

To: Hyundai Dealership General Managers, Sales Managers,
Service Managers, Parts Managers, and Warranty
Administrators
From: Hyundai Motor America
Date: September 24, 2018

SUBJECT: Service Campaign T3C - 2016-17 Tucson Vacuum Pump
Sealant Application/Cap Replacement (TSB# 18-01-026)

Hyundai Motor America is conducting a Service Campaign to inspect and (if necessary) replace the vacuum pump cap on certain 2016-17 Tucson vehicles. Service Campaign T3C provides a service procedure to inspect and/or replace the vacuum pump cap.

In order to identify only those vehicles affected by Service Campaign T3C, it will be necessary to access Hyundai Motor America's "Warranty Vehicle Information" screen via WEBDCS before starting the inspection. The "Warranty Vehicle Information" screen will identify affected vehicles with an open Service Campaign T3C.

A listing of VEHICLES is also located on WEBDCS, SERVICE tab, select INFORMATION, and select UNCOMPLETED CAMPAIGN VIN LISTING - Retailed.

TSB #18-01-026 will be available on HMAService.com on September 24, 2018. It contains instructions on performing the service procedure and submitting the campaign claim.

1 can of Permatex spray sealant began shipping to all dealers on Sept 4th.

It is IMPORTANT TO SUBMIT A CAMPAIGN CLAIM FOR EACH VEHICLE SERVICED so your dealership can be compensated for your work and Hyundai can maintain accurate records of campaign completions.

LEGAL LIABILITY NOTICE: Hyundai Motor America dealers may use owner information provided for the campaign only for the purpose of conducting and performing this service campaign, and for no other purpose, including marketing to affected owners. You may not disclose any such information to others.

Hyundai appreciates your cooperation and support. Questions may be directed to your District Parts and Service Manager or Warranty HELPREP line at 1-877-446-2922.

HYUNDAI MOTOR AMERICA