

<b>Reference</b>	SSM73901
<b>Models</b>	Range Rover Velar / L560
<b>Title</b>	Range Rover Velar Steering Wheel Alignment
<b>Category</b>	Chassis
<b>Last modified</b>	08-Jun-2018 00:00:00
<b>Symptom</b>	303000 Steering/Handling
<b>Attachments</b>	SSM - updated (3).pdf

### Content

**Issue:** The customer may express a concern that the steering wheel is misaligned whilst driving the vehicle in a straight direction.

**Cause:** The relationship of the steering wheel to the instrument pack can be perceived to be misaligned due to the interior design of the vehicle. In the attachment, the horizontal steering wheel lines up with dials as shown by red lines. The perception of the steering wheel may be that it is offset by 1 degree to instrument pack (+1 degree for RHD and -1 degree for LHD) as shown by yellow line. The first picture shows a RHD and the picture below a LHD.

**Action:** When the steering wheel is horizontal it will line up with the dials in the instrument pack as shown by the red lines on the attachment. In this condition the steering system is centred and will deliver the steering feel engineered by Jaguar Land Rover. As this meets the designed standard, no further remedial action is required.

Technicians - Please rate this SSM and provide comments so that future communications can be improved.

1 = Poor – Basic information provided – The SSM does not help me resolve the customer concern.

3 = Average – Adequate information provided – The SSM partially helps me resolve the customer concern.

5 = Excellent – All required information provided to resolve the customer concern.