

Dealer Service Bulletin

NO.: 7SB001-19-01A

SECTION: Chassis

DATE: August 31, 2018

MODELS

AFFECTED: 2007 – 2008 Models Built on the Sprinter Chassis

SUBJECT: Takata Air Bag Recall

PLEASE FORWARD THIS INFORMATION TO YOUR RV SERVICE MANAGER.

Mercedes-Benz has asked us to share the attached information with our dealer partners.

This bulletin is for information only.

Steven R. Everson

Steven R. Evenson
Director of Parts and Service

IMPORTANT THAT ALL PARTS AND SERVICE PERSONNEL READ AND INITIAL

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Dear Valued Sprinter Owners,

You may be eligible for a FREE \$75 Shell gift card! Please read below:

The automotive industry is facing an unprecedented challenge with respect to the recall of dangerous Takata airbags. The National Highway Traffic Safety Administration (NHTSA) has determined that millions of Takata airbags are defective. In the event of a crash, these airbags could explode during deployment and cause injury or even death.

Have you checked your Sprinter for a safety recall lately? Do yourself a favor and use the links below to see if your vehicle has an open recall. You can also use these links to learn more about what Daimler Vans USA (DVUSA) and the rest of the automotive industry are doing to help get vehicles affected by the Takata airbag recall repaired for FREE. Your safety is our top priority.

NOTICE: If you own an affected 2007-2008 Mercedes-Benz or Freightliner Sprinter van you are eligible to receive a limited-time offer of a complimentary \$75 Shell gift card by mail! All you have to do is get your affected vehicle repaired at a local authorized Sprinter dealer for FREE. Don't hesitate! Use the links below to find your nearest dealer and schedule a FREE mobile repair or on-site dealership appointment to have your vehicle repaired at a location of your convenience.

Note: Sprinter owners who have open airbag recalls on their van (regardless of model year) are still eligible for FREE mobile repairs or dealership appointments.

Mercedes-Benz Sprinter Van: <https://www.mbvans.com/sprinter/owners-resources/recall>

Freightliner Sprinter Van: <https://www.freightlinersprinterusa.com/freightliner/owners-resources/recall>

Other Vehicles: <https://www.nhtsa.gov/recalls>