

ACCOUNT TEAM COVERAGE

Please Deliver To: Service Managers and Warranty Decision Makers

FROM: Cummins Global Warranty Administration Communications

Subject: ISX CM2350 Rocker Lever Replacement ATC for ADS/Werner

Number: Atc2004

Date: 11-Sep-2018

Expires: 15-Mar-2020 (U.S./Canada)
15-Mar-2020 (International)

Attention: Bikash [REDACTED] (bikash[REDACTED]@cummins.com); Ryan [REDACTED]
(ryan[REDACTED]@cummins.com)

If additional information is required, please contact your Cummins Warranty Operations Group Leader.

DESCRIPTION:

This ATC is being issued to address suspect Valve Rocker Assemblies on certain ISX15 CM2350 X101 engines. This field action provides authorization for certified repair locations to replace the Intake and Exhaust Valve Rocker assemblies on eligible engines with assemblies that include improved oil delivery to the roller and pin interface.

NOTE: Necessary parts **must** be on hand before beginning this field action.

NOTE: This field action provides for retroactive coverage for repairs completed by Cummins authorized repair locations prior to the release date of this field action.

ACTION:

In order to qualify for repair under this field action, an engine:

- 1 will be covered Regardless of coverage status, and
- 2 **must** show an OPEN status for this field action on QuickServe® Online.

After verifying that the engine meets the above requirements, perform the following actions:

- 1. Remove the rocker lever assemblies and inspect the lever rollers. Please refer to Procedure 003-009 of the Service Manual 4310641.

Based on inspection results, follow the appropriate repair direction outlined below.

- **If no damage is found:**

- 2. Complete installation of new Intake and Exhaust Valve Rocker Assemblies. Please refer to Procedure 003-009 of the Service Manual 4310641.

NOTE: Rocker levers must be lubricated as directed. Failure to lubricate the rocker lever as directed can cause extensive engine damage. Please refer to the Assemble section of Procedure 003-009.

- 3. File one claim for **only** the applicable parts and labor listed in this field action.

- **If the Rocker Lever Rollers are found damaged:**

- 2. Please refer to Service Bulletin 3666052 Camshaft Reuse Guidelines for Cummins Engines with Roller Followers or Roller Tappets for cam reuse and repair direction.

NOTE: Repairs done in accordance with Service Bulletin 3666052 cannot be filed to this field action and **must** be filed to applicable coverage.

- 3. File two claims:
 - 3a. File one claim to this campaign for only the applicable parts and labor listed in this field action.
 - 3b. The remainder of the repair cost directed by Service Bulletin 3666052 should be filed to applicable Coverage.

MATERIAL DISPOSITION:

Materials removed as a result of this field action **must** be scrapped.

REIMBURSEMENTS:

Parts:

The following parts are covered under this field action:

Part Number	Quantity	Description
548422800	3	LEV,RKR
548422900	3	LEV,RKR
548423000	3	LEV,RKR
548423100	3	LEV,RKR

NOTE: SRTs to gain access that are required to complete the repair, that are sufficiently explained in the claim narrative, may also be claimed on this action.

Labor using applicable Access Code and Time:

SRT Code	Description	Time
00-90X	Administrative time	
00-90X	Administrative Time - Open and Close Repair Order (Road Repairs)	
03-108	Rocker Lever Assembly - Remove and Install, All	

Travel:

Travel is covered under this field action. Towing is **not** covered under this field action.

Other Claimables:

Consumables are covered under this field action.

Claim Instructions:

For Cummins Dealers, claims for this Field Campaign **must** be filed via **RAPIDSERVE™** Web (rsw.cummins.com). For information regarding **RAPIDSERVE™** Web, please reference the "Warranty" tab in QuickServe® Online. If there are additional questions, please contact your local Cummins Distributor.

Account Code: 27
Pay Code: Distributor = X
Pay Code: Dealer = D
Pay Code: International = I
Failure Code: WRAVIC

Attachments
atc2004_esn-list.xls