## Next Unread Message

# **View Message**

Sent on	09	21 2018	3	Expires on	10	05	201	8					
From	Parts an	d Service Div	vision										
Subject	Request for Parts: 2014-2018 MDX Front Brake Judder												

## PRIORITY/ACTION REQUIRED

To: All Acura Service Managers/Consultants From: Technical Research & Support Group

RE: Request for Parts: 2014-2018 MDX Front Brake Judder

This message is solely directed to Acura dealership personnel; please handle accordingly. Print this *iN* message and provide a copy to the Shop Foreman and all Service Consultants.

### **Background**

American Honda Motor Co., Inc. (AHM) is investigating certain 2014-2018 MDXs with a client complaint of vibration in the steering wheel while braking. To fully understand the cause of this condition, AHM would like to collect specific parts from the vehicle prior to you attempting a repair of any kind.

#### Qualifiers

AHM is interested ONLY if the vehicle meets the following requirements:

- 1. No Hybrids accepted.
- 2. Vehicle must be under normal Warranty period (4 Years/50K Miles).
- 3. Must be able to duplicate the issue.
- 4. No previous repair relating to the brake judders including machined rotors.

## **Action Required**

If you have or know of such a vehicle, please call Technical Research & Support (TRS) Group at 800-880-1072. TRS will need to record certain vehicle information and provide you with further instructions.

Thank you.