

N076NAS3

# TECHNICAL BULLETIN

25 JUN 2018



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NOTE: The information in Technical Bulletins is intended for use by trained, professional Technicians with the knowledge, tools, and equipment required to do the job properly and safely. It informs these Technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by 'do-it-yourselfers'. If you are not a Retailer, do not assume that a condition described affects your vehicle. Contact an authorized Land Rover service facility to determine whether this bulletin applies to a specific vehicle.

## INFORMATION

Changes are highlighted in blue

## SECTION:

502-00: Uni-Body, Subframe and Mounting System

## SUBJECT/CONCERN:

Service Action: Deployable Side Step Fitment Location Rework

## AFFECTED VEHICLE RANGE:

MODEL:	MODEL YEAR:	VIN:	ASSEMBLY PLANT:
Range Rover Velar (LY)	2018	700117-768494	Solihull

## MARKETS:

NORTH AMERICA

## CONDITION SUMMARY:

### SITUATION:

An issue has been identified on certain vehicles within the listed Affected Vehicle Range which may have been manufactured away from process and, in some cases, the deployable side step mounting holes have been located in an incorrect position. As a direct result, it may not be possible to attach deployable side steps as an accessory.

### NOTE:

Perform the Workshop Procedure only if fitting deployable side steps.

### ACTION:

Retailers are required to **HOLD** affected new vehicles that are within your control and refrain from releasing the vehicles for **new vehicle sale** pending completion of the Workshop Procedure detailed in this Technical Bulletin. Unsold vehicles should have this performed as part of the Pre-Delivery Inspection (PDI) process but **must** have it completed prior to vehicle handover to the customer.

## PARTS:

DESCRIPTION	PART NO./SUNDRY CODE	QTY./VALUE	EXPECTED PERCENTAGE DEMAND
Rust-Oleum V2100 System Black Enamel Spray Paint	*ZZZ001	*\$12.50	Only if fitting deployable side steps.

\* - an allowance (\$12.50 USD [or local equivalent]) has been provided to cover the cost of the locally sourced Rust-Oleum V2100 System Black Enamel Spray Paint.

## SPECIAL TOOLS:

Refer to TOPIx Workshop Manual/Workshop Procedure for any required special tools.

**WARRANTY:****△ NOTE:**

If installing deployable side steps, email [jlrcamp@jaguarlandrover.com](mailto:jlrcamp@jaguarlandrover.com) with the full, 17-character Vehicle Identification Number (VIN), which will be then added to this program and therefore can be claimed as appropriate through the Jaguar Land Rover Claims Submission System.

At the time of confirming a booking for vehicle repair, ensure that **all** outstanding Recall and Service Actions are identified to ensure the correct parts are available and adequate workshop time is allocated for repairs to be completed at one visit.

Warranty claims must be submitted quoting the Program Code together with the relevant Option Code. The SRO and parts information is included for information only. The Option Code(s) that allows for the drive in/drive out allowance can only be claimed if the vehicle is brought back into the workshop for this action alone to be undertaken.

Repair procedures are under constant review and therefore times / prices are subject to change; those quoted here must be taken as guidance only. Refer to the Jaguar Land Rover Claims Submission System to obtain the latest repair time.

This program is valid for a limited time only. Warranty claims with a repair date prior to the **31 July 2021** closure date must be submitted or payment within 30 calendar days of completion of the repair.

PROGRAM CODE	OPTION CODE	DESCRIPTION	SRO	TIME (HOURS)	PARTS/SUNDRY CODE	QTY./VALUE
N076	B	Deployable side step mounting hole rework	76.10.89.04	0.10	*ZZZ001	*\$12.50

Normal Warranty policies and procedures apply.

\* - an allowance (\$12.50 USD [or local equivalent]) has been provided to cover the cost of the locally sourced Rust-Oleum V2100 System Black Enamel Spray Paint.

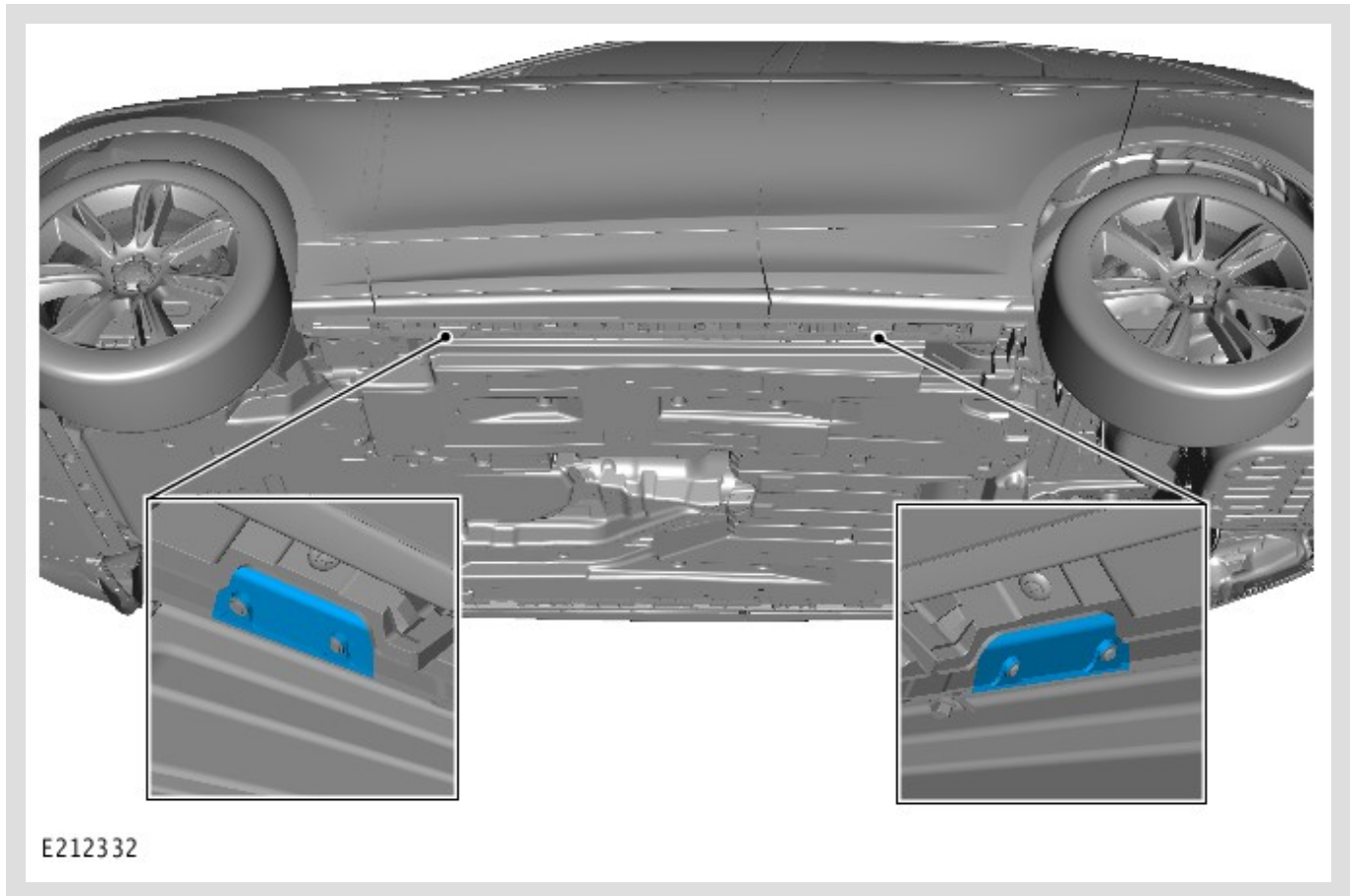
**COMPONENT LOCATION:**

This inspection/modification is only required when installing deployable side steps and is an addition to the installation instructions.

1

 NOTE:

Left-side shown; right-side similar.



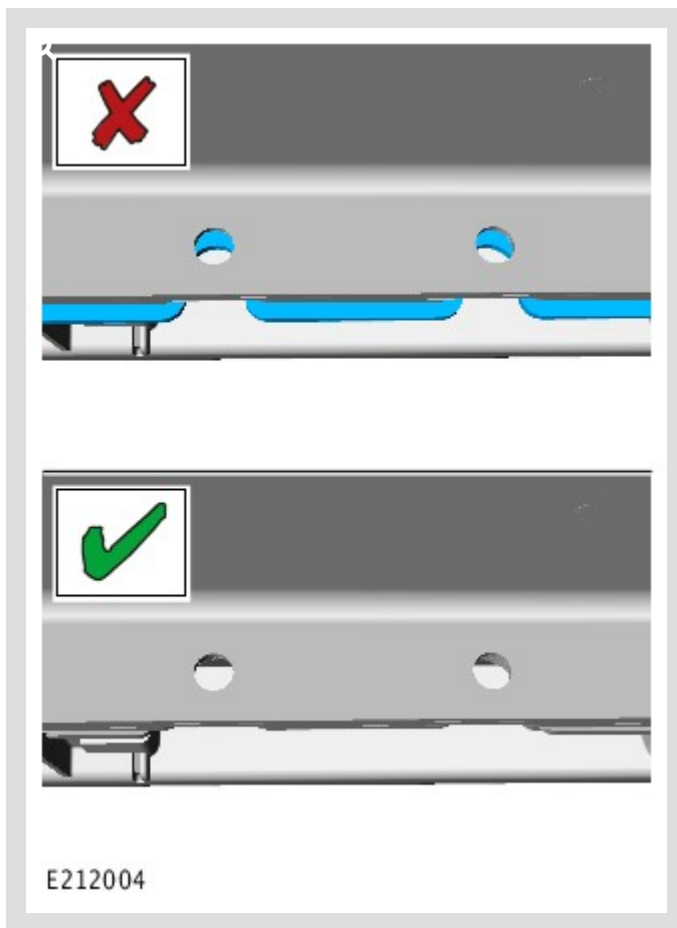
Location of the deployable side step mounting holes.

WORKSHOP PROCEDURE:

 NOTE:

This inspection/modification is only required when installing deployable side steps and is an addition to the installation instructions.

1



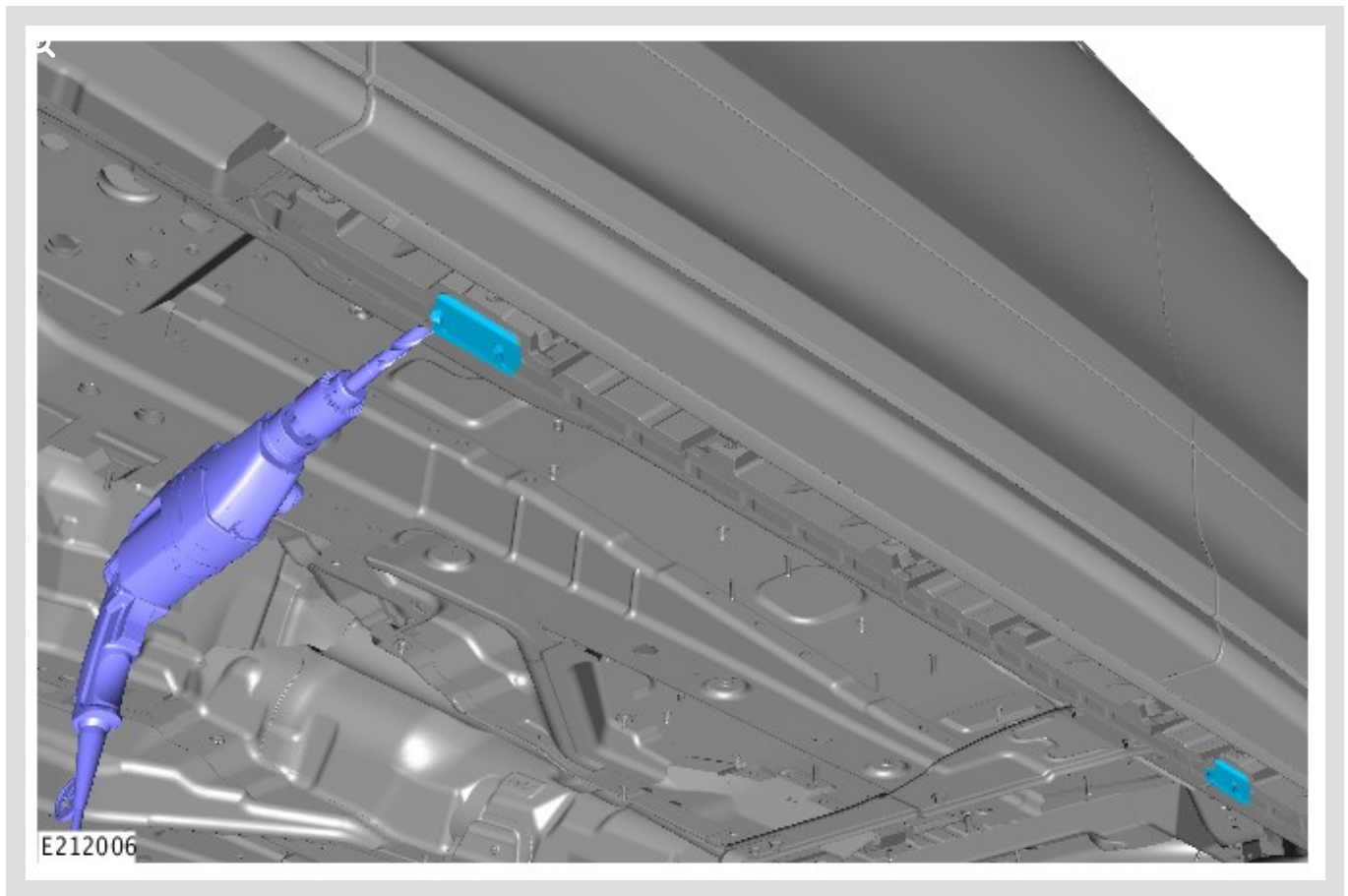
Inspect the deployable side step mounting location.

- If the mounting holes are aligned as shown (✓), no modification is necessary.
  - Continue with deployable side step installation.
- If the mounting holes are not aligned as shown (✗), go to Step 2.

2

**ⓘ CAUTION:**

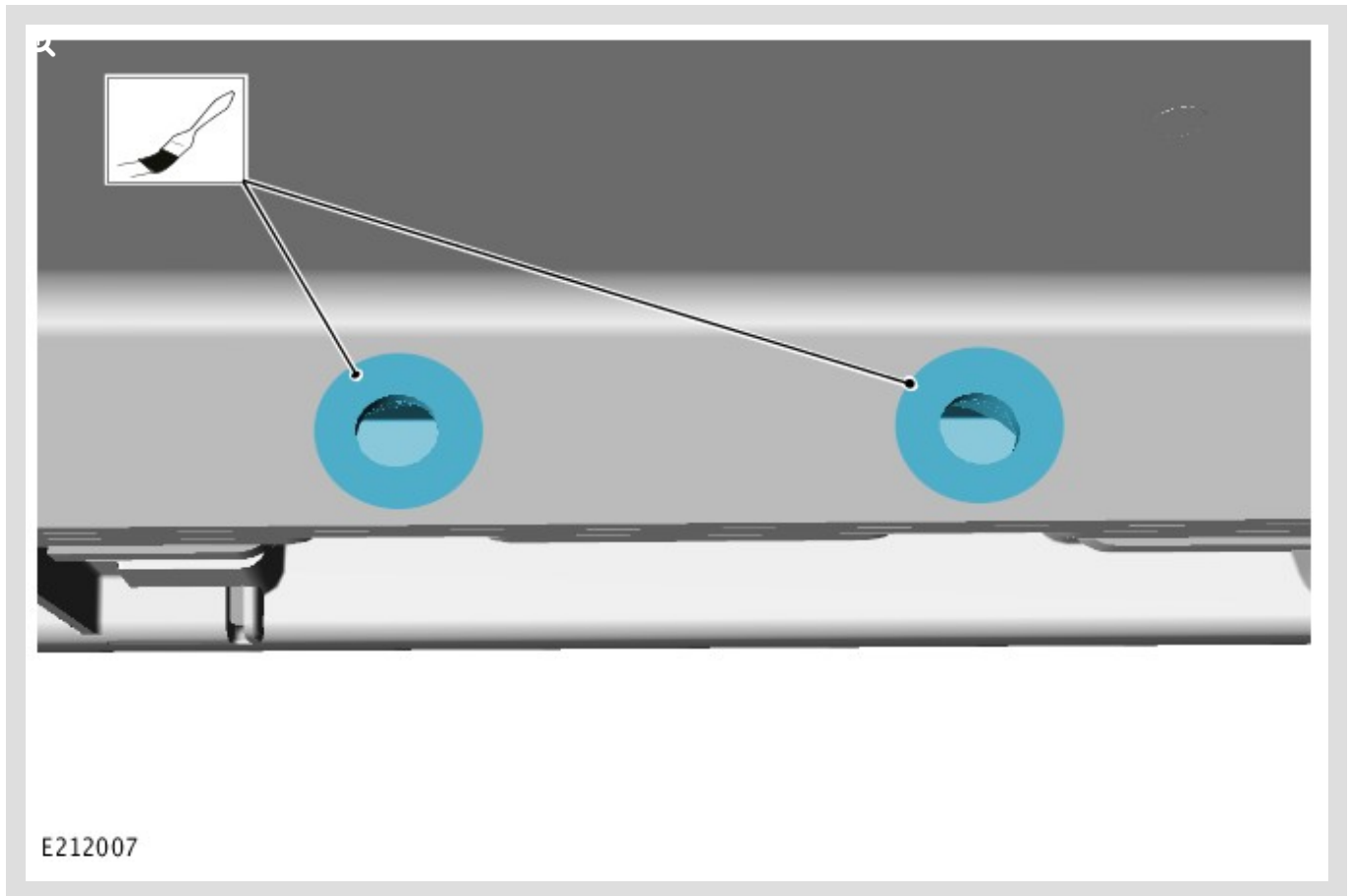
The modification of the deployable side step mounting holes must be completed in the direction shown.



Use an 8.5 mm drill bit to modify the existing deployable side step mounting holes to align the holes.

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3



Apply locally sourced Rust-Oleum V2100 System Black Enamel Spray Paint to both sides of the mounting holes.

4

Repeat Steps 1-3 for the remaining mounting points.