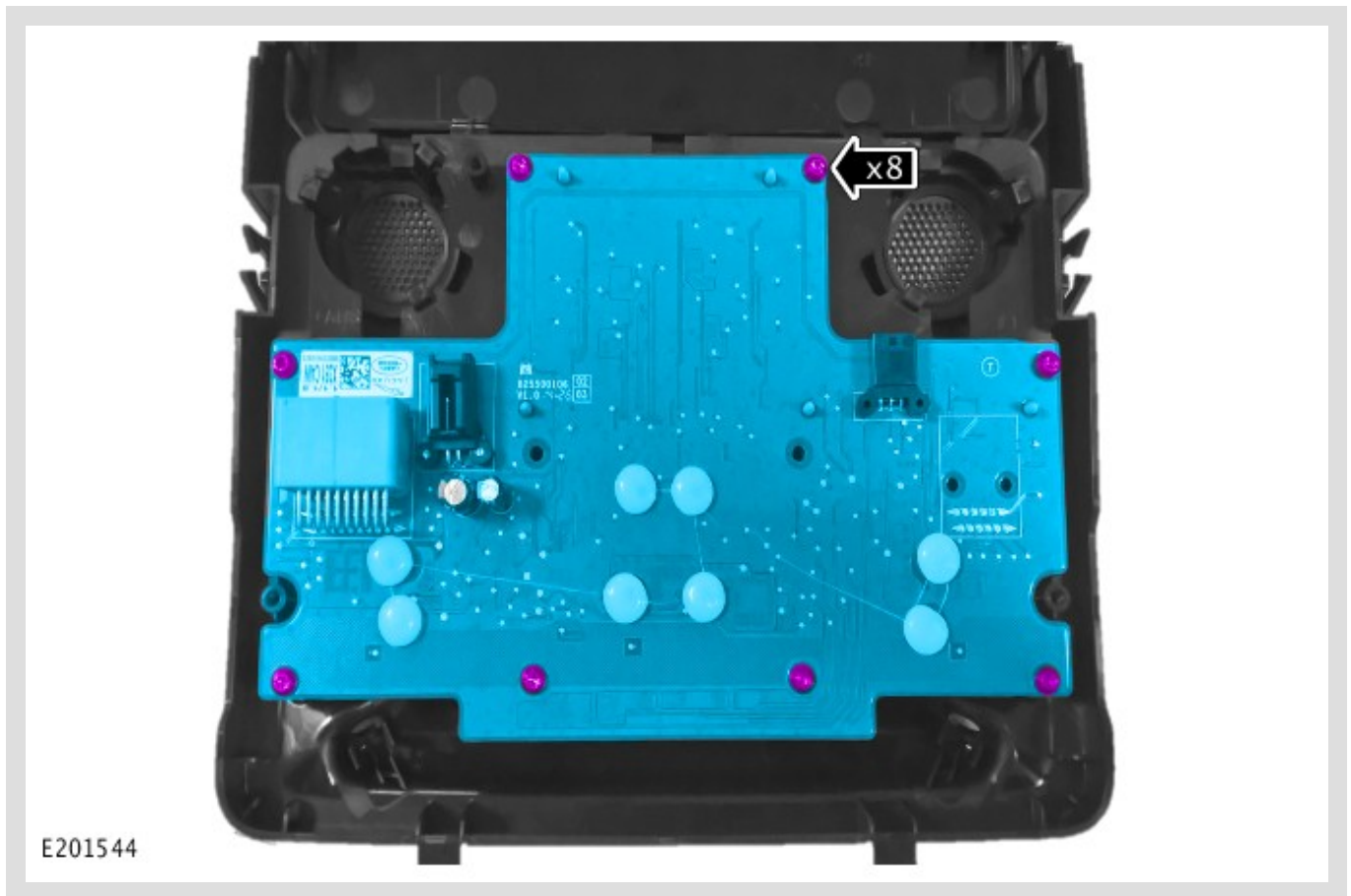


Remove the trim cover.

3

ⓘ CAUTION:

The conductive rubber strips may become loose/dislodged from their correct position when removing the circuit board; make sure they are not lost when removing the circuit board.

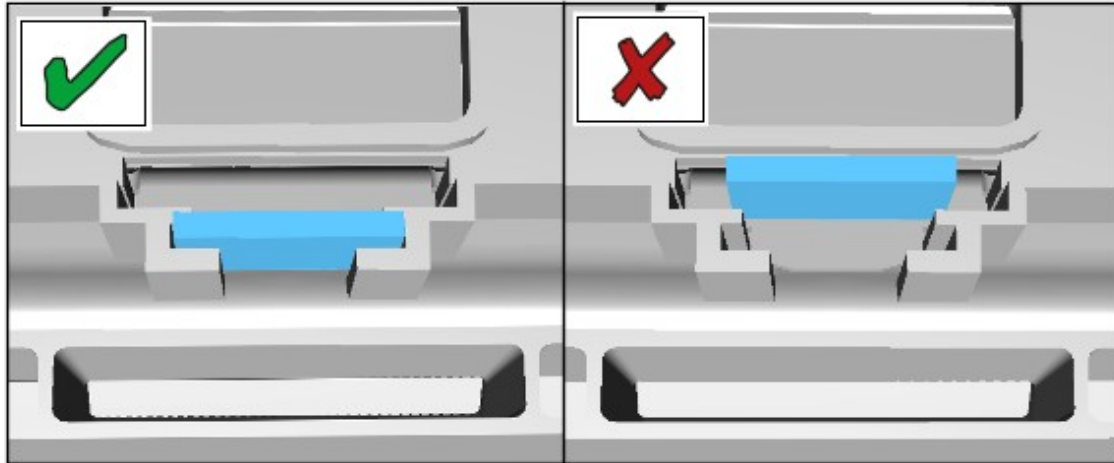


Remove the circuit board.

4

 **NOTE:**

The black rubber strip should be installed in the center, with the pink rubber strips installed on the outside.



E231107

If the conductive rubber strips become loose/dislodged from their original position (X), install them as shown (✓).

5



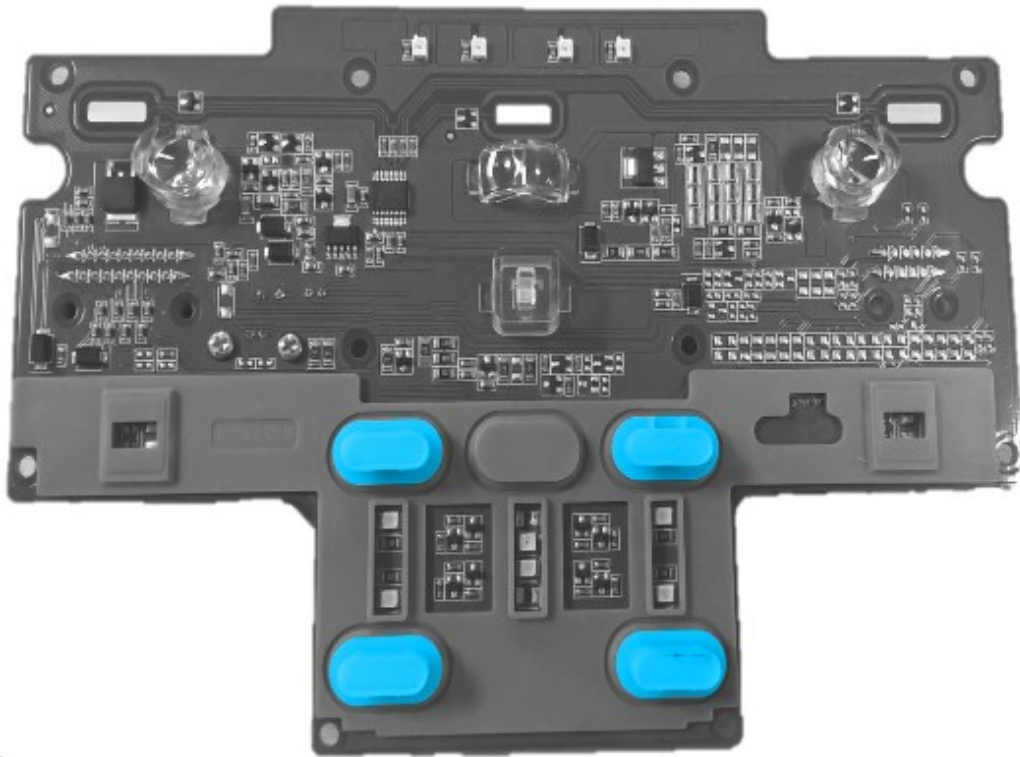
Make sure the conductive rubber strips make contact with the lower conducting element.

6

 **NOTES:**

The front overhead console may have 4 or 5 buttons; 4-button version shown.

White buttons require modification; gray buttons do not require modification.



E201555

Visually inspect the color of the 4 or 5 front overhead console buttons.

- If all the buttons are gray, this is not the cause of the Customers concern.
 - Go to step 11.
- If any of the buttons are white, go to Step 7.

7

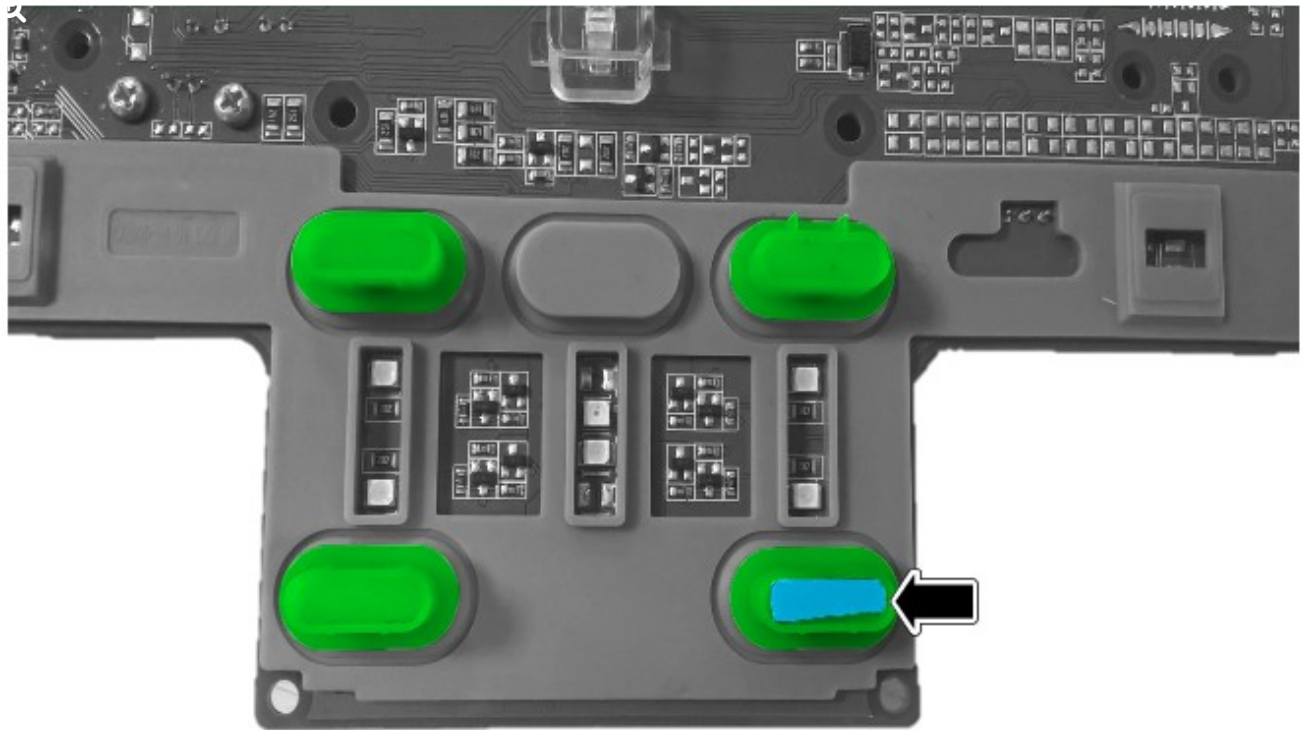


Cut a patch (13 mm X 4 mm) from the 0.5 mm felt sheet in the Jaguar Land Rover Squeaks & Rattles kit.

8

Remove the backing from the patch.

9



E201556

Install the 0.5 mm felt patch into this button as shown.

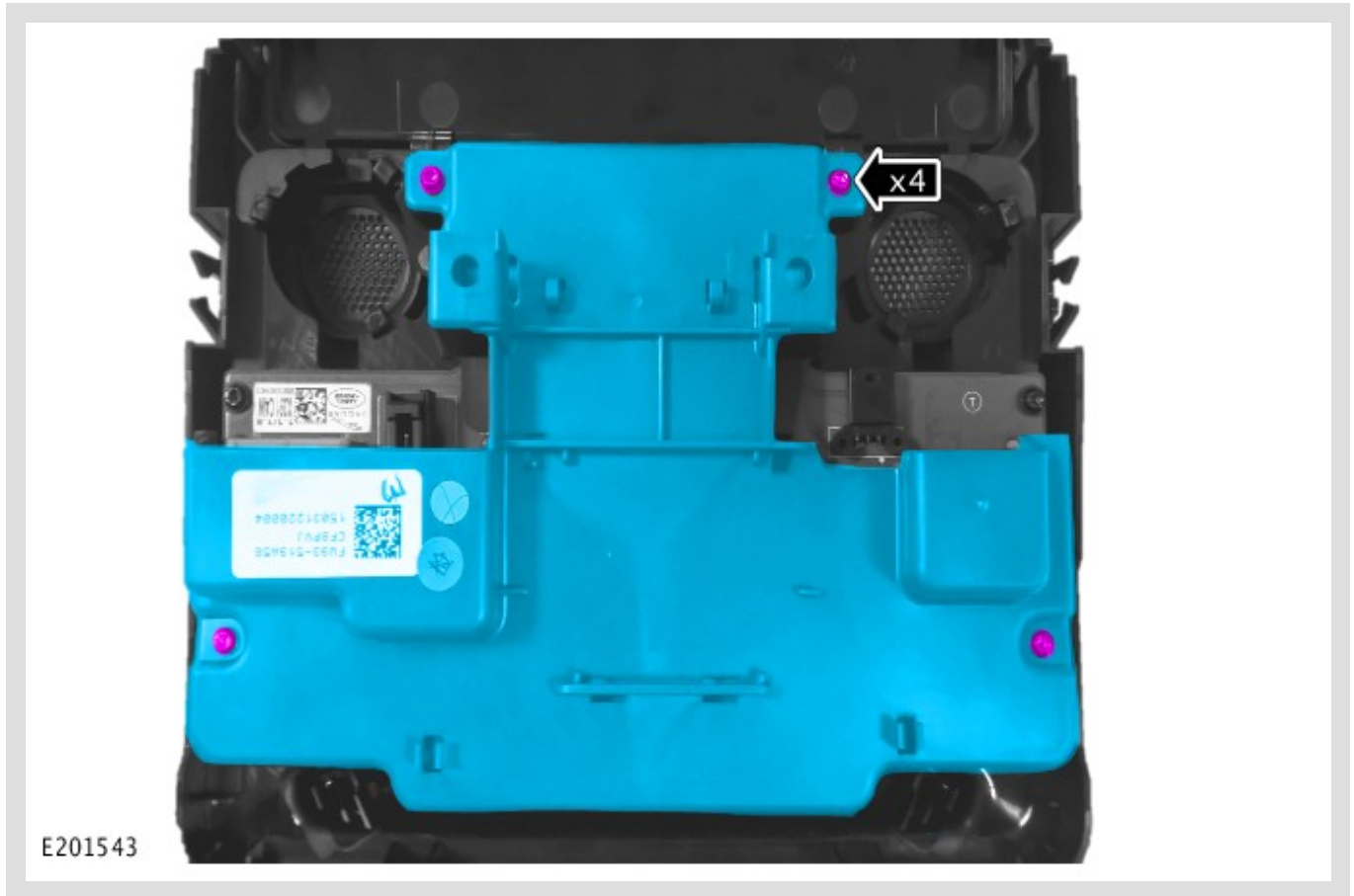
10 Repeat Steps 7-9 as required to all the remaining white buttons.



Install the circuit board.

- Torque: **0.6 +/- 0.1 Nm**

12



Install the trim cover.

- Torque: **0.6 +/- 0.1 Nm**

13 Install the front overhead console (see TOPIx Workshop Manual section 501-12: Instrument Panel and Console - Overhead Console).

14 Verify front overhead console lamp operation.