



FIELD SERVICE CAMPAIGN – 18112

21 September 2018

SUBJECT:

Bluetooth® Operation

MODELS INVOLVED:

International® MV™ Series and HV™ Series Trucks

DEFECT DESCRIPTION:

Certain International® MV™ and HV™ Series trucks equipped with a sound package that has Bluetooth capability may have been built without front speakers.

ELIGIBILITY:

This procedure applies ONLY to vehicles marked in the International® Service PortalSM with FSC 18112. Also complete any other open campaigns listed on the Service Portal at this time.

TOOLS REQUIRED:

Description	Tool Number
Plastic Pry Tool	Obtain Locally

Table 1 Tools Information

PARTS REQUIRED:

Part Number	Description	Quantity
6129748C1	Speaker, Radio, 6.5 Inch Dual Cone	2
501725C1	Screw, Special Tapping	6

Table 2 Parts Information

WORK INSTRUCTIONS

WARNING! To prevent property damage, personal injury, and / or death, park vehicle on hard flat surface, turn the engine off, set the parking brake, and install wheel chocks to prevent the vehicle from moving in both directions.

WARNING! To prevent personal injury and / or death, always wear safe eye protection when performing vehicle maintenance.

WARNING! To prevent property damage, personal injury, and / or death, remove ground cable from negative terminal of main battery before disconnecting or connecting electrical components. Always connect ground cable first.

WARNING! To prevent property damage, personal injury, and / or death, keep flames or sparks away from vehicle and do not smoke while servicing the vehicle's batteries. Batteries expel explosive gases.

1. Park vehicle on flat surface.
2. Shift transmission into Park or Neutral and set parking brake.
3. Turn ignition to Key OFF position.
4. Install wheel chocks.
5. Disconnect and isolate negative battery cable from main vehicle battery.
6. Open driver-side door and remove door panel; refer to appropriate Service Manual for detailed instructions.
7. Locate speaker wiring.
8. Connect speaker wiring connector into speaker.
9. Install speaker in door and tighten screws until secure.
10. Install door panel; refer to appropriate Service Manual.
11. Repeat Steps 6 through 10 on passenger-side front door.
12. Connect negative battery cable to main vehicle battery.
13. Verify speaker operation.
14. Remove wheel chocks.

LABOR INFORMATION

Operation number must appear on all claims.

Operation Number	Description	Time
A40-18112-1	Install Both Front Speakers	0.6 hrs

Table 3 Labor Information

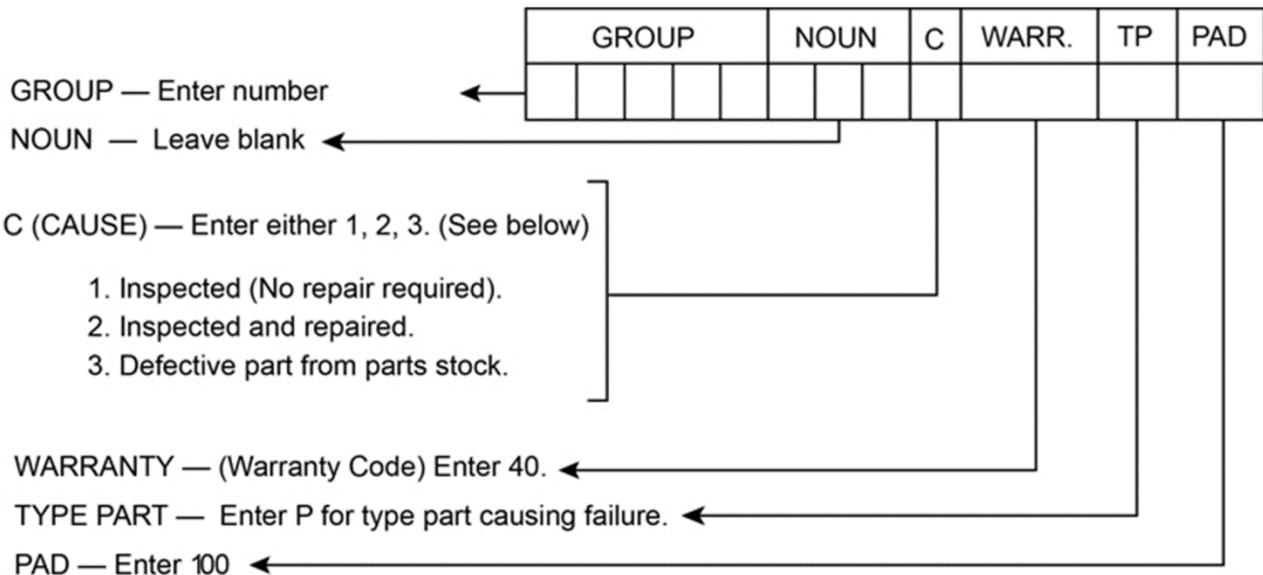
WARRANTY CLAIMS

Warranty claim expense is to be charged to Warranty. Claims are to be submitted in the normal manner, making reference to Field Service Campaign 18112.

Section 7 of the Warranty Policy and Procedures Manual contains further information related to the submission and processing of AFC / Recall claims.

As with all claim submissions, items acquired locally must be submitted in the “Other Charges” tab. The cost of any bulk items (such as a bag of cable tie straps, roll of wire, barrel of oil, or tube of silicone) should be prorated for the cost of the individual pieces / amount used during each repair.

To make sure this important improvement is made in a timely manner, all claims for 18112 activity must be submitted by 21 September 2019 or within the normal warranty period for the component, if after 21 September 2019.



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