

Engineering Request for Investigation

BER18100A

2019 RDX Front Brake Noise

Background

American Honda Motor Co., Inc. (AHM) is investigating certain 2019 RDXs with a client complaint of the front brake noise when applying the brake lightly. The noise can be described as squeak or squeal. To fully understand the cause of this condition, AHM would like to inspect the vehicle prior to you attempting a repair of any kind.

Qualifiers

AHM is interested ONLY if the vehicle meets the following requirements:

- 1. Must be able to duplicate the issue.
- 2. No previous repair to the front brakes.

Action Required

If you have or know of such a vehicle, please call the Technical Research & Support (TRS) at 800-880-1072. TRS will need to record certain vehicle information and provide you with further instructions.

Thank you.