



Preliminary Information

PIT5513G eAssist (BAS3 HYBRID) Drive Motor Generator Battery Module (Powerpack)

Models

Brand:	Model:	Model Years:	VIN:		Engine:	Transmissions:
			from	to		
Chevrolet	Silverado	2016 - 2018	All	All	L8B	M5X
GMC	Sierra	2016 - 2018	All	All	L8B	M5X
Buick	LaCrosse	2018	All	All	2.5L (LHN)	All

Supersession Statement

This PI was superseded to update Part Information and ordering process. Please discard PIT5513F

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Condition / Concern

As part of our ongoing quality improvement process, effective May 30, 2016 the A4 Hybrid/EV battery Pack for the 2016-2018 Silverado, Sierra and Buick LaCrosse with eAssist are being placed on restriction through the General Motors Technical Assistance Center (TAC).

This P/I will explain the Exchange Program for all models listed above.

Product teams continually seek valuable information for engineering improvements. This exchange program is also designed to gain important feedback on the A4 Hybrid/EV battery Pack regarding service diagnostics, repair procedures, and accelerated root cause analysis for continuous improvements.

After providing your dealer a case number the dealer will order the Drive Motor Generator Battery Module (Powerpack).

Warranty replacement parts will be provided at no charge to the dealership.

Dealers are now asked to order packs and sections directly from the GM Battery Service Center by calling 1-833-33 GM BSC (1-833-334-6272).

This is the information that the dealer will need to Provide Speirs when calling to order a Battery.

Dealer Name: _____

Dealers BAC : _____

Shipping Address: _____

Contact At Dealership (include phone#): _____

Dealerships Preferred Dealer Delivery Time/Date for Dealer Forklift Operator (Must be within 24 hours of the order time) Hours of operation: _____

RO #: _____

Part #: _____

VIN # _____

TAC Case # _____

Battery Identification Number (BIN) _____

Customer Complaint: _____

Odometer Reading: _____

Standard of Service is 2 Day Freight- Is customer requesting next day delivery?: _____

Parts Information

Description	Part Number	Quantity
2016 A4, Hybrid/EV battery Pack (Truck)	24284307	1
2017 A4, Hybrid/EV battery Pack (Truck)	24286780	1
2018 A4, Hybrid/EV battery Pack (Truck)	24281133	1
2018 A4, Hybrid/EV battery Pack (Buick)	24286371	1

Warranty Information

Labor Operation	Description	Labor Time	Part Allowance
5031630	High Voltage Battery Replacement	Use Published Labor Operation Time	\$250.00
Add	Administrative Allowance	0.2 hr	N/A
Add	Road test - Data snapshot	0.3 hr	N/A

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.



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