Technical Service Bulletin

GROUP
CAMPAIGN
NUMBER
18-01-029

DATE
SEPTEMBER, 2018

MODEL(S)
VELOSTER
(JS)

SUBJECT
LUGGAGE COVERING SHELF DAMPER REPLACEMENT (SERVICE CAMPAIGN T3E)

** IMPORTANT

*** Dealer Stock and Retail Vehicles ***

Dealers must perform this campaign on all affected vehicles prior to customer retail delivery and whenever an affected vehicle is in the shop for any maintenance or repair.

When a vehicle arrives at the service department, access Hyundai Motor America's "warranty vehicle information" screen via WEBDCS to identify open campaigns.

Description: On certain 2019MY Veloster (JS) vehicles, the luggage covering shelf damper may exhibit discoloration. Follow the procedure outlined in this bulletin to replace the luggage covering shelf damper.

Applicable Vehicles: Certain 2019MY Veloster (JS)

Parts Information:

<table>
<thead>
<tr>
<th>Part Name</th>
<th>Image</th>
<th>Part Number</th>
<th>Quantity</th>
</tr>
</thead>
<tbody>
<tr>
<td>COVERING SHELF DAMPER</td>
<td></td>
<td>85939-J3000QQH</td>
<td>ORDER QTY OF 2</td>
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Warranty Information:

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<tr>
<th>MODEL</th>
<th>OP CODE</th>
<th>OPERATION</th>
<th>OP TIME</th>
<th>CAUSAL PART</th>
<th>NATURE</th>
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</thead>
<tbody>
<tr>
<td>VELOSTER (JS)</td>
<td>80C034R1</td>
<td>COVERING SHELF DAMPER REPLACEMENT</td>
<td>0.3</td>
<td>85939-J3000</td>
<td>A31</td>
<td>ZZ2</td>
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</table>

NOTE: Submit Claim on Campaign Claim Entry Screen
SUBJECT: LUGGAGE SHELF DAMPER REPLACEMENT (SERVICE CAMPAIGN T3E)

Inspection Procedure:
1. Open the tailgate and check the location of the luggage covering shelf dampers (A).

2. Gently remove damper by hand and set aside.
3. Insert the new damper (C) to the covering shelf (B). Pull the damper to clip against the covering shelf using a plier or a similar hand tool.

4. Once the new dampers are installed, check proper operation of the tailgate by performing an open/close cycle.

   Service procedure is now complete.

**NOTICE**

Longer side of the damper (D) should face to the lower side of the covering shelf.

Insert the damper firmly and check that there is no gap between the damper and covering shelf.