October 6, 2018 Version 2

Product Update: 2018 Clarity Plug-In Hybrid Driver Display Software Update (Mileage)

Supersedes 18-091, dated September 21, 2018, due to an internal error.

REVISION

- Under BACKGROUND, information was changed.

AFFECTED VEHICLES

Year	Model	Trim	VIN Range
2018	Clarity Plug-in Hybrid	ALL	Check the iN VIN status for eligibility.

BACKGROUND

There is a software error in the miles per gallon calculation, which affects the HV range display by reading unusually high.

There are up to three updates that must be performed on applicable vehicles. Check the iN VIN status inquiry for applicability.

- 18-089: Product Update: 2018 Clarity Plug-In Hybrid Climate Control Unit Replacement
- 18-090: Product Update: 2018 Clarity Plug-In Hybrid EVTC & 3-Way Valve Software Update (P100C/P0010/P26A3)
- 18-091: Product Update: 2018 Clarity Plug-In Hybrid Driver Display Software Update (Mileage)
- 18-096: Product Update: 2018 Clarity Plug-In Hybrid Warranty Information CD

CUSTOMER NOTIFICATION

Owners of affected vehicles will be sent a notification of this campaign.

Do an iN VIN status inquiry to make sure the vehicle is shown as eligible.

Some vehicles affected by this campaign may be in your new or used vehicle inventory. Repair these vehicles before they are sold.

CORRECTIVE ACTION

Update the meter software.

WARRANTY CLAIM INFORMATION

Operation Number	Description	Flat Rate Time	Defect Code	Symptom Code	Template ID	Failed Part Number
7165A4	Update the meter software.	0.2 hr	6PH00	D2D00	A18091A	78109-TRW-A02

Skill Level: Repair Technician

SOFTWARE INFORMATION

NOTE: Unnecessary or incorrect repairs resulting from a failure to update the i-HDS or MVCI are not covered under warranty.

i-HDS Software Version: **1.004.031 or later**

J2534 Software Information:

- PC Application Version: **1.1.0.2 or later**
- Database update: **19-APR-2018 or later**

Before beginning the repair, make sure that both the i-HDS and J2534 software are updated as listed above. Do only the update listed in this service bulletin.

You cannot apply the updates with the MVCI as a standalone tool. To update the vehicle, you must use the MVCI or DST-i interface in conjunction with the J2534 Rewrite PC application on the i-HDS.

For more information about updating the i-HDS, MVCI, or DST-i and vehicle systems, refer to Service Bulletin 01-023, *Updating Control Units/Modules*.

Year/Model	Software System	Program ID (or later)	Program P/N (or later)
2018 Clarity Plug-In Hybrid	Update the meter software.	RWA020	78109-TRW-A02

REPAIR PROCEDURE

1. Update the PGM-FI software using the i-HDS J2534 rewrite software with the MVCI or DST-i. Refer to Service Bulletin 01-023, *Updating Control Units/Modules*.

Check for and complete any open campaigns for this vehicle.

END