

**Symptom in Vehicle Interior - Seat Memory is Not Retrieved Automatically (I-no. 3PN):  
Replacing control unit for seat adjustment (driver seat) (SY 120/18)**

Model Line: **Panamera (971)**

Model Year: **As of 2017 up to 2018**

Equipment: **Front seat adjustment, electric, both with memory (I-no. 3PN)**

Subject: **Control unit for seat adjustment (driver seat)**

Symptom: The seat does not automatically move to the seat position that was previously stored in the seat memory when the "Comfort Entry" function is active.

However, the stored seat position can be retrieved manually using the key-operated button in the door.

Cause: The seat might not move automatically to the previously stored seat positions due to defective software in the control unit for seat adjustment.

Remedial Action: In the event of a customer complaint, replace the control unit for seat adjustment (driver seat), see ⇒ *Workshop Manual '729319 Removing and installing control unit for memory seat adjustment'*.

The control unit for seat adjustment must then be coded and the seat position must be standardized, see ⇒ *Workshop Manual '729355 Replacing control unit for memory seat adjustment'*.

Date of Introduction: An adapted control unit for seat adjustment has been installed during production since May 25, 2018 or as of chassis number 97 6JL 11 4887.

Parts Info:



**Information**

**The following points must be observed in relation to the part numbers listed below and the relevant vehicle (depending on equipment):**

- **Particular/modified components**, whose part numbers are listed accordingly, are **required for the remedial action**.
- **Part number indexes will increase over time**. Before performing repairs, cross reference with PET (Porsche Spare Parts Catalog), for newer parts (higher index).
- **PET must be checked** to determine if additional components are needed.  
**992.959.760** ⇒ Control unit for seat adjustment

Invoicing: The work involved is invoiced under the labor operation:

APOS	Labor operation	I No.
72935501	Replacing control unit for seat adjustment	

For invoicing and documentation using PQIS, enter the following coding:

Location (FES5)	72930	Control unit for seat adjustment
Damage type (SA4)	4035	Memory does not function

References: ⇒ *Workshop Manual '729319 Removing and installing control unit for memory seat adjustment'*  
 ⇒ *Workshop Manual '729355 Replacing control unit for memory seat adjustment'*

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