

Reference	SSM72759
Models	Range Rover Evoque / L538
Title	L538 Evoque - Service doors replacement - NVH Pad and Seam Sealant
Category	Body
Last modified	22-Jun-2018 00:00:00
Symptom	111000 Body Panel(s)/Unibody
Content	<p><u>Issue:</u> Side doors are being replaced in Service without the correct level of repair and as such, the customer may report that the door(s) sound different (rings) when compared to the other original factory fitted doors.</p> <p><u>Cause:</u> Noise, Vibration and Harshness pads (NVH) and seam sealant are not being applied due to a lack of information within the TOPIx workshop manual.</p> <p><u>Action:</u> The TOPIx workshop manual has now been updated detailing the size and locations for NVH and seam sealant along with approved suppliers.</p> <p>Please see TOPIx work shop manual sections:</p> <ul style="list-style-type: none"> • 501-25A General Procedures: Body Closures/Noise Vibration and Harshness sealing • 501-25B Description and Operation: Corrosion Protection <p>Technicians - Please rate this SSM and provide comments so that future communications can be improved.</p> <p>1 = Poor – Basic information provided – The SSM does not help me resolve the customer concern.</p> <p>3 = Average – Adequate information provided – The SSM partially helps me resolve the customer concern.</p> <p>5 = Excellent – All required information provided to resolve the customer concern.</p>