

SERVICE BULLETIN

Classification:

Reference:

Date:

BT16-025a

NTB16-102a

September 26, 2018

# 2016 TITAN XD; BUZZ NOISE FROM SUBWOOFER

This bulletin has been amended. The PARTS INFORMATION section has been revised. No other changes have been made. Please discard previous versions of this bulletin.

**APPLIED VEHICLE:** 2016 Titan XD (A61) - Equipped with subwoofer

#### IF YOU CONFIRM

With the audio system ON, a buzz/vibration noise is coming from the subwoofer mounting points under the passenger side seat.

NOTE: If this incident should occur,

- The customer may report the noise is coming from the passenger door.
- The noise may be heard inside and outside the vehicle.

#### ACTION

Install the new subwoofer mounting screws and grommets listed in the PARTS INFORMATION section.

**IMPORTANT:** The purpose of ACTION above is to give you a quick idea of the work you will be performing. You MUST closely follow the <u>entire</u> SERVICE PROCEDURE as it contains information that is essential to successfully completing this repair.

Nissan Bulletins are intended for use by qualified technicians, not 'do-it-yourselfers'. Qualified technicians are properly trained individuals who have the equipment, tools, safety instruction, and know-how to do a job properly and safely. **NOTE:** If you believe that a described condition may apply to a particular vehicle, DO NOT assume that it does. See your Nissan dealer to determine if this applies to your vehicle.

### SERVICE PROCEDURE

- 1. Remove the subwoofer.
  - Refer to the Electronic Service Manual (ESM): DRIVER INFORMATION & MULTIMEDIA > AUDIO, VISUAL & NAVIGATION SYSTEM > NAVIGATION WITH AMPLIFIER > REMOVAL AND INSTALLATION > SUBWOOFER > Removal and Installation.
- 2. Remove the grommets shown in Figure 1.
  - Refer to grommet removal steps on the next page.

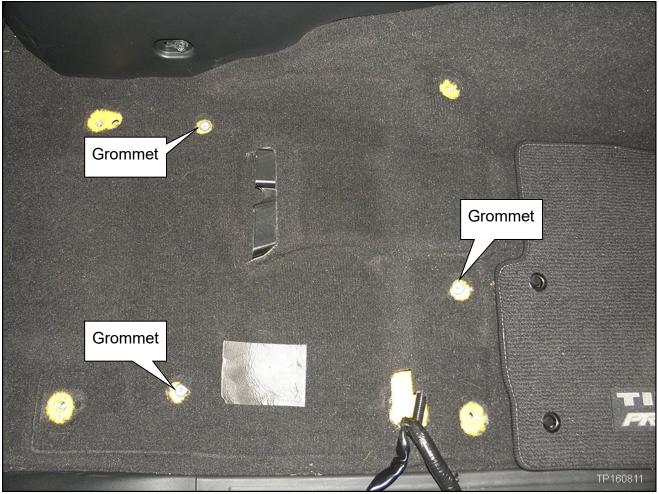


Figure 1

a. Use a 5/16 drill bit to remove material from the center of each grommet.

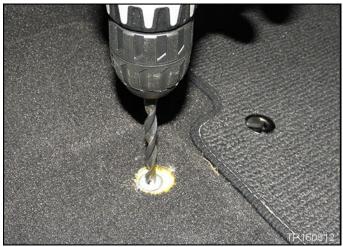


Figure 2

- b. Use a plastic trim tool to raise the edge of the grommets.
- c. Grab the edge of the grommet with needle nose pliers.
  - Be careful not to scratch the paint with the needle nose pliers.

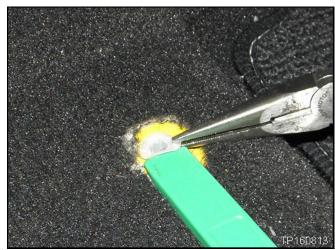


Figure 3

- d. Pull the grommet out.
  - Be careful not to scratch the paint with the needle nose pliers.



Figure 4

- 3. Install <u>new</u> grommets.
  - New grommets are listed in the PARTS INFORMATION section.
  - To install, push them into the existing holes.
- 4. Use <u>new</u> course threaded screws to reinstall the subwoofer.
  - New screws are listed in the PARTS INFORMATION section.
- 5. Re-install other removed parts in reverse order.

# PARTS INFORMATION

DESCRIPTION	PART NUMBER	QUANTITY	
Screw	08566-6202A	3	
Grommet	01281-0003U	3	

#### **CLAIMS INFORMATION**

# Submit a Primary Part (PP) type line claim using the following claims coding:

DESCRIPTION	PFP	OP CODE	SYM	DIA	FRT
Replace Grommet	74300EZ00A	RX5KAA	ZL	32	0.8