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Sent on	09 17 2018 <b>Expires</b>	on 09 28 2018
From	Parts and Service Division	
Subject	Request for Visit: 2018 RDX Front Brake Noise	

## PRIORITY/ACTION REQUIRED

To: All Acura Service Managers/Consultants From: Technical Research & Support Group

RE: Request for Visit: 2018 RDX Front Brake Noise

This message is solely directed to Acura dealership personnel; please handle accordingly. Print this *iN* message and provide a copy to the Shop Foreman and all Service Consultants.

### **Background**

American Honda Motor Co., Inc. (AHM) is investigating certain 2018 RDXs with a client complaint of the front brake noise when applying the brake lightly. The noise can be described as squeak or squeal. To fully understand the cause of this condition, AHM would like to inspect the vehicle prior to you attempting a repair of any kind.

#### Qualifiers

AHM is interested ONLY if the vehicle meets the following requirements:

- 1. For 2WD, VIN must be between 5J8TB3...JL002349 & 5J8TB3...JL016078.
- 2. For AWD, VIN must be between 5J8TB4...JL006168 & 5J8TB4...JL028718.
- 3. No previous repair to the front brakes.

## **Action Required**

If you have or know of such a vehicle, please call the Technical Research & Support (TRS) Group at 800-880-1072. TRS will need to record certain vehicle information and provide you with further instructions.

Thank you.