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Sent on	09	27	2018	Expires on	10	15	2018
From	Parts and Service Division						
Subject	Request for Visit: 2018 RDX Front Brake Noise						

PRIORITY/ACTION REQUIRED

To: All Acura Service Managers/Consultants
 From: Technical Research & Support Group
 RE: Request for Visit: 2018-19 RDX Front Brake Noise

This message is solely directed to Acura dealership personnel; please handle accordingly. Print this i/N message and provide a copy to the Shop Foreman and all Service Consultants.

Background

American Honda Motor Co., Inc. (AHM) is investigating certain 2018-19 RDXs with a client complaint of the front brake noise when applying the brake lightly. The noise can be described as squeak or squeal. To fully understand the cause of this condition, AHM would like to inspect the vehicle prior to you attempting a repair of any kind.

Qualifiers

AHM is interested ONLY if the vehicle meets the following requirements:

1. Must be able to duplicate the issue.
2. For 2018 2WD, VIN must be between 5J8TB3...JL002349 & 5J8TB3...JL016078.
3. For 2018 AWD, VIN must be between 5J8TB4...JL006168 & 5J8TB4...JL028718.
4. For 2019 all VINs are accepted.
5. No previous repair to the front brakes.

Action Required

If you have or know of such a vehicle, please call the Technical Research & Support (TRS) Group at 800-880-1072. TRS will need to record certain vehicle information and provide you with further instructions.

Thank you.