

55 Rear lid gesture-controlled operation does not work, DTC U115200 stored in comfort control module

55 18 43 2051804/1 July 17, 2018.

| Model(s) | Year | VIN Range | Vehicle-Specific Equipment |
|----------|-------------|-----------|--|
| A4 | 2017 - 2018 | All | With advanced key (hands free trunk opening) |
| A5, Q5 | 2018 | All | With advanced key (hands free trunk opening) |

Condition

Customer states:

• The gesture-controlled rear lid operation does not work.

Workshop findings:

The following DTC is stored in the comfort system central control module, J363 (address word 0046):

• DTC U115200 (Control module for rear lid opening no communication).

Technical Background

Incorrect software in the rear lid opener control module, J938.

Production Solution

Not applicable.

Service

- 1. Verify the condition listed above.
- 2. Perform a reset of the comfort control module 0046 by removing the following fuses from the Relay and fuse carrier 2 (SR2), located in the left rear of the vehicle.

Perform reset with the ignition (KL15) off.

- ST1-SF9
- ST1-SF11
- ST3-SF14

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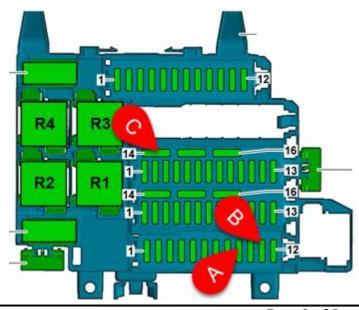


- 3. Wait 30 seconds with all three fuses removed.
- 4. Reinstall the three fuses.
- 5. Perform an ignition cycle.
- 6. If the functionality of the gesture controlled rear lid is restored, no further repairs can be made. This TSB will be updated once software is available to resolve the condition.
- 7. In the event that functionality is not restored, continue diagnostics with ODIS Guided Fault Finding.

| Fuse Reference Chart | | | | | | |
|----------------------|------------|-------------|-------------|-------------|--|--|
| Image Reference | Fuse Panel | Panel Color | Fuse Number | Fuse Rating | | |
| А | ST1 | Black | 9 | 20A | | |
| В | ST1 | Black | 11 | 20A | | |
| С | ST3 | Brown | 14 | 20A | | |

U Note:

In the event that the fuse listed in this TSB does not match the fuse installed in the vehicle, reference the applicable wire diagram for your vehicle.



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Figure 1. Q5 (FY) Fuse Locations: A: ST1-SF9. B: ST1-SF11. C: ST3-SF14.

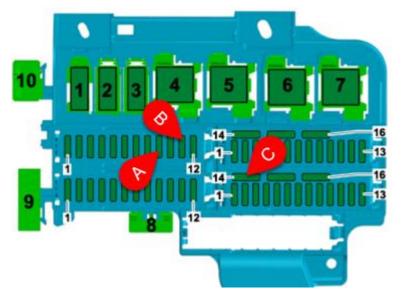


Figure 2. A5 Cabriolet Fuse Locations: A: ST1-SF9. B: ST1-SF11. C:ST3-SF14

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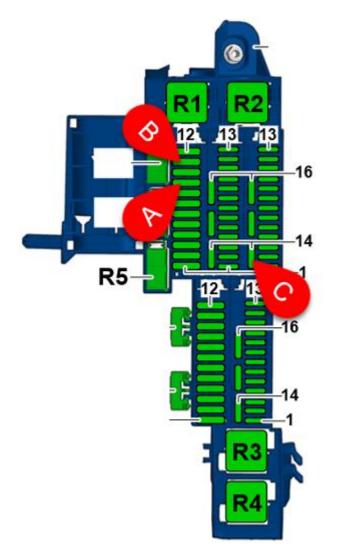


Figure 3. A4, A5 Coupe, and A5 Sportback Fuse Locations: A: ST1-SF9. B: ST1-SF11. C: ST3-SF14.

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Warranty

| Claim Type: | 110 up to 48 Months/50,000 Miles. G10 for CPO Covered Vehicles – Verify Owner. If vehicle is outside any warranty, this Technical Service Bulletin is informational | | | | |
|-------------------|---|--------------|--|--|--|
| Service Number: | only. 9660 | | | | |
| Damage Code: | 0040 | | | | |
| Labor Operations: | Repair comfort system control unit | 5789 4199 | 20 TU | | |
| Diagnostic Time: | GFF | 0150 0000 | Time stated on diagnostic protocol (Max 100 TU) | | |
| | Road test prior to service procedure | No allowance | 0 TU | | |
| | Road test after service procedure | No allowance | 0 TU | | |
| Claim Comment: | As per TSB #2051804/1 | | | | |

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual.* Claims are subject to review or audit by Audi Warranty.

Additional Information

All parts and service references provided in this TSB (2051804) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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