

<b>Reference</b>	SSM73619
<b>Models</b>	Discovery Sport / L550 Range Rover Evoque / L538
<b>Title</b>	L550 and L538 - Centre Console Cup Holder - Will Not Release
<b>Category</b>	Body
<b>Last modified</b>	05-Jun-2018 00:00:00
<b>Symptom</b>	107000 Interior Trim
<b>Attachments</b>	11Attachment8.pdf

**Content****Issue**

JLR Quality assurance are currently investigating issues related to the cup holder release button being inoperative or sticking (please see attached picture).

**Cause**

Currently under investigation.

**Action****Dealers within the UK**

Before attempting any repair please submit an EPQR.

Quality Engineering would like the opportunity to visit the vehicle at the earliest convenience to the customer and retailer, before any repair is undertaken.

**Dealers outside of the UK**

Please do not attempt to release the cup holder. Instead, change the complete assembly (LR060724 / LR096831) and return the untouched cup holder assembly through the normal warranty process.

Technicians - Please rate this SSM and provide comments so that future communications can be improved.

1 = Poor – Basic information provided – The SSM does not help me resolve the customer concern.

3 = Average – Adequate information provided – The SSM partially helps me resolve the customer concern.

5 = Excellent – All required information provided to resolve the customer concern.

