


<b>DISTRIBUTE TO:</b> <input type="checkbox"/> Service Manager <input type="checkbox"/> Parts Manager <input type="checkbox"/> Claims Administrator <input type="checkbox"/> Mirai Champion	 <b>TOYOTA</b> <b>Mirai Complimentary Rental  Program Bulletin</b>	No.: CMP15-03 Date: 10/13/17 Page: 1 of 2  <b>REVISED 6/22/18</b>
---	--	---

**SUBJECT: MIRAI COMPLIMENTARY RENTAL EXPERIENCE**

**Important Note:** This bulletin is only applicable to Authorized Mirai Toyota Dealers. To confirm if your dealer is an Authorized Mirai Toyota Dealer, please refer to [www.toyota.com/Mirai](http://www.toyota.com/Mirai). Only Authorized Mirai Toyota Dealers are eligible to submit claims for the Mirai Complimentary Rental Experience.

Toyota is offering complimentary rental for all 2016 MY, 2017 MY and 2018 MY Mirai fuel cell vehicles as part of the 2016 MY, 2017 MY and 2018 MY Mirai Owner Experience Program. Claims must be submitted via the Claim Processing System (CPS) for reimbursement.

**Mirai Complimentary Rental Experience Program Rules**

- The program provides the customer with a maximum of 21 complimentary days of rental at any point during the 3 years, from the vehicle's date-of-first-use.
- The 21 complimentary days of rental will expire at the end of the 3 years, based on the vehicle's date-of-first-use. Any unused rental days will be forfeited.
- Customers who have already used a partial number of the 21 days may use the balance of their 21 days at any time for the balance of the 3 years, from vehicle's date-of-first-use.
- Rental vehicle guidelines:
  - The customer must be placed in a TRAC vehicle (based upon dealer availability).
  - If TRAC is not available, the customer must be placed in a Toyota vehicle.
  - TRAC/Toyota vehicle excludes Yaris, Corolla, and Prius c models.
  - Rental reimbursement rate is \$50 per day, regardless of rental vehicle.
  - Use of a non-Toyota vehicle will not be reimbursed.

**Claim Submission**

<b>Claim Type:</b>	Mirai Loaner Vehicle Program
<b>VIN:</b>	To be entered by dealer
<b>RO Number</b>	To be entered by dealer
<b>RO Date</b>	To be entered by dealer
<b>Operation Code:</b>	FCVSWP
<b>Sublet Type:</b>	"RT" Rental
<b>Rental Sublet Information</b>	<ul style="list-style-type: none"><li>• Provider Name</li><li>• Invoice Number</li><li>• Description</li><li>• Amount: \$50/day</li><li>• Days</li><li>• Rental Reason: LNZ</li><li>• Rental VIN</li><li>• Comment</li></ul>
<b>Attachment</b>	Rental invoice required