



SERVICE ACTION N076: DEPLOYABLE SIDE STEP
FITMENT LOCATION REWORK

SERVICE BULLETIN

25-JUN-18

NO.: SGI17-40
(ISSUE 3)

SEC.: GENERAL
INFORMATION

MKT.: CAN / USA

CHANGES ARE HIGHLIGHTED IN BLUE

DESCRIPTION OF ISSUE

A potential issue has been identified on a limited number of Land Rover vehicles within the listed Affected Vehicle Range which may have been manufactured away from process and, in some cases, the deployable side step mounting holes have been located in an incorrect position. As a direct result, it may not be possible to attach deployable side steps as an accessory.

AFFECTED VEHICLE RANGE

Range Rover Velar (L560)

Model Year: 2018

VIN: 700117-768494

SERVICE PROGRAM / REWORK ACTION

The inspection/modification is only required when installing deployable side steps and is an addition to the installation instructions. Retailers will inspect, and if necessary, modify the deployable side step mounting holes. There will be no charge to owners for this action under this program.

Vehicles fitted with deployable side steps as a port installed accessory will have had the inspection, and if necessary modification, already completed. No further action is necessary for these vehicles.

ACTION TO BE TAKEN

If installing deployable side steps, email jlrcamp@jaguarlandrover.com with the full, 17-character Vehicle Identification Number (VIN), which will be then added to this program and therefore can be claimed as appropriate through the Jaguar Land Rover Claims Submission System.

Refer to Technical Bulletin N076NAS, *Service Action: Deployable Side Step Fitment Location Rework*, for detailed repair instructions.

PARTS

DESCRIPTION	PART NO. / SUNDRY CODE	QTY. / VALUE	EXPECTED % OF VEHICLES REQUIRING PART
Rust-Oleum V2100 System Black Enamel Spray Paint	*ZZZ001	*\$12.50	Only if fitting deployable side steps.

* - an allowance (\$12.50 USD [or local equivalent]) has been provided to cover the cost of the locally sourced Rust-Oleum V2100 System Black Enamel Spray Paint.

TOOLS

Refer to Technical Bulletin noted above for any required tools.

WARRANTY

NOTE: if installing deployable side steps, email jlrcamp@jaguarlandrover.com with the full, 17-character Vehicle Identification Number (VIN), which will then be added to this program and therefore can be claimed as appropriate through the Jaguar Land Rover Claims Submission System.

At the time of confirming a booking for vehicle repair, ensure that all outstanding Recall and Service Actions are identified to ensure the correct parts are available and adequate workshop time is allocated for repairs to be completed at one visit.

Warranty claims must be submitted quoting the Program Code together with the relevant Option Code. The SRO and parts information is included for information only. The Option Code(s) that allows for the drive in/drive out allowance can only be claimed if the vehicle is brought back into the workshop for this action alone to be undertaken.

Repair procedures are under constant review and therefore times / prices are subject to change; those quoted here must be taken as guidance only. Refer to the Jaguar Land Rover Claims Submission System to obtain the latest repair time.

This program is valid for a limited time only. Warranty claims with a repair date prior to the 31 July 2021 closure date must be submitted for payment within 30 calendar days of completion of the repair.

PROGRAM CODE	OPTION CODE	DESCRIPTION	SRO	TIME (HOURS)	PARTS / SUNDRY CODE	QTY. / VALUE
N076	B	Deployable side step mounting hole rework	76.10.89.04	0.10	*ZZZ001	*\$12.50

* - an allowance (\$12.50 USD or local equivalent) has been provided to cover the cost of the locally sourced Rust-Oleum V2100 System Black Enamel Spray Paint.

Normal Warranty policies and procedures apply.