Customers may report that the rear seat heat control functionality does not operate as expected and the ability to control the rear heated seats from the front Touchscreen (TS) may also be affected. This may be caused by a software conflict between the IMC and HVAC module. Revised HVAC module software has been created to correct this concern. Service Action N186 is being published to proactively update the HVAC software in affected vehicles. Unsold vehicles should be updated before customer handover. Customer vehicles should be updated at the next service opportunity.
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