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Sent on	09	17	2018	Expires on	09	28	2018
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From	Parts and Service Division
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Subject	Request for Info: 2018 Civic Front Stabilizer Link Lower Nut Loose
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PRIORITY/ACTION REQUIRED

To: All Honda Service Managers/Advisors
From: Technical Research & Support Group
RE: Request for Info: 2018 Civic Front Stabilizer Link Lower Nut Loose

This message is solely directed to Honda dealership personnel; please handle accordingly.
Print this *i/N* message and provide a copy to the Shop Foreman and all Service Advisors.

Background

American Honda Motor Co., Inc. (AHM) is investigating certain 2018 Civics with a customer complaint of a noise coming from the front when going over a bump or turning. The noise can be described as clicking or knocking. To fully understand the cause of this condition, AHM would like to collect specific information from the vehicle prior to you attempting a repair of any kind.

Qualifiers

AHM is interested ONLY if the vehicle meets the following requirements:

1. VIN must start with 2HG.
2. Must be able to duplicate the issue.
3. No previous repair to the stabilizer link or the anti-roll bar.

Action Required

If you have or know of such a vehicle, please call the Technical Research & Support (TRS) Group at 800-880-1072. TRS will need to record certain vehicle information and provide you with further instructions.

Thank you.