

SERVICE BULLETIN

Classification:

Reference:

Date:

BT16-025a

NTB16-102a

September 26, 2018

2016 TITAN XD; BUZZ NOISE FROM SUBWOOFER

This bulletin has been amended. The PARTS INFORMATION section has been revised. No other changes have been made. Please discard previous versions of this bulletin.

APPLIED VEHICLE: 2016 Titan XD (A61) - Equipped with subwoofer

IF YOU CONFIRM

With the audio system ON, a buzz/vibration noise is coming from the subwoofer mounting points under the passenger side seat.

NOTE: If this incident should occur,

- The customer may report the noise is coming from the passenger door.
- The noise may be heard inside and outside the vehicle.

ACTION

Install the new subwoofer mounting screws and grommets listed in the PARTS INFORMATION section.

IMPORTANT: The purpose of ACTION above is to give you a quick idea of the work you will be performing. You MUST closely follow the <u>entire</u> SERVICE PROCEDURE as it contains information that is essential to successfully completing this repair.

Nissan Bulletins are intended for use by qualified technicians, not 'do-it-yourselfers'. Qualified technicians are properly trained individuals who have the equipment, tools, safety instruction, and know-how to do a job properly and safely. **NOTE:** If you believe that a described condition may apply to a particular vehicle, DO NOT assume that it does. See your Nissan dealer to determine if this applies to your vehicle.

SERVICE PROCEDURE

- 1. Remove the subwoofer.
 - Refer to the Electronic Service Manual (ESM): DRIVER INFORMATION & MULTIMEDIA > AUDIO, VISUAL & NAVIGATION SYSTEM > NAVIGATION WITH AMPLIFIER > REMOVAL AND INSTALLATION > SUBWOOFER > Removal and Installation.
- 2. Remove the grommets shown in Figure 1.
 - Refer to grommet removal steps on the next page.

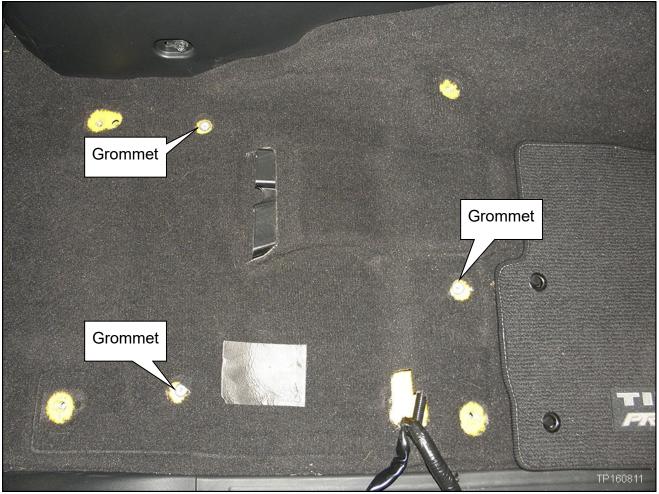


Figure 1

a. Use a 5/16 drill bit to remove material from the center of each grommet.

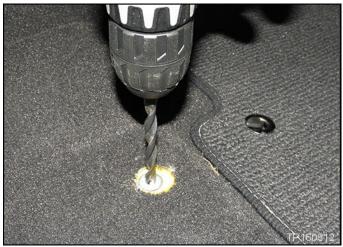


Figure 2

- b. Use a plastic trim tool to raise the edge of the grommets.
- c. Grab the edge of the grommet with needle nose pliers.
 - Be careful not to scratch the paint with the needle nose pliers.

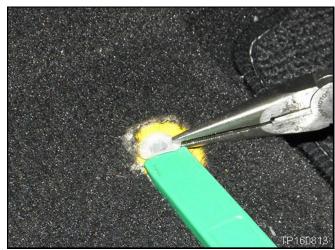


Figure 3

- d. Pull the grommet out.
 - Be careful not to scratch the paint with the needle nose pliers.



Figure 4

- 3. Install <u>new</u> grommets.
 - New grommets are listed in the PARTS INFORMATION section.
 - To install, push them into the existing holes.
- 4. Use <u>new</u> course threaded screws to reinstall the subwoofer.
 - New screws are listed in the PARTS INFORMATION section.
- 5. Re-install other removed parts in reverse order.

PARTS INFORMATION

DESCRIPTION	PART NUMBER	QUANTITY	
Screw	08566-6202A	3	
Grommet	01281-0003U	3	

CLAIMS INFORMATION

Submit a Primary Part (PP) type line claim using the following claims coding:

DESCRIPTION	PFP	OP CODE	SYM	DIA	FRT
Replace Grommet	74300EZ00A	RX5KAA	ZL	32	0.8