

Reference	SSM73738
Models	Range Rover / L405 Range Rover Sport / L494
Title	Range Rover & Range Rover Sport 3.0L TDV6 DTC P2002, DPF Efficiency Below Threshold
Category	Engine
Last modified	19-Jun-2018 00:00:00
Symptom	403000 Exhaust System Concerns
Content	<p><u>Issue:</u> The customer may experience a Check Engine Light on the instrument cluster and DTC, P2002, stored in the PCM in isolation.</p> <p><u>Cause:</u> This issue is currently under investigation.</p> <p><u>Action:</u> For vehicles manufactured prior to February 1, 2017 please replace the DPF if primary & secondary diagnosis has been exhausted. Should a vehicle exhibit this DTC in isolation produced after January 31st, 2017, submit a Technical Assistance case for further support. This is still under investigation with Engineering.</p> <p>Technicians - Please rate this SSM and provide comments so that future communications can be improved.</p> <p>1 = Poor – Basic information provided – The SSM does not help me resolve the customer concern.</p> <p>3 = Average – Adequate information provided – The SSM partially helps me resolve the customer concern.</p> <p>5 = Excellent – All required information provided to resolve the customer concern.</p>