

Remote Key Batteries Are Prematurely Discharged

Vehicles Affected

Model	Model Year	Model Type	VIN Range	Vehicle-Specific Equipment
Panamera	2017-2018	971	N/A	N/A

Revision History

Revision	Release Date	Changes
3	September 25, 2018	Model year was updated.
2	April 17, 2018	New format; production date info added. This bulletin replaces ATI Grp 9 1804.
1	February 26, 2018	Original document

Condition

The remote key battery is discharged before it's expected.

Technical Background

A manufacturing defect damages the key and causes the key battery to discharge prematurely. This damage cannot be repaired.

Production Solution

The manufacturing process was modified and no longer damages the key. Keys produced after 8/25/2017 are not affected by this defect. Unaffected keys will have a five digit production date code '17345' or higher. (See figure 1.)



Figure 1

Production Solution (continued)

The first two digits are the year: **17** = 2017
The next two digits are the calendar week: **34** = calendar week 34
The last digit is the day of the week: **5** = Friday

Service Information

The key itself must be replaced. Ensure the following:

1. The part to be replaced was produced before the countermeasure date of 8/25/2017. (The five digit production date code is lower than 17345.)
2. The replacement part was produced after the countermeasure date of 8/25/2017. (The five digit production date code is 17345 or higher.)

Warranty

As always, be sure to document the repair completely in PQIS. For this repair, please code the "cause" as follows:

Cause location: 9662C Battery for remote control
Cause symptom: 4072 Voltage too low

Search Items

Remote; key; fob; battery

Important Notice: Technical Bulletins issued by Porsche Cars North America, Inc. are intended only for use by professional automotive technicians who have attended Porsche service training courses. They are written to inform those technicians of conditions that may occur on some Porsche vehicles, or to provide information that could assist in the proper servicing of a vehicle. Porsche special tools may be necessary in order to perform certain operations identified in these bulletins. Use of tools and procedures other than those Porsche recommends in these bulletins may be detrimental to the safe operation of your vehicle, and may endanger the people working on it. Properly trained Porsche technicians have the equipment, tools, safety instructions, and know-how to do the job properly and safely. Part numbers listed in these bulletins are for reference only. The work procedures updated electronically in the Porsche PIWIS diagnostic and testing device take precedence and, in the event of a discrepancy, the work procedures in the PIWIS Tester are the ones that must be followed.
