

SERVICE BULLETIN



DEPARTMENT OF COMPLIANCE
VEHICLE SAFETY AND RECALL MANAGEMENT
BUILDING 11
423 N MAIN ST
MIDDLEBURY, INDIANA 46540-9218

Technical Service Bulletin: 22-0850

- o Integrity
- o Safety
- o Quality
- o Customer Service

September 28, 2018

This Notice applies to your vehicle VIN listed above.

Dear Forest River Customer:

Forest River is alerting you to an issue involving certain 2019 – Salem SMT190SS-OR and 2019 – Wildwood WDT190SS-OR travel trailer recreational vehicles.

WHAT IS THE ISSUE?

The axle may rub a hole in the bottom of the fresh water tank during use of the vehicle.

OWNERS: WHAT SHOULD YOU DO?

Please contact your dealer without delay and request a service appointment to schedule the free repair. Forest River has notified dealerships of this Technical Service Bulletin and have provided them with remedy instructions. The vehicle Owner is responsible for making arrangements to have the work completed. Please state you have been notified by Forest River of the issue and provide the TSB number (located at the top of this page) to the dealership. It is also helpful to give the dealership a copy of this letter when you take your vehicle in for the repair.

You may visit www.forestriverinc.com to search for dealer locations.

HOW LONG WILL THE REMEDY PROCESS TAKE?

The estimated time of repair is 4.00 hours. However, the dealership may need to keep your vehicle or schedule an appointment with you for a later date to fit into their regular service schedule.

DEALERS: WHAT SHOULD YOU DO?

Please review the included document remedy instructions.

TSB NUMBER	DESCRIPTION	REPAIR CODE	TIME ALLOWED
225-0829	RELOCATE FRESH WATER TANK PER TSB INSTRUCTIONS	10-220850	4.00 HRS

MAY FOREST RIVER ASSIST YOU FURTHER?

CONTACT	PHONE
SALEM/WIDLWOOD CUSTOMER SERVICE	(503) 831-5404

PLEASE NOTE: FEDERAL LAW REQUIRES THAT ANY VEHICLE LESSOR RECEIVING THIS SERVICE BULLETIN NOTICE MUST FORWARD A COPY OF THIS NOTICE TO THE LESSEE WITHIN TEN DAYS.

Sincerely,

Keith Fisher
Forest River, Inc.
Engineer
Office of Corporate Compliance

SALEM & WILDWOOD FRESH WATER TANK REMEDY INSTRUCTIONS

Disconnect the vehicles' battery Positive and Negative, disconnect any House battery(s) Positive and Negative, if equipped with a generator ensure it is off and lastly, ensure the vehicle is disconnected from shore power. Block any tires/wheels to prevent the vehicle from rolling. Failure to do so may result in electrocution, fire or other personal injury, property damage and/or death.

DEFECT/NONCOMPLIANCE:

The fresh water tank is within the jounce area of the axle.

EVALUATION OF RISK:

If the jounce of the axle impacts the fresh water tank it may allow the fresh water tank to detach from the vehicle, increasing the risk of a crash.

INSTRUCTIONS:

STEP ONE: Remove self-tapping screws from behind the tire holding fresh tank bar;

STEP TWO: Cut water pump line and move bar towards grey tank (away from fresh);

STEP THREE: Pull tank side where bar was moved down and slide bar up and onto fresh tank, if it's too tight to pull bar, slide it back then up;

STEP FOUR: Cut wires, fresh hose, and vent line at the fresh tank;

STEP FIVE: Tank will slide to rear of coach falling free; move aside for prep;

STEP SIX: Remove last tank bar and move to front side of axle hangar (Figure 1);

STEP SEVEN: Slide other tank bar to cross member to slide under tank after install;

STEP EIGHT: Extend wires about 4 foot to be sure they are long enough;

STEP NINE: Prep tank; replace fill hose with new hose 6 foot length and new swivel 90 degree water line fitting to top and pump on tank, put 6' flex hose on vent elbow on tank;

STEP TEN: Cut "X" in underbelly darco for hoses and wires to be ran for new install;

STEP ELEVEN: Remove fresh fill connection on exterior side wall to hook up new;

STEP TWELVE: Slide tank under coach and hook up wires; feed hoses up through new hole in underbelly, feeding them to the old hole, then in to the floor;

STEP THIRTEEN: Hold tank on moved bar and slide soft set one under tank, screw from outside frame.

At this point the tank move is done, make sure to properly seal any exposed holes in underbelly before moving on to outside;

STEP FOURTEEN: Pull hoses through sidewall, cut to length and hook up to fresh fill fixture, putty and re install;

STEP FIFTEEN: Fill fresh water tank and test fresh water system.

Figure 1



*You have completed the remedy of this service bulletin.
Please claim the install repair code.*