

# **Technical Information**

Service

125/18 ENU 3975

Eliminating Transmission Symptoms - Yellow Warning Message "Rear differential lock failure Adapted driving permitted" in the Instrument Cluster (I-no. GH3): Re-programming control unit for rear-differential lock (SY 125/18)

| Model Line:         | Cayenne (9YA)  |
|---------------------|--|
| Model Year:         | As of 2018   |
| Equipment:          | PTV Plus (controlled rear-differential lock) (I-no. GH3)   |
| Subject:            | Rear-differential lock control unit  |
| Symptom:            | The yellow warning message "Rear differential lock failure Adapted driving permitted" can appear in the instrument cluster.  |
| Cause:              | The yellow warning message can appear in the instrument cluster due to defective control unit software.  |
| Remedial<br>Action: | In the event of a customer complaint, if software version "1306" is installed and if the entry "C12B596" is stored in the fault memory of the rear-differential lock control unit, re-program rear-differential lock control unit. |
| Tools:              | <ul> <li>9900 - PIWIS Tester 3 with software version 37.400.010 (or higher) installed</li> <li>Battery charger with a current rating of at least 90 A.</li> </ul>  |

### NOTICE

Voltage drop

- Risk of irreparable damage to control unit
- Risk of damage to control unit
- Fault entries in the control unit
- Coding in the control unit is aborted
- Malfunctions in control unit, even during programming
- $\Rightarrow$  Before disconnecting the control unit, switch off ignition and remove ignition key.
- $\Rightarrow$  Make sure that the power supply is not interrupted during programming.
- ⇒ Connect battery charger/power supply Suitable for AGM Type batteries, recommended current rating of 90A fixed voltage 13.5V to 14.5V.

Work Procedure:

#### Preliminary work:

- 1.1 Connect a battery charger with a current rating of **at least 90 A**.
- 1.2 Switch on the ignition using the **original driver's key**. On vehicles with "Porsche Entry & Drive", do this by replacing the control unit in the ignition lock with the original driver's key if necessary.

### NOTICE

1

Coding will be aborted if the WLAN connection is unstable.

- An unstable WLAN connection can interrupt communication between PIWIS Tester 3 and the vehicle communication module (VCI). As a result, coding/programming may be aborted.
- ⇒ During control unit coding/programming, always connect PIWIS Tester 3 to the vehicle communication module (VCI) via the USB cable.
  - 1.3 **9900 PIWIS Tester 3** with software version **37.400.010** (or higher) installed must be connected to the vehicle communication module (VCI) via the **USB cable**. Then, connect the communication module to the vehicle and switch on the PIWIS Tester.
  - 1.4 On the PIWIS Tester start screen, call up the  $\Rightarrow$  'Diagnostics' menu.

The diagnostic application is then started and the control unit selection screen is populated.

## i Information

The procedure described here is based on the **9900 - PIWIS Tester 3** software version **37.400.010**.

The PIWIS Tester instructions take precedence and in the event of a discrepancy, these are the instructions that must be followed.

A discrepancy may arise with later software versions for example.

|   | Menu =  | ⊖ Control<br>Home anit/Function | Action = | > confirm/execute       |
|---|---|---------------------------------|----------|-------------------------|
| • Instructions/information or · ⇒ Result/conse-<br>quence of action |   |                                 |          |                         |
|   |   |                                 |          |                         |
| 2.1   | Control units<br>' <b>Overview</b> '  | 'Additional menu'               | call up  | •F7"                    |
| 2.2   | 2.2 $\Rightarrow$ Follow instructions:  |                                 |          |                         |
|   | <ul> <li>Create Vehicle Analysis Log (VAL) if necessary and</li> <li>carry out any campaigns that are available for the vehicle.</li> </ul> |                                 |          | • Yes" /•No" /<br>•F12" |

### 2 "Rear-differential lock" control unit $\Rightarrow$ re-program:

## **AfterSales**

# **Technical Information**

| 2.3 |   | 'Campaign'                 | select | •F12" |
|-----|---|----------------------------|--------|-------|
| 2.4 | Campaign<br>number  | Value:<br>' <b>H4Y8Z</b> ' | enter  | •F12" |
|     | Read and follow the <b>information and instructions on the PIWIS Tester</b> during the guided programming sequence. Then press •>>" to continue.                              |                            |        |       |
|     | During the programming sequence, the control unit is re-programmed and then re-coded auto-<br>matically if necessary.<br><b>Do not interrupt programming and coding</b> .     |                            |        |       |
|     | Once control unit programming - and coding if necessary - is complete, you will be prompted to switch the ignition off and then back on again after a specified waiting time. |                            |        |       |
| 2.5 | Control units<br>' <b>Overview</b> '  | Transverse lock            | select | •F12" |
| 2.6 | 'Extended<br>identifications'   |                            | select |       |
|     | Software version programmed during this campaign  |                            | 1405   |       |
|     | If programming is not completed successfully (error message "Programming unsuccessful"), programming must be <b>repeated</b> .  |                            |        |       |
| 2.7 | Maintenance/<br>repairs   | Commissioning              | select | •F12" |

### 3 Subsequent work:

3.1 Read out and erase all fault memories.



### Information

If there are still fault memory entries in individual control units, start the engine briefly and then switch it off again. Wait for approx. 10 seconds before switching the ignition on again and re-establish the connection between the PIWIS Tester and the vehicle. Then read out and erase the fault memories of the affected control units again separately.

- 3.2 Switch off ignition.
- 3.3 Disconnect the PIWIS Tester from the vehicle.
- 3.4 For vehicles with Porsche "Entry & Drive", replace the original vehicle key in the ignition lock with the control panel again.
- 3.5 Switch off and disconnect the battery charger.

End of action required.

Invoicing: The work involved is invoiced under the labor operation:

| APOS     | Labor operation                                     | I No. |
|----------|---|-------|
| 39752550 | Programming control unit for rear-differential lock |       |

For invoicing and documentation using PQIS, enter the following coding:

| Location (FES5)   | 39750 | Rear-differential lock control unit |
|-------------------|-------|-------------------------------------|
| Damage type (SA4) | 4045  | Warning activated                   |

Important Notice: Technical Bulletins issued by Porsche Cars North America, Inc. are intended only for use by professional automotive technicians who have attended Porsche service training courses. They are written to inform those technicians of conditions that may occur on some Porsche vehicles, or to provide information that could assist in the proper servicing of a vehicle. Porsche special tools may be necessary in order to perform certain operations identified in these bulletins. Use of tools and procedures other than those Porsche recommends in these bulletins may be detrimental to the safe operation of your vehicle, and may endanger the people working on it. Properly trained Porsche technicians have the equipment, tools, safety instructions, and know how to do the job properly and safely. Part numbers listed in these bulletins are for reference only. The work procedures updated electronically in the Porsche PIWIS diagnostic and testing device take precedence and, in the event of a discrepancy, the work procedures in the PIWIS Tester are the ones that must be followed.

© 2018 Porsche Cars North America, Inc.

## **AfterSales**