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Sent on	09	28	2018	Expires on	12	16	2018
From	Brad Ortloff, Manager of Auto Campaigns and Recalls						
Subject	2013-14 Accord Electrical Power Steering Product Updates and Warranty Extensions						

DATE: September 28, 2018

TO: All Honda Parts & Service Managers, Advisors, and Personnel

FROM: Brad Ortloff, Manager of Auto Campaigns and Recalls

RE: 2013-14 Accord Electrical Power Steering Product Updates and Warranty Extensions

Today, American Honda is announcing a product update campaign and warranty extension affecting 28,934 model year 2013-2014 Accord, Accord Hybrid and Accord Plug-in Hybrids. This is an expansion to a product update that was launched on August 21, 2015, affecting 285,623 model year 2013-14 Accord vehicles. This product update is to address an issue with the electrical power steering (EPS) control unit. In addition, American Honda is also extending the warranty coverage 13 years/unlimited mileage for all affected vehicles to cover steering gearbox replacements in cases where DTC 53-01 (Torque Sensor (Low/High Check)) or 53-02 (Torque Sensor (Average Check)) is set. Do an iN VIN status inquiry to **determine which units in your inventory are affected.**

PROBLEM

Due to a supplier manufacturing issue, the torque sensor may incorrectly signal the EPS control unit, possibly leading to a loss of steering assistance.

REPAIR

Update the software only on additional units and previous units that have not yet been updated. If DTC 53-01 or 53-02 is set, replace the steering gearbox

PARTS

Replacement steering gearboxes are available through the controlled parts ordering system. American Honda expects very few vehicles will require gearbox replacement. Please check for DTC 53-01 or DTC 53-02 prior to placing parts orders.

TOOLS

Tools to support this product update have been available since June 2015. Additional tools can be purchased through the Honda Tool and Equipment Program. As of today, software for additional units is available for download.

SERVICE BULLETIN

As of today, the following service bulletins have been revised and posted to the Service Information System with repair procedure, parts, and warranty claim information:

- 15-055, *Product Update: Electric Power Steering (EPS) Software Update*
- 15-056, *Warranty Extension: EPS Torque Sensor (DTC 53-01 or DTC 53-02)*

CUSTOMER NOTIFICATION

American Honda expects to complete customer notification by the end of December 2018.

As always, be sure to do an iN VIN status inquiry for all vehicles passing through your dealership to determine eligibility for any open campaigns.