

Service

127/18 ENU WJ59

WJ59 - Ensuring Correct Documentation of the Implementation of AG01 Emissions Recall (Workshop Campaign)

Vehicle Type:	Cayenne Diesel (92A)
Model Year:	As of 2013 up to 2016
Country/mark- et:	USA (CO2)
Equipment:	3.0-liter V6 diesel engine
Subject:	Documentation of the implementation of AG01 Emissions Recall in the IN-FORM tool
Information:	The implementation of campaign "AG01 Emissions Recall" was not documented fully according to specifications in the IN-FORM tool on the affected vehicles.
Remedial Action:	Update documentation for the affected vehicles to ensure full compliance with the label instructions of the campaign "AG01 Emissions Recall" and the requirements of the Second Partial Consent Decree with the U.S. Department of Justice.
Scope:	Please note that the measures to be carried out will differ from vehicle to vehicle. Depending on the required measure, each vehicle is therefore uniquely assigned exactly one of the scopes 1–4, which include the necessary scope of work for the required measures.
	To find out which scope is assigned to the vehicle, see PIWIS Vehicle information.
Affected Vehicles:	Only the vehicles assigned to the campaign (see also PIWIS Vehicle information).

Required parts

Information

The required labels depend on the individual scope of work that has to be performed on the particular vehicle.

Please refer to PIWIS Vehicle information to find out which scope is assigned to the particular vehicle to verify which of the following labels need to be replaced due to incorrect placement, for example. The labels should only be ordered according to the requirements of the particular vehicle.

Parts Info: Vehicle Emission Control Information label (only if required):

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Technical Information

Part No.	Designation – Use	Qty.
000 043 990 20	Vehicle Emission Control Information label – Model year 2013	1 ea. (only if required)
or		
000 043 990 21	Vehicle Emission Control Information label – Model year 2014	1 ea. (only if required)
or		
000 043 210 68	Vehicle Emission Control Information label – Model year 2015	1 ea. (only if required)
or		
000 043 210 69	Vehicle Emission Control Information label – Model year 2016	1 ea. (only if required)
Proof of Completion label (only if required):		
Part No.	Designation – Use	Qty.
PNA 92A 000 021	Diesel Recall Proof of Completion label	1 ea.

FNA 92A 000 02 1	– Model year 2013 and 2014	(only if required)
or		
PNA 92A 000 022	Diesel Recall Proof of Completion label – Model year 2015 and 2016	1 ea. (only if required)

Required tools

Tools:

- Digital camera with a resolution of at least 2 megapixels (minimum picture size 1920 x 1080 pixels)
- 9900 PIWIS Tester 3 (if required)
- Battery charger with a current rating of at least 90 A.

Common mistakes determined at the initial audit of AG01 Emissions Recall documentation

Overview: Common mistakes that make it necessary to check and correct the documentation for carrying out the AG01 Emissions Recall:

- Supplemental Vehicle Emission Control Information label placed in the incorrect location
- Supplemental Vehicle Emission Control Information label with incorrect model year applied to vehicle during repair
- Photo of supplemental Vehicle Emission Control Information label taken from a long distance so that the information on the label cannot be entirely read
- Photo of supplemental Vehicle Emission Control Information label not uploaded to the IN-FORM tool

- Photo of old Vehicle Emission Control Information label uploaded to IN-FORM tool instead
- Proof of Completion label placed in the incorrect location
- Proof of Completion label not filled out or incomplete
- Incorrect dealer code or campaign code on Proof of Completion label
- Photo of Proof of Completion label taken from a long distance so that the information on the label cannot be entirely read
- Photo of Proof of Completion label not uploaded to the IN-FORM tool
- EPA Fuel Economy label placed in the incorrect location
- EPA Fuel Economy label not handed out to the customer

Contents/overview

Overview: **Overview of the scopes as well as the required checks and documentation:**

Scope 1:

- Preparatory work
- Checking and documenting EPA Fuel Economy label
- Concluding work

Scope 2:

- Preparatory work
- Checking and documenting Vehicle Emission Control Information label
- Checking and documenting EPA Fuel Economy label
- Concluding work

Scope 3:

- Preparatory work
- Checking and documenting Proof of Completion label
- Checking and documenting EPA Fuel Economy label
- Concluding work

Scope 4:

- Preparatory work
- Checking and documenting Vehicle Emission Control Information label
- Checking and documenting Proof of Completion label
- Checking and documenting EPA Fuel Economy label
- Concluding work

Contents of this TI:

- ⇒ Technical Information 'Preparatory work all vehicles'
- \Rightarrow Technical Information 'Checking and documenting Vehicle Emission Control Information label if required'
- \Rightarrow Technical Information 'Checking and documenting Proof of Completion label if required'
- \Rightarrow Technical Information 'Checking and documenting EPA Fuel Economy label all vehicles'
- \Rightarrow Technical Information 'Concluding work all vehicles'

Preparatory work - all vehicles

Work Procedure: 1 Open front lid.

2 Take a photo of the inner front hood. The photo should be taken at a wider distance, with high resolution, and should show the front hood from the inside completely ⇒ Front lid – initial audit. This is required in order to document the labels applied after carrying out the AG01 Emissions Recall. Save this photo with the following file name: [VIN]_01_hood_overview.jpg

Then, continue with the required checks and documentation in accordance with the scope assigned to the particular vehicle.



You will find an overview of the scopes and the
required checks and documentation under \Rightarrow Technical Information 'Contents/overview'.

To find out which scope is assigned to the vehicle, see PIWIS Vehicle information.

Checking and documenting Vehicle Emission Control Information label - if required

Work Procedure: 1 Check that the Vehicle Emission Control Information label is affixed correctly.

1.1 Check whether there are **two** Vehicle Emission Control Information labels affixed on the inside of the lid:

> A new supplemental label \Rightarrow Sample model year 2013 Cayenne Diesel VECI labels -A-, which was affixed when the AG01 Emissions Recall was performed, and an original label \Rightarrow Sample model year 2013 Cayenne Diesel VECI labels -B-, which was affixed during the production process.

- If this **specification is met**, continue with the **next test step Step 1.2**.
- If the specification described above is **not** met, stick the relevant Vehicle Emission Control Information label on the front lid in accordance with specifications. To do this, continue with **Step** 2.



Sample model year 2013 Cayenne Diesel VECI labels

1.2 Check whether the new supplemental Vehicle Emission Control label is positioned **on the inside of the front lid at the top right in direction of travel**.



Information

Observe the different positions for applying the label on model year 2013-2014 and model year 2015-2016 vehicles (see pictures below).

• Supplemental model year 2013–2014 Cayenne Diesel VECI label placement ⇒ Supplemental model year 2013-2014 Cayenne Diesel VECI label placement -A-



Supplemental model year 2013-2014 Cayenne Diesel VECI label placement

• Supplemental model year 2015–2016 Cayenne Diesel VECI label placement ⇒ Supplemental model year 2015-2016 Cayenne Diesel VECI label placement -A-



Supplemental model year 2015-2016 Cayenne Diesel VECI label placement

- If this specification is met, continue with the next test step Step 1.3.
- If the specification described above is **not** met, stick the Vehicle Emission Control Information label on the front lid in accordance with specifications. To do this, continue with **Step 2**.
- 1.3 Check that the model year shown on the new supplemental Vehicle Emission Control Information label (see sample photo for model year 2015, item ⇒ Sample supplemental model year 2015 VECI label model year
 -1-) corresponds to the model year of the particular vehicle.
 - If this specification is met, create the required documentation. To do this, continue with Step 3.
 - If the specification described above is not met, the relevant Vehicle Emission Control Information label must be replaced. To do this, continue with Step 2.



Sample supplemental model year 2015 VECI label – model year

- 2 Affix Vehicle Emission Control Information label correctly.
 - Remove incorrect or incorrectly applied Vehicle Emission Control Information label and stick on new label
 - If the Vehicle Emission Control Information label hasn't been affixed to the front lid yet, subsequently affix the label

i Information

If the original Vehicle Emission Control Information label that was applied during the production process is required, find out exactly which label you need using the regular spare parts process, order it and stick it on the vehicle according to specifications.

- 2.1 Carefully peel off the incorrect or incorrectly applied Vehicle Emission Control Information label and remove it completely.
 Remove any adhesive residue from the front lid.
- 2.2 Clean the surface on the front lid at the right in direction of travel at which the new supplemental Vehicle Emission Control Information label must be applied using a suitable cleaning agent and a clean, grease-free and lint-free cloth.

Observe the required position of the label according to the checks described earlier.

2.3 Stick new supplemental Vehicle Emission Control Information label at the top of the front lid at the right-hand side in direction of travel.

When doing so, always check that the model year shown on the new label and the placement of the label are correct in accordance with specifications for model year 2013-2014 vehicles \Rightarrow Model year 2013-2014 Cayenne Diesel VECI label placement -A- or model year 2015-2016 vehicles \Rightarrow Model year 2015-2016 Cayenne Diesel VECI label placement -A-.



Model year 2013-2014 Cayenne Diesel VECI label placement



Model year 2015-2016 Cayenne Diesel VECI label placement

3 Document new supplemental Vehicle Emission Control Information label.

- 3.1 Take a photo of the new supplemental Vehicle Emission Control Information label. The photo should be taken at a close distance, with high resolution, and should be clear enough to read the information on the label as shown in the sample photo for model year 2013 Vehicle Emission Control Information label ⇒ Sample model year 2013 Vehicle Emission Control Information label photo below. Save this photo with the following file name: [VIN]_02_VECI_new.jpg
- 3.2 Take a photo of the inner front hood. The photo should be taken at a wider distance, with high resolution, and should show the front hood from the inside completely as shown in the sample photo for a model year 2013 vehicle *⇒ Sample model year 2013 front hood overview* with both Vehicle Emission Control Information labels visible. Save this photo with the following file name: **[VIN]_03_VECI_overview.jpg**

Then, continue with the required checks and documentation in accordance with the scope assigned to the particular vehicle.



Sample model year 2013 Vehicle Emission Control Information label photo



Sample model year 2013 front hood overview

You will find an overview of the scopes and the required checks and documentation under \Rightarrow *Technical Information 'Contents/overview'*.

To find out which scope is assigned to the vehicle, see PIWIS Vehicle information.

Checking and documenting Proof of Completion label - if required

Work Procedure: 1 Check that the Proof of Completion label is filled out and affixed correctly.

- 1.1 Check that the Proof of Completion label is positioned on the inside of the front lid at the bottom left in direction of travel⇒ Cayenne Diesel Proof of Completion label placement-arrow-.
 - If this **specification is met**, continue with the **next test step Step 1.2**.
 - If the specification described above is not met, stick the Proof of Completion label on the front lid in accordance with specifications. To do this, continue with Step 2.



Cayenne Diesel Proof of Completion label placement

1.2 Check whether the **model year period** specified on the Proof of Completion label ⇒ Proof of Completion label - model year period -1 - or ⇒ Proof of Completion label - model year period -2 - corresponds to the **model year period of the particular vehicle**.



Information

Label will be yellow in colour for model year 2013-2014 and white for model year 2015-2016.

- If this specification is met, continue with the next test step Step 1.3.
- If the specification described above is not met, the Proof of Completion label must be replaced. To do this, continue with Step 2.
- Check whether the Proof of Completion label is filled out fully and correctly. This includes the campaign number "AGO1", the dealer code, the repair date of the AGO1 Emissions Recall as well as the check boxes for the required measures for the AGO1 Emissions Recall.

To do this, compare the data shown on the label with the specifications for carrying out the AG01 Emissions Recall in the vehicle repair history in the PPN or in the Warranty and Maintenance booklet.

	3.0L GEN 2.1 SU - 2013 - 2014 MODEL YEAR
RECALL CODE	
	SCR CATALYST
DEALER CODE	TURBINE MIXER AND DEF DOSING VALVE
	PM SENSOR
	CYLINDER PRESSURE SENSOR
PNA 92A 000 021	¥10(
DIESEL I	RECALL – PROOF OF COMPLETION REPAIRS INDICATED BELOW WERE COMPLETED ON THIS VEHIC
	RECALL – PROOF OF COMPLETION EPAIRS INDICATED BELOW WERE COMPLETED ON THIS VEHIC 3.0L GEN 2.2 SUV - 2015 - 2016 MODEL YEAR
DIESEL THE EMISSIONS RECALL R RECALL CODE	RECALL - PROOF OF COMPLETION EPAIRS INDICATED BELOW WERE COMPLETED ON THIS VEHIC 3.0L GEN 2.2 SUN - 2015 - 2016 MODEL YEAR COMPLICE SOFTWARE UPDATE
DIESEL THE EMISSIONS RECALL CODE	RECALL - PROOF OF COMPLETION EPAIRS INDICATED BELOW WERE COMPLETED ON THIS VEHI 3.0L GEN 2.2 SUV 2015 - 2016 MODEL YEAR SOUTHING SOFTWARE UPDATE
DIESEL I THE EMISSIONS RECALL CODE	RECALL - PROOF OF COMPLETION EPAIRS INDICATED BELOW WERE COMPLETED ON THIS VEHIC 3.0L GEN 2.2 SUN 2015 - 2016 MODEL YEAR SOFTWARE UPDATE



• Sample model year 2013-2014 Proof of Completion label ⇒ Sample model year 2013-2014 Proof of Completion label-arrows-

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Technical Information



Sample model year 2013-2014 Proof of Completion label

Sample model year 2015-2016 Proof of Completion label ⇒ Sample model year 2015-2016 Proof of Completion label-arrows-



Sample model year 2015-2016 Proof of Completion label

- If this **specification is met**, create the required documentation. To do this, continue with **Step 3**.
- If the specifications described above are **not** met, the Proof of Completion label must be **replaced**. To do this, continue with **Step 2**.
- 2 Affix the Proof of Completion label correctly.
 - Remove incorrect or incorrectly applied Proof of Completion label and stick on new label
 - Remove incorrectly filled out Proof of Completion label, fill out new label correctly and stick it on
 - If the Proof of Completion label hasn't been affixed to the front lid yet, subsequently affix the label
 - 2.1 Carefully peel off incorrectly applied Proof of Completion label and remove it completely. Remove any adhesive residue from the front lid.

- 2.2 Clean the surface of the front lid at the left in direction of travel on which the new Proof of Completion label must be affixed using a suitable cleaning agent and a clean, grease-free and lint-free cloth. Observe the required position of the label according to the checks described earlier.
- 2.3 Fill out new Proof of Completion label **fully** according to the checks described earlier.



Information

Before adding any information or ticking unchecked boxes on the Proof of Completion label, it is important to verify first that AG01 Emissions Recall was carried out completely on the particular vehicle.

To do this, please check the vehicle's repair history in the PPN to find the necessary information regarding the dealer code and the date on which the AG01 Emissions Recall was performed.

In order to tick any of the unchecked boxes, check the software versions of the **DME** and **Tiptronic** transmission control units.

The software versions can be read out of the DME and Tiptronic transmission control units in the **'Extended identification'** menu using the PIWIS Tester.

After performing the AG01 Emissions Recall, the following software versions have to be stored in the particular control units:

- DME model year 2013-2014 software version: 0011
- Tiptronic model year 2013-2014 software version: 3378
- DME model year 2015-2016 software version: 0007
- Tiptronic model year 2015-2016 software version: 3373

On model year **2013-2014** vehicles, also check if the **Check Engine light** is activated. If the software versions of the DME and Tiptronic transmission control units correspond to the values shown above and the Check Engine light is not activated, it is safe to assume that the hardware has been replaced as required in accordance with specifications for the AG01 Emissions Recall.

- 2.4 Affix new Proof of Completion label in the lower area on the front lid at the left-hand side in direction of travel. When doing so, make sure that the model year period shown on the new label corresponds to the model year period of the particular vehicle and that the label is positioned correctly⇒ Cayenne Diesel Proof of Completion label placement -arrow-.
- 3 Document Proof of Completion label.
 - 3.1 Take a photo of the Proof of Completion label. The photo should be taken at a close distance, with high resolution, and should be clear enough to read the information on the label as shown in the sample photo for the model year 2013–2014 Proof of Completion label \Rightarrow Sample model year 2013-2014 Proof of Completion label photo below. Save this photo with the following file name: [VIN]_04_POC.jpg
 - 3.2 Take a photo of the inner front hood. The photo should be taken at a wider distance, with high resolution, and should show the front hood from the inside completely as shown in the sample photo for a model year 2013 vehicle \Rightarrow Sample model year 2013 front hood overview with the Proof of Completion label visible. Save this photo with the following file name: [VIN]_05_POC_overview.jpg

Then, continue with the required checks and documentation in accordance with the scope assigned to the particular vehicle.

Technical Information 'Contents/overview'.

Sample model year 2013 front hood overview You will find an overview of the scopes and the required checks and documentation under \Rightarrow

To find out which scope is assigned to the vehicle, see PIWIS Vehicle information.



Cayenne Diesel Proof of Completion label placement



Sample model year 2013-2014 Proof of Completion label photo

Checking and documenting EPA Fuel Economy label - all vehicles

Procedure for exhibition vehicles and stored vehicles:

Procedure:

Work

1 Check that the EPA Fuel Economy label is filled out and affixed correctly.

- 1.1 Check that the EPA Fuel Economy label ⇒ EPA Fuel Economy label-1- is affixed to the inside of the rear left door window and can be read from outside.
 - If this **specification is met**, create the required documentation. To do this, continue with **Step 3**.
 - If the specification described above is not met, affix EPA Fuel Economy label in accordance with specifications. To do this, continue with Step 2.



EPA Fuel Economy label

- 2 Affix EPA Fuel Economy label correctly.
 - Remove incorrectly applied EPA Fuel Economy label and stick on new label
 - If EPA Fuel Economy label hasn't been affixed to the front lid yet, subsequently affix the label
 - 2.1 Print new EPA Fuel Economy label and enter the vehicle identification number (VIN) of the particular vehicle as well as your dealer number in the corresponding boxes ⇒-1-. Check that the **model year**⇒-2- on the label is correct and corresponds to the vehicle.

You will find the EPA Fuel Economy label for each of the four model years 2013-2016 as a PDF file attached to the WJ59 Campaign Notification in the PPN.

- 2.2 Affix new EPA Fuel Economy label on the **inside of the rear left door window** in such a way that the label can be read from outside.
- 3 Document the EPA Fuel Economy label.



Sample model year 2013 EPA Fuel Economy label

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- 3.1 Take a photo of the EPA Fuel Economy label. The photo should be taken at a close distance, with high resolution, and should be clear enough to read the information on the label as shown in the sample photo for model year 2013 EPA Fuel Economy label ⇒ Sample model year 2013 EPA Fuel Economy label photo below. Save this photo with the following file name: [VIN]_06_EPAlabel.jpg
- 3.2 Take a photo of the vehicle's left side. The photo should be taken at a wider distance, with high resolution, and should show the rear left door window completely as shown in the sample photo for a model year 2013 vehicle ⇒ Sample model year 2013 EPA Fuel Economy label overview with the position of the EPA Fuel Economy label visible. Save this photo with the following file name: [VIN]_07_EPAlabel_overview.jpg.

Then, finish the required checks and documentation. To do this, continue with \Rightarrow *Technical Information 'Concluding work – all vehicles'*.





Sample model year 2013 EPA Fuel Economy label overview

Work Procedure for customer vehicles:

Procedure:

1 Print new EPA Fuel Economy label and enter the vehicle identification number (VIN) of the particular vehicle as well as your dealer number in the corresponding boxes ⇒ Sample model year 2013 EPA Fuel Economy label-1-. Check that the model year ⇒ Sample model year 2013 EPA Fuel Economy label-2- on the label is correct and corresponds to the vehicle.

You will find the EPA Fuel Economy label for each of the four model years 2013-2016 as a PDF file attached to the Campaign Notification for campaign WJ59 in the PPN.

2 Document the EPA Fuel Economy label. To do this, take a photo of the EPA Fuel Economy label. The photo should be taken at a close distance, with high resolution, and should be clear enough to read the information on the label. Save this photo with the following file name: [VIN]_O6_EPAlabel.jpg



Sample model year 2013 EPA Fuel Economy label

After the campaign has been completed, the new EPA Fuel Economy label must be handed out to the customer during vehicle handover.

Finish the required checks and documentation. To do this, continue with \Rightarrow *Technical Information* 'Concluding work – all vehicles'.

Concluding work - all vehicles

Work Procedure: 1Place the Service Manager's business card next to the vehicle identification number (VIN) in the
lower left area of the windshield and take a photo in such a way that both the **business card** and the
vehicle identification number (VIN) are fully **legible** \Rightarrow Service Manager's business card next to
the VIN.

Save this photo with the following file name: [VIN]_08_BCard_VIN.jpg

This is required in order to provide Porsche AG with confirmation that campaign WJ59 has been carried out fully and correctly and to complete the required documentation of the AG01 Emissions Recall in compliance with the Second Partial Consent Decree with the U.S. Department of Justice.

2 Save all necessary photos according to the individual scope of work with the appropriate file name as described before.

Overview of photos and file names

Photos required for all vehicles:

- Acceptance inspection of inner front hood:
- EPA Fuel Economy label close-up view:
- Service Manager's business card and VIN:



Service Manager's business card next to the VIN

[VIN]_01_hood_overview.jpg [VIN]_06_EPAIabel.jpg [VIN]_08_BCard_VIN.jpg Photos required for exhibition vehicles and stored vehicles:

Overview of EPA Fuel Economy label:
 [VIN]_07_EPAlabel_overview.jpg

Photos required according to the individual scope per vehicle:

Supplemental Vehicle Emission Control Information label close-up view:	[VIN]_02_VECI_new.jpg
Overview of Vehicle Emission Control Infor- mation labels:	[VIN]_03_VECI_overview.jpg
Proof of Completion label close-up view:	[VIN]_04_POC.jpg
Overview of Proof of Completion label:	[VIN] 05 POC overview.jpg

Please replace "[VIN]" with the actual vehicle identification number of the relevant vehicle.

3 Email all photos to **DieselAdministrativeHelp@porsche.us**. Enter the VIN of the vehicle as the Subject line in the email.

The PCNA Diesel Support Team will respond to either confirm that the images are approved or to request new photos.

Additional Information (Links or further information related to work instructions/other documents)

- Additional documents regarding the AG01 Emissions Recall can be found on the AG01 space in the PPN.
- Please direct any additional questions to DieselAdministrativeHelp@porsche.us

Search Items (Tags, keywords, etc. that can be used to search for this document)

AG01; Emissions Compliant Repair; ECR; IN-FORM Tool; PCNA Diesel Support; Cayenne Diesel

Warranty processing

Scope 1: Ensuring correct documentation of the implementation of AG01 Emissions Recall

Checking and documenting EPA Fuel Economy label

Working tim	ne:	
Ensuring cor AG01 Emissi	rect documentation of the implementation of ons Recall	Labor time: 25 TU
Includes:	Preparatory work Checking and documenting EPA Fuel Economy label Concluding work	
Without:	Checking and documenting Vehicle Emission Control Infor- mation label	



Scope 3: Ensuring correct documentation of the implementation of AG01 Emissions Recall

- Checking and documenting Proof of Completion label
- Checking and documenting EPA Fuel Economy label

Working ti	me:	
Ensuring correct documentation of the implementation of		Labor time: 25 TU
AG01 Emissions Recall		
Includes:	Preparatory work	
	Checking and documenting Proof of Completion label	
	Checking and documenting EPA Fuel Economy label	
	Concluding work	
Without:	Checking and documenting Vehicle Emission Control Infor-	
	mation label	
Invoicing:	\Rightarrow Damage Code WJ59 66 000, Repair Code 1	

Scope 4: Ensuring correct documentation of the implementation of AG01 Emissions Recall

- Checking and documenting Vehicle Emission Control Information label
- Checking and documenting Proof of Completion label
- Checking and documenting EPA Fuel Economy label

Working time:

Ensuring co	rrect documentation of the implementation of	Labor time: 25 TU
AG01 Emiss	sions Recall	
Includes:	Preparatory work Checking and documenting Vehicle Emission Control Infor- mation label Checking and documenting Proof of Completion label Checking and documenting EPA Fuel Economy label Concluding work	
Invoicing: :	⇒ Damage Code WJ59 66 000, Repair Code 1	

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