

SERVICE BULLETIN



DEPARTMENT OF COMPLIANCE
VEHICLE SAFETY AND RECALL MANAGEMENT
BUILDING 11
423 N MAIN ST
MIDDLEBURY, INDIANA 46540-9218

Technical Service Bulletin: 225-0829

- o Integrity
- o Safety
- o Quality
- o Customer Service

September 28, 2018

This Notice applies to your vehicle VIN listed above.

Dear Forest River Customer:

Forest River is alerting you to an issue involving certain 2018 – 2019 – Galleria - GAB24FLM, GAB24QM and GAB24TM Class B motorhome recreational vehicles. Please carefully review the attached document pertaining to your vehicle.

WHAT IS THE ISSUE?

The passenger side rear mud flap may contact the vehicle exhaust during highway travel speeds, leaving a mark on the vehicle exhaust tip.

OWNERS: WHAT SHOULD YOU DO?

Please contact your dealer without delay and request a service appointment to schedule the free repair. Forest River has notified dealerships of this Technical Service Bulletin and have provided them with remedy instructions. The vehicle Owner is responsible for making arrangements to have the work completed. Please state you have been notified by Forest River of the issue and provide the TSB number (located at the top of this page) to the dealership. It is also helpful to give the dealership a copy of this letter when you take your vehicle in for the repair.

You may visit www.forestriverinc.com to search for dealer locations.

HOW LONG WILL THE REMEDY PROCESS TAKE?

The estimated time of repair is .75 hours. However, the dealership may need to keep your vehicle or schedule an appointment with you for a later date to fit into their regular service schedule.

DEALERS: WHAT SHOULD YOU DO?

Please review the included document remedy instructions.

TSB NUMBER	DESCRIPTION	REPAIR CODE	TIME ALLOWED
225-0829	INSTALL MUD FLAP STIFFENER PER REMEDY INSTRUCTIONS	10-225829	.75 HRS

MAY FOREST RIVER ASSIST YOU FURTHER?

CONTACT	PHONE	EMAIL ADDRESS
GALLERIA CUSTOMER SERVICE	(574) 825-8590	N/A
GALLERIA PARTS	(574) 825-8618	knihart@forestriverinc.com

PLEASE NOTE: FEDERAL LAW REQUIRES THAT ANY VEHICLE LESSOR RECEIVING THIS SERVICE BULLETIN NOTICE MUST FORWARD A COPY OF THIS NOTICE TO THE LESSEE WITHIN TEN DAYS.

Sincerely,

Forest River, Inc.
Engineer

Office of Corporate Compliance

GALLERIA – MUD FLAP STIFFENER INSTALLATION INSTRUCTIONS

ORDER THE KIT F100073627 FROM GALLERIA PARTS & SERVICE

Step 1: Order the Kit F100073627 from Galleria Parts & Service;

Step 2: Remove and discard the rear passenger side mud flap;

Step 3: Install replacement passenger side mud flap;

Step 4: Install the mud flap stiffener directly behind the newly installed passenger side mug flap using the provided lags;

Figure 1



TECHNICAL SERVICE BULLETIN NUMBER	DESCRIPTION	REPAIR CODE	ALLOWED HOUR(S)
USA - 225-0829	R/R NEW MUD FLAP AND MUD FLAP STIFFENER	10-225829	.75 HR.

*You have completed the remedy of this service bulletin.
Please claim the remedy repair code.*

Thank you for your help!