

## HDMI and HondaLink<sup>®</sup> Not Working Correctly Using iPhone with iOS 12

### AFFECTED VEHICLES

Year	Model	Trim	VIN Range
2014-15	Civic	EX and Above	ALL
2014-15	Civic Hybrid	EX and Above	ALL
2015-16	CR-V	EX and Above	ALL
2015-16	Fit	EX and Above	ALL
2016	HR-V	EX and Above	ALL

Are any customers complaining about any of the following issues between their iPhone running iOS 12 when it's connected to their vehicle?

- You can't view or listen to videos, music, etc., when using a HDMI output.
- The launcher screen for HondaLink flickers or goes blank.

We've determined that these issues are due to the new iOS 12 that was released by Apple and isn't related to the vehicle. This has been reported to Apple and once they make a fix, we'll let you know.

In the meantime, what your customers can do is restore their iPhone to the previous operating system.