

**October 6, 2018**

Version 2

**Product Update: 2018 Clarity Plug-In Hybrid Warranty Information CD**

Supersedes 18-096, dated October 4, 2018, due to an internal error

**REVISION**

- Under BACKGROUND, information was changed.

**AFFECTED VEHICLES**

Year	Model	Trim	VIN Range
2018	Clarity Plug-in Hybrid	ALL	Check the iN VIN status for eligibility.

**BACKGROUND**

During vehicle assembly, the warranty information CD that was placed in the vehicle did not list the correct warranty coverage for the state of Oregon. The failure to include the proper warranty coverage may cause confusion and potential customer dissatisfaction.

There are up to three updates that must be performed on applicable vehicles. Check the iN VIN status inquiry for applicability.

- 18-089: Product Update: 2018 Clarity Plug-In Hybrid: Climate Control Unit Replacement
- 18-090: Product Update: 2018 Clarity Plug-In Hybrid: EVTC & 3-Way Valve Software Update (P100C/P0010/P26A3)
- 18-091: Product Update: 2018 Clarity Plug-In Hybrid: Driver Display Software Update (Mileage)
- 18-096: Product Update: 2018 Clarity Plug-In Hybrid: Warranty Information CD

**CUSTOMER NOTIFICATION**

Owners of affected vehicles will be sent a notification of this campaign.

Do an iN VIN status inquiry to make sure the vehicle is shown as eligible.

Some vehicles affected by this campaign may be in your new or used vehicle inventory. Repair these vehicles before they are sold.

**CORRECTIVE ACTION**

Replace the warranty information CD with a new one supplied by AHM. Refer to PARTS INFORMATION.

**CUSTOMER INFORMATION:**The information in this bulletin is intended for use only by skilled technicians who have the proper tools, equipment, and training to correctly and safely maintain your vehicle. These procedures should not be attempted by "do-it-yourselfers," and you should not assume this bulletin applies to your vehicle, or that your vehicle has the condition described. To determine whether this information applies, contact an authorized Honda automobile dealer.

## WARRANTY CLAIM INFORMATION

Most of the affected vehicles are in dealer inventory; this repair can be done in the dealer lot.

If a customer vehicle is affected, this update can be done on the service drive.

Operation Number	Description	Flat Rate Time	Defect Code	Symptom Code	Template ID	Failed Part Number
8410D3	Replace the warranty information CD with a new one.	0.2 hr	6CW00	B2C00	A18096A	00X31-TRW-E00

Skill Level: Porter

## PARTS INFORMATION

Part Name	Part Number	Quantity
Clarity Plug-In Hybrid KA CD18	00X31-TRW-E01	1

## REPAIR PROCEDURE

1. Remove the original warranty information CD from the vehicle and replace it with a new one.

Check for and complete any open campaigns for this vehicle.

END